

# Tracking High Priority Supply Requests in ROSS

ROSS version 2.13 release allows NFES requests (with the exception of subordinate requests) to be placed directly to and from a cache via the ROSS/ICBS interface (see [Filling Supply Requests Through a Cache.](#))

Along with this, all NFES items that were in the Equipment catalog will be in the Supply catalog, including telecommunication resources. This has caused several concerns from the users. Specifically:

1. Locating multiple kinds of telecommunications items on the Pending Request screen that has hundreds of items.
2. Determining which telecommunications equipment has been dispatched using the Request Status screen
3. Reports for telecommunications supply requests and their status.

This document may help mitigate those concerns.

## 1. Locating multiple kinds of telecommunications items on the Pending Request screen that has hundreds of items

- Current functionality allows filtering on the Pending Request screen for specific items.
  - Even if you don't know the NFES number or you want to scan a specific incident for outstanding requests, you can find them using the **Requested Item** filter. This screen only shows items that are pending. Set the filter criteria; click the **Filter** icon and all requests for this item will show in the **Select Pending Requests** grid.

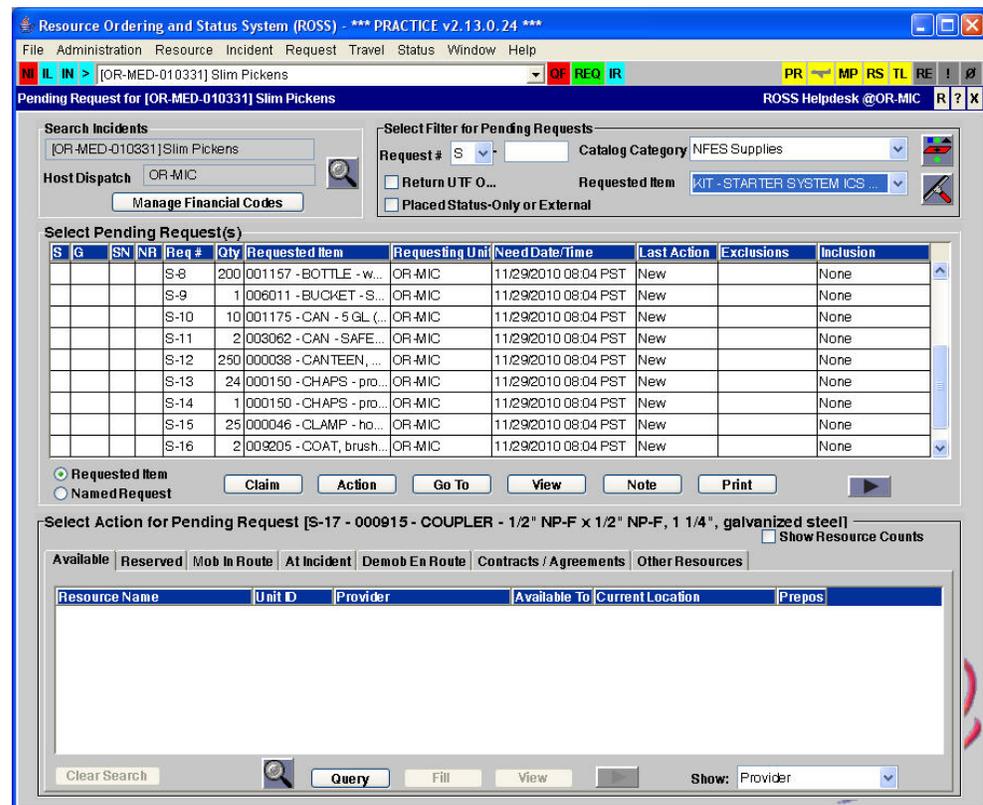


Figure 1. Setting up the filter

- Figure 2 shows the filter results of one starter kit ordered. If there were numerous starter kits ordered, all would show in **Select Pending Request(s)**.

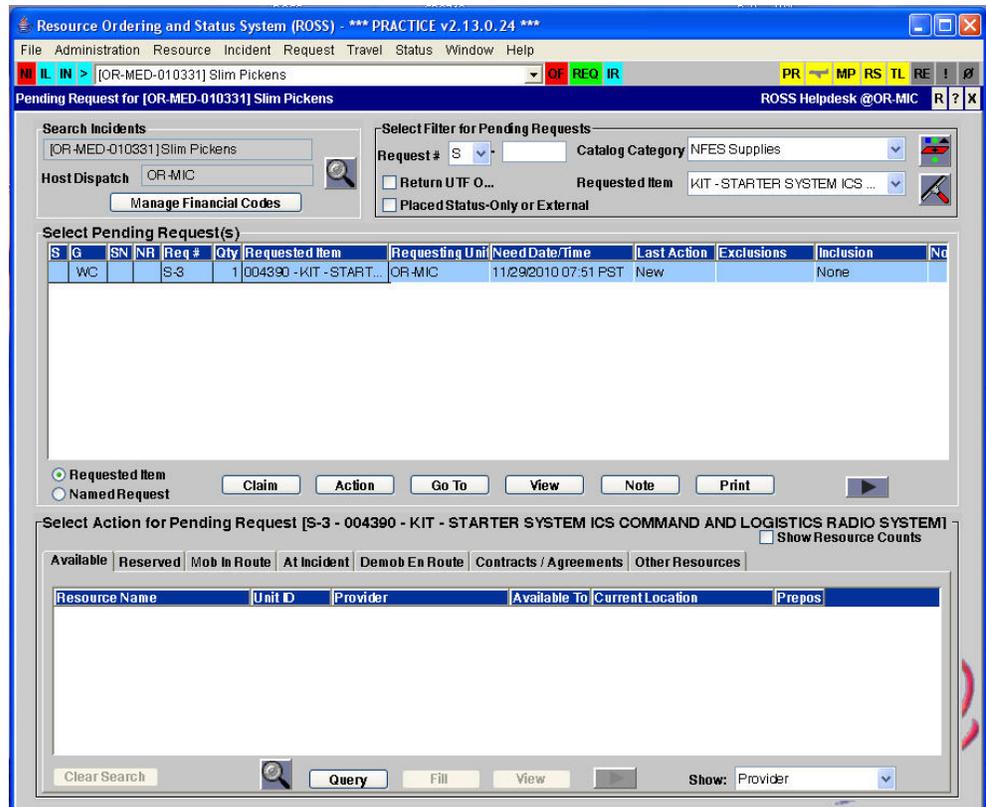


Figure 2. Filter results for one starter kit ordered

## 2. Determining which telecommunications equipment has been dispatched using the Request Status screen

- Since the user will no longer be able to filter by the Equipment, Telecommunications category, the user can track the progress of a NFES item request via the **Request Status** screen. The NFES item can be searched for using the current functionality of selecting the **Catalog**, **Category**, and or the **Catalog Item** and click on the **Search** button.

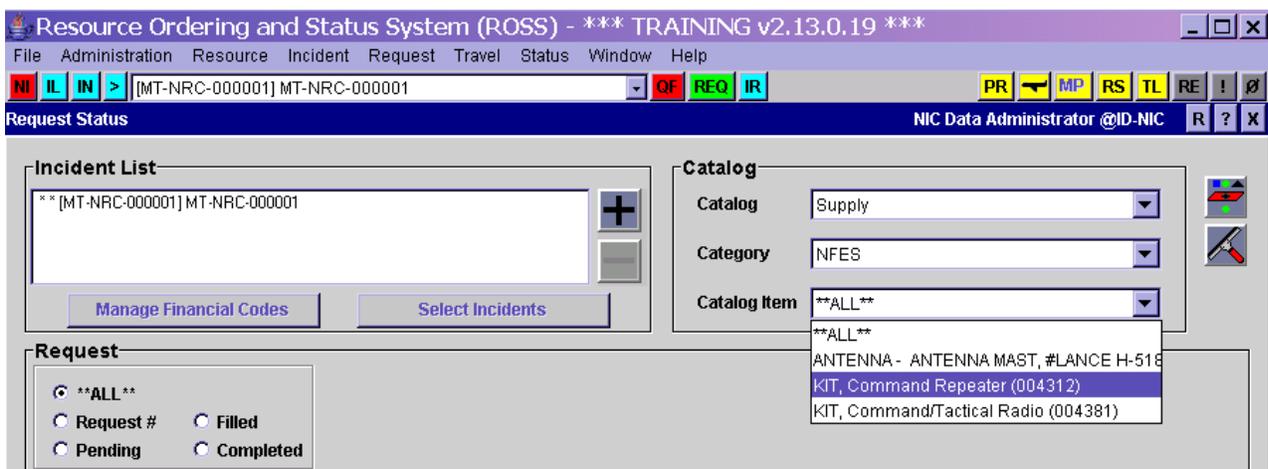


Figure 3. Tracking progress of an NFES item from the Request Status screen

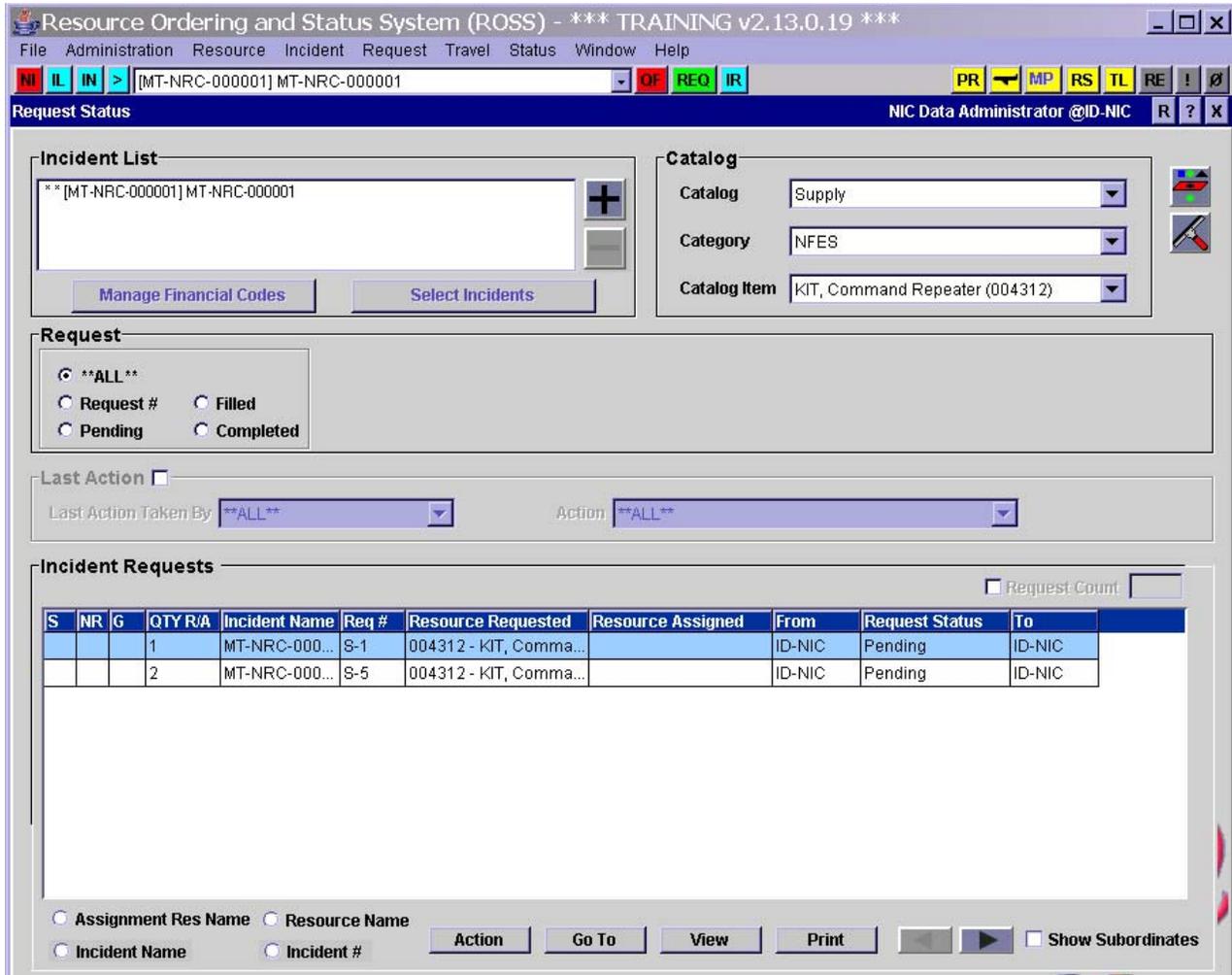


Figure 4. Search results for tracking an NFES item from the Request Status screen

- As shown in Figure 5, once filled, trackable requests will be displayed on the **Incident Resources** screen like other supply requests. Fill/Close requests will not.

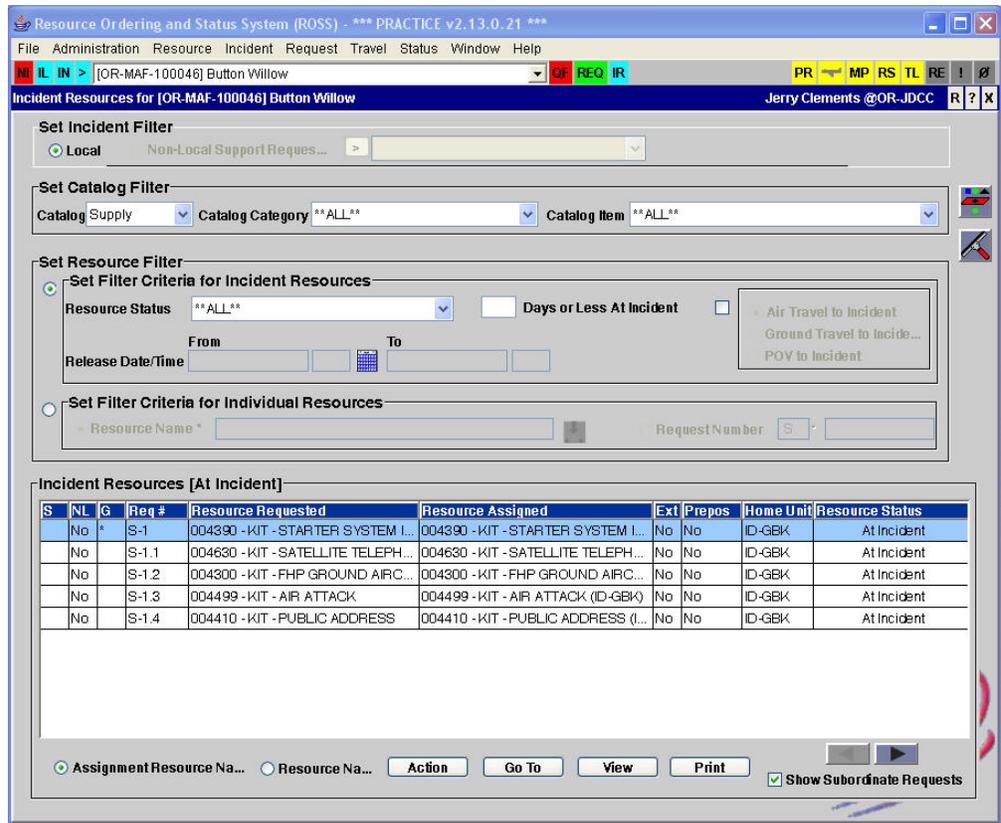


Figure 5. Trackable requests displayed on the Incident Resources screen

### 3. Reports for telecommunications supply requests and their status

- It is also possible to run a report showing telecommunications supply requests and their status. Below is an example of such a report.

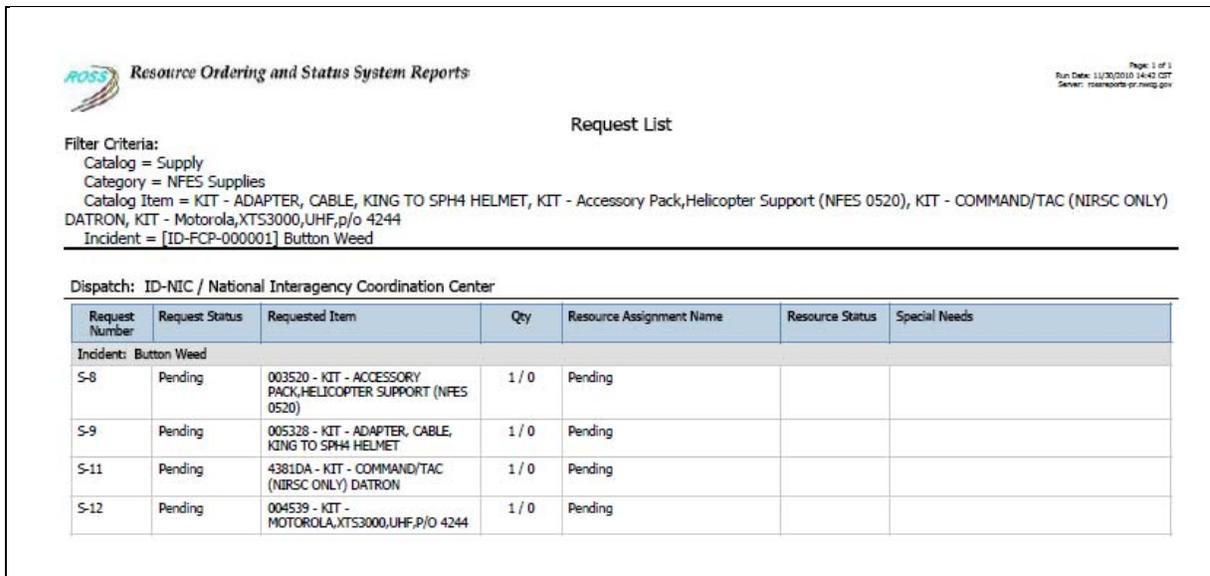


Figure 6. Request List report