

# ROSS Version 2.13 Release Notes



This is a synopsis of the new and corrected functionality included in ROSS version 2.13 and EBF deployment 2.13.0.25. Known issues and workarounds are included. The primary objectives of version 2.13 were to turn on incident ordering between ROSS and the ICBS caches, provide additional capability when filtering or viewing requests and adding documentation, address inconsistencies with qualification status matching and override documentation, enhance the CAD and IQCS interfaces, and improve performance. EBF 2.13.0.25 addressed an issue with records in the Resource Clearinghouse locking up or becoming out of sync when the provider was changed on a record with a middle name. Additional miscellaneous enhancements and software problems were also addressed.

## Installation

Users must uninstall ROSS version 2.12.1 before installing version 2.13. NOTE: No action is needed by users whose system administrators use an installer (e.g., BLM). Citrix servers will be updated with the new version although there could be some lag time between deployment and the completion of this task. Users who access ROSS via Citrix should still install 2.13, as logging in to ROSS directly is the backup should Citrix be unavailable. Administrative rights may be necessary to install ROSS.

If the “Uninstall ROSS PROD 212” option is missing from the Start menu and Control Panel (Add / Remove Programs) users should navigate to C://Program Files/ROSS/ROSSPROD212 and double-click the Uninstall.exe file.

## New or Changed Functionality

### 1. View Request Screen

Users now have access to the following additional information about the request via the Assignment tab:

- **Reassigned From text box.** When a resource has been reassigned to the request being viewed, this text box will display the Incident Number, Incident Name, and the Request Number from which the resource was reassigned.
- **Assigning Contact text box.** This box displays the contact number of the user or office that filled the request.

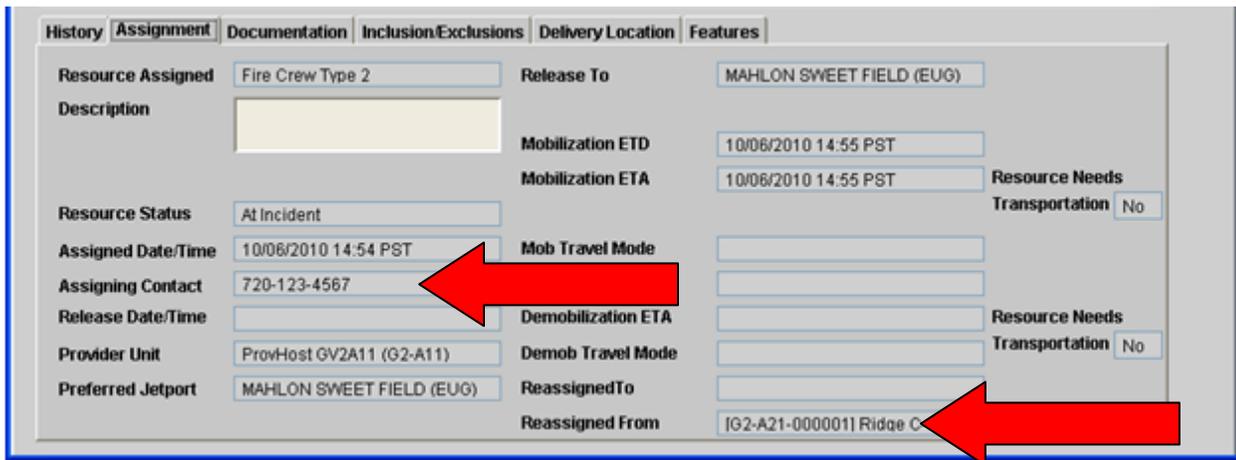


Figure 1. New fields added to the Assignment tab of the View Request Screen



**Known Issue:** For named requests, there is a display problem on the Named Request tab. The Named Request field should display the name of the resource requested, but is displaying the requested resource’s home dispatch and contact information instead. The Contact Info field is erroneously displaying random numbers instead of the contact information for the requested resource. This will be fixed in version 2.14 (or earlier).

**Workaround:** The user can view the name of the resource requested and Unit ID of the home dispatch on the Pending Request screen.

For NFES requests, two new tabs have been added to the View Request screen:

- **Shipping Info tab.** This tab contains the shipping information entered for the request.
- **Shipped Items tab.** This tab contains the following information in the Shipped Items grid:

Column Heading	Description
Issue Number	This is the number assigned by the Cache System. The ROSS user can refer to the Request Number or the Issue Number when talking to the cache.
Date/Time	Date and time of the fill.
Cache	The cache that filled the request.
Item Name	The name of the catalog item filled.
Item Code	Item NFES Code.
Shipped	Number of items shipped.
BO	Number of items back ordered
FWD	Number forwarded to another Cache.
UTF	Number of items UTF'd.

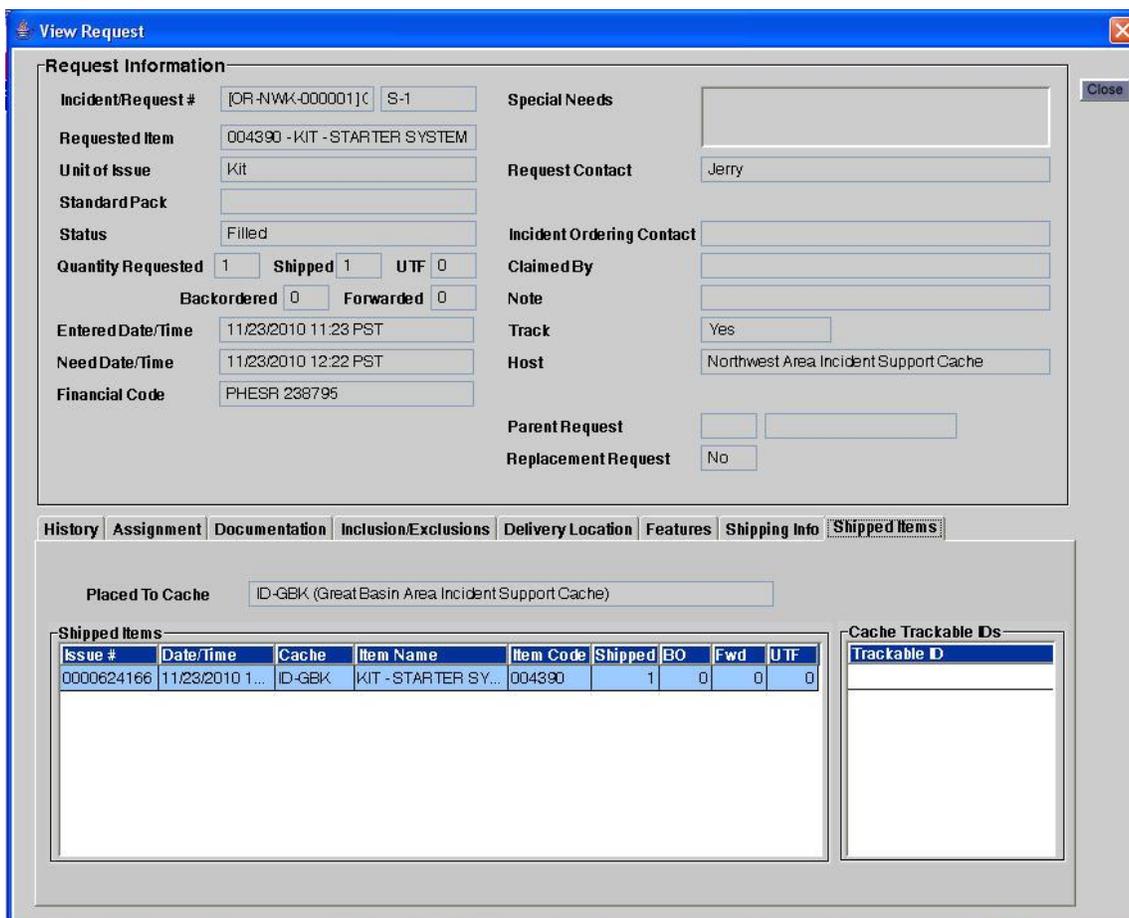


Figure 2. New tabs added to the View Request Screen for NFES requests

## 2. Travel Screen

Users now have additional options for filtering incidents and resources, and can now view demobilization itineraries:

- **Select Incidents button.** This button allows users to further filter the incidents whose records are displayed. Users can now select one or more incidents to display without having to return to the search incidents criteria. Users may also add or remove incidents in the display without disturbing the current incident view.
- **Filter for Mobilizing or Demobilizing resources.** Users can now filter for resources that are mobilizing or demobilizing within a specific date range.
- **View Demobilization Itinerary menu option on the View button.** Users can now view a resource's demobilization itinerary.
- **Filter for multiple request numbers.** Users can now filter for multiple individual request numbers (1, 2, 6), a range of numbers (1-4), or a combination of the two (1, 4-6) on the Request Status screen. (Fig. 3)

*Any spaces in the filter criteria are automatically trimmed.*

- **Filter when dealing with rosters and subordinates.** For rosters, a dispatcher can view subordinates by clicking to select the Show Subordinates check box and then filter for multiple request numbers.
- **Other filters available on the Travel screen.** Users can also filter for an individual resource name or a specific request number. The display can also be filtered by the catalog and category using the drop down lists.

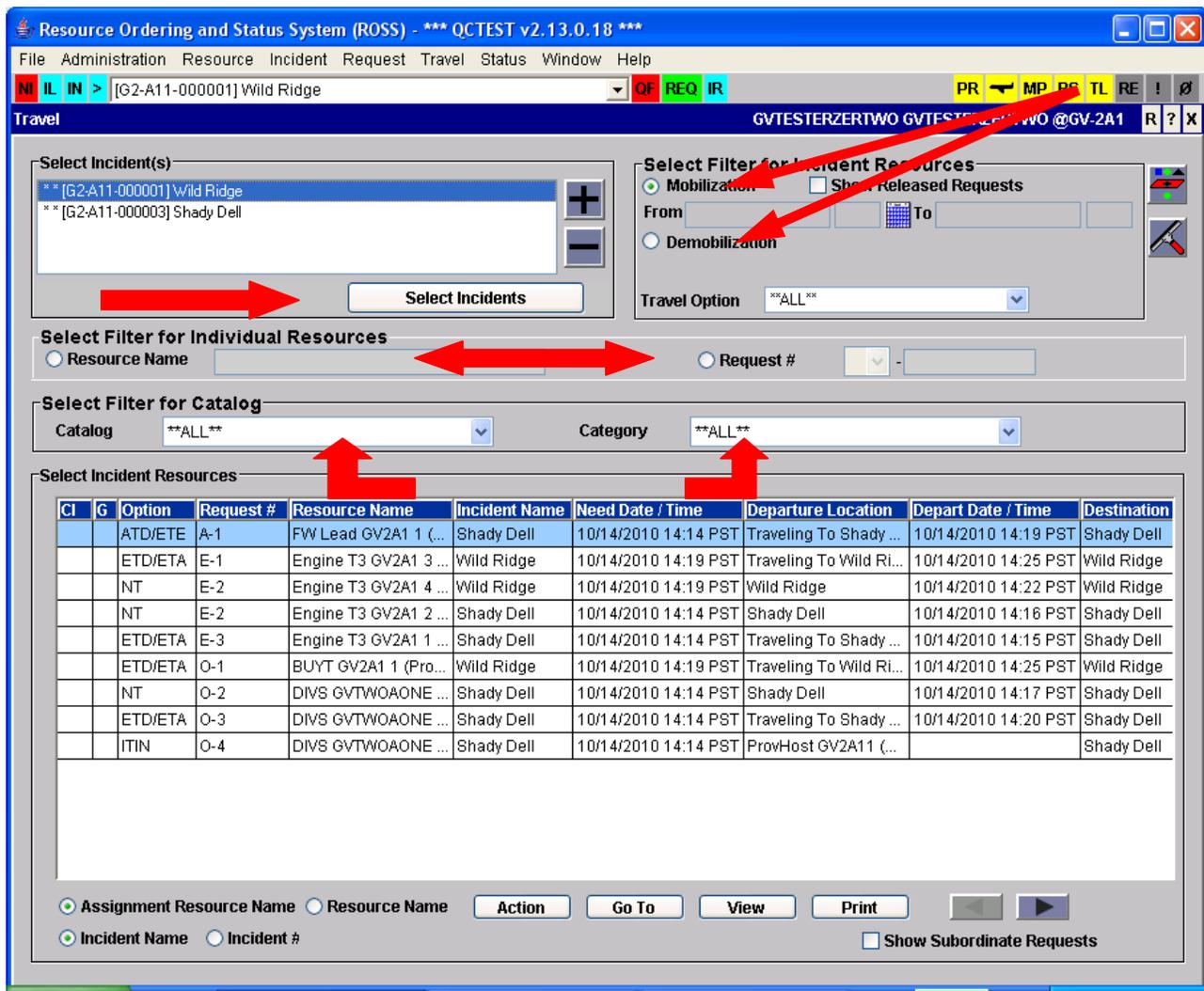


Figure 3. New options for filtering on the Travel Screen

## Examples

- Filter for multiple request numbers.** Users can now filter for multiple individual request numbers (1, 2, 6), a range of numbers (1-4), or a combination of the two (1, 4-6) on the Travel screen, as shown below.

The screenshot shows the 'Travel' application window with the following sections:

- Select Incident(s):** A text box containing '\*\* [G1-A11-000001] Apple' and a 'Select Incidents' button.
- Select Filter for Incident Resources:** Includes radio buttons for 'Mobilization' (selected) and 'Demobilization', a 'Show Released Requests' checkbox, and a 'Travel Option' dropdown set to '\*\*ALL\*\*'.
- Select Filter for Individual Resources:** Includes a 'Resource Name' field and a 'Request #' dropdown menu showing '-1,2,6'.
- Select Filter for Catalog:** Includes 'Catalog' and 'Category' dropdown menus, both set to '\*\*ALL\*\*'.
- Select Incident Resources:** A table listing resources with columns: CI, G, Option, Request #, Resource Name, Incident Name, Need Date / Time, Departure Location, Depart Date / Time, and Destination.

CI	G	Option	Request #	Resource Name	Incident Name	Need Date / Time	Departure Location	Depart Date / Time	Destina
		NT	C-1	Fire Crew T2 GV1A1...	Apple	10/25/2010 12:08 MST	Apple Orchard	10/25/2010 12:11 MST	Apple C
*		NT	C-2	Fire Crew T2 GV1A1...	Apple	10/25/2010 12:08 MST	Apple Orchard	10/25/2010 12:15 MST	Apple C
		ETD/ETA	C-6	Fire Crew T2 GV1A1...	Apple	10/25/2010 12:08 MST	Apple Orchard	10/25/2010 08:20 MST	Apple C

**Figure 4. Filtering for multiple individual requests**

*For more information about new filter capabilities for request numbers please review the sample diagrams in section 3, "Request Status Screen," in these Release Notes.*

- View Demobilization Itinerary.** When a resource is demobilizing and has a travel itinerary it can be viewed by selecting View Demobilization Itinerary from the menu on the View button. The user must first pick the Demobilization radio button, select Travel Itinerary (ITIN) from the Travel Option pull down list, and then search for and select the resource.

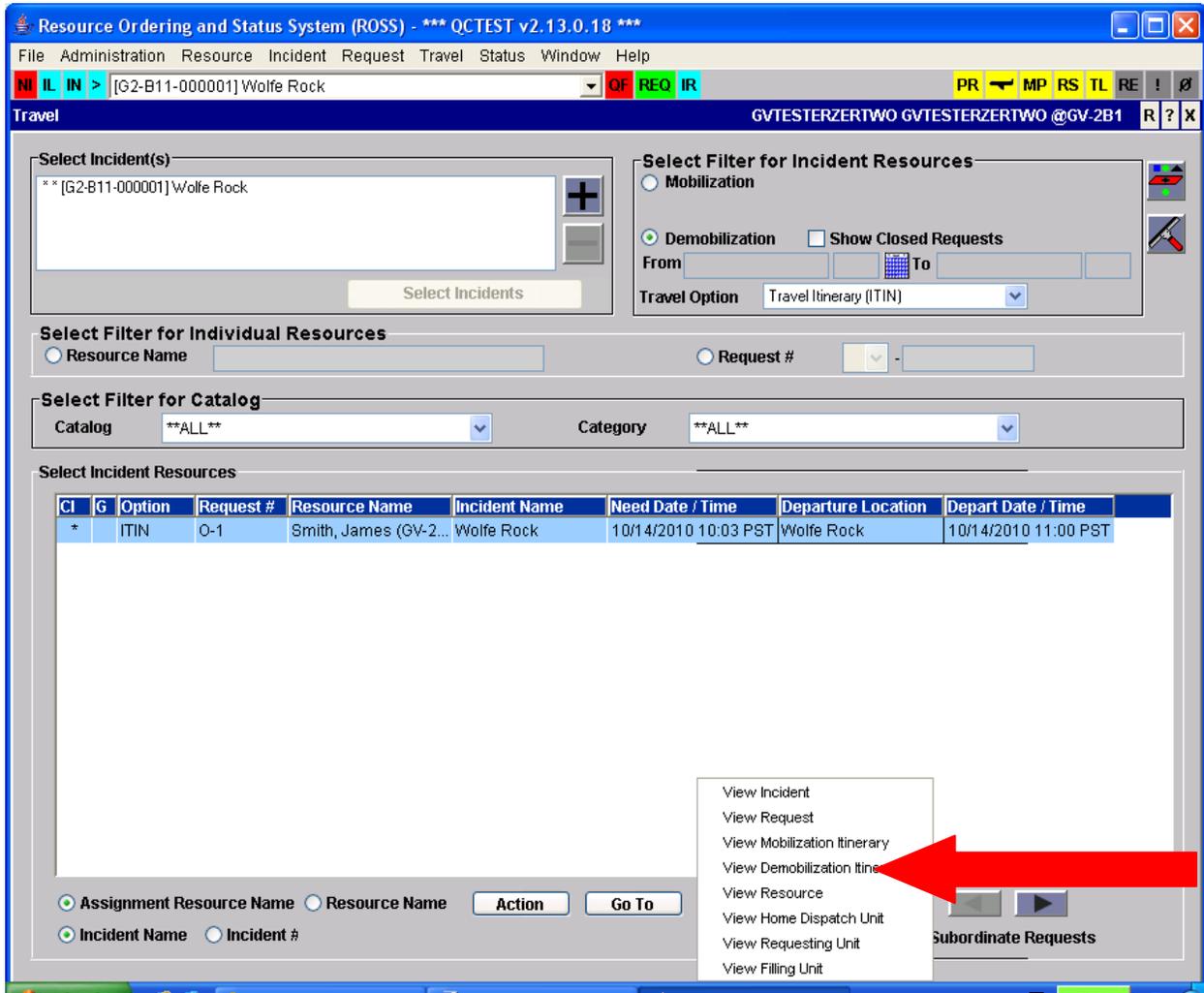


Figure 5. Selecting View Demobilization Itinerary from the View button

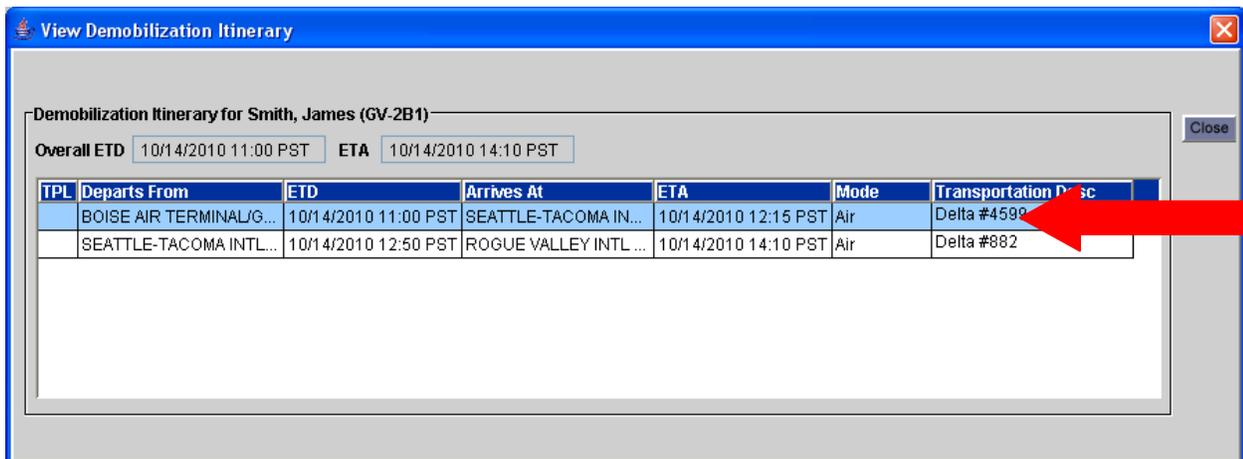


Figure 6. Viewing the Demobilization Itinerary for a specified resource

### 3. Request Status Screen

Users now have additional options for filtering requests using the Request # radio button:

- **Filter for multiple request numbers.** A new Request # box, enables users to filter for multiple individual request numbers (1, 2, 6), a range of numbers (1-4), or a combination of the two (1, 4-6) within a catalog. A comma is used to separate individual request numbers. When filtering for a range of numbers, the range is specified by a dash (-) and only whole numbers can be used. For example, 9-11 is valid, but 9.1-11.5 is not.

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*Any spaces in the filter criteria are automatically trimmed.*

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- **Filter when dealing with rosters and subordinates.** For rosters, a user can view subordinates by clicking to select the Show Subordinates check box and then filtering for multiple request numbers.

#### Examples

- **Filter for a combination of multiple individual requests and a range of requests.** The Request # option allows the user to filter on a combination of individual requests and a range of requests. Commas must be used to specify individual requests and dashes must be used to specify a range of requests.



Figure 7. Filtering for a combination of multiple individual requests and a range of requests

C-1, C-3, and C-5 through C-7 are displayed

S	NR	G	QTY R/A	Incident Name	Req #	Resource Requested	Resource Assigned	From	Request Status	To
			1/1	Apple	C-1	Crew, Type 2	Fire Crew T2 GV1A1 1...	GV-1A1	Filled	GV-1A1
			1/1	Apple	C-3	Crew, Type 2	Fire Crew T2 GV1A1 3...	GV-1A1	Filled	GV-1A1
			1/1	Apple	C-5	Crew, Type 2	Fire Crew T2 GV1A1 5...	GV-1A1	Filled	GV-1A1
			1/1	Apple	C-6	Crew, Type 2	Fire Crew T2 GV1A1 6...	GV-1A1	Filled	GV-1A1
*			1/1	Apple	C-7	Crew, Type 2	Fire Crew T2 GV1A1 7	GV-1A1	Filled	GV-1A1

Figure 8. Filter results for viewing a combination of multiple individual requests and a range of requests

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*All formatting must be correct for the filter results to display on the grid. If any part of the formatting is incorrect, partial results will not display on the grid and no error message displays.*

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- **Filter for a single request number with a roster and subordinates.** To view both the parent and subordinates of a single request number with a roster, the Show Subordinates check box must be selected and an "\*" (asterisk) must be included, as in C-2\*. If the user does not add "\*" after the request number, the filter results display only the parent request.

- Filter for a range of request numbers, with one or more of the requests having a roster with subordinates.**  
 When dealing with a range of request numbers, and one or more of the requests has a roster with subordinates, the “\*” is not needed for the subordinate requests to display. As long as the Show Subordinates check box is selected, all subordinates for any request number that has a roster within that range will display.
- Filtering for a combination of individual request numbers and a range of request numbers, with one or more of the requests having a roster with subordinates.** When filtering for a combination of both individual request numbers and a range of request numbers with one or more of the requests having a roster, the Show Subordinates check box must be selected. The “\*” must follow any individual request numbers. The filter results in all the parent and subordinate requests being displayed for both the individual request and the numbers within the range, as shown below.
- Incorrect filter criteria.** If the “\*” is used in a range of request numbers (e.g., 1, 2\*-4) no results will display and the user will not receive an error message.

The screenshot shows the 'Request' filter section with 'Request #' set to '1\*,2-4'. A red arrow points to this filter with the text: 'An individual request number with an \*, and a range of request numbers'. Below the filter is a table of 'Incident Requests' with columns: S, NR, G, QTY R/A, Incident Name, Req #, Resource Requested, Resource Assigned, From, Request Status, To. The table lists various requests, including 'C-1' through 'C-17'. A red arrow points to the 'Req #' column with the text: 'The \* filters for all request numbers beginning with 1. The range of request numbers display and the subordinates display.' At the bottom of the interface, the 'Show Subordinates' checkbox is checked, highlighted by a red arrow with the text: 'The Show Subordinates check box is selected'.

**Figure 9. Viewing a combination of individual request numbers and a range of request numbers, with one or more of the requests having a roster with subordinates**

*Two screen shots were used to show all results of the combination filter.*

#### 4. Resources (Nonlocal Incident) Screen

Users at the home dispatch now have the ability to add documentation when a resource has been reassigned to a nonlocal incident for which they are not in the ordering chain:

- **Add Documentation menu option.** When a resource has been reassigned to a nonlocal incident that cannot be accessed by the home dispatch of the resource, the home dispatch can now add user documentation to the request via the Resources (Nonlocal Incident) screen. If the home dispatch is not in the ordering chain of the resource request, the Add Documentation menu option from the Action button allows the home dispatch to add pertinent user documentation to a request to which they normally would not have access.

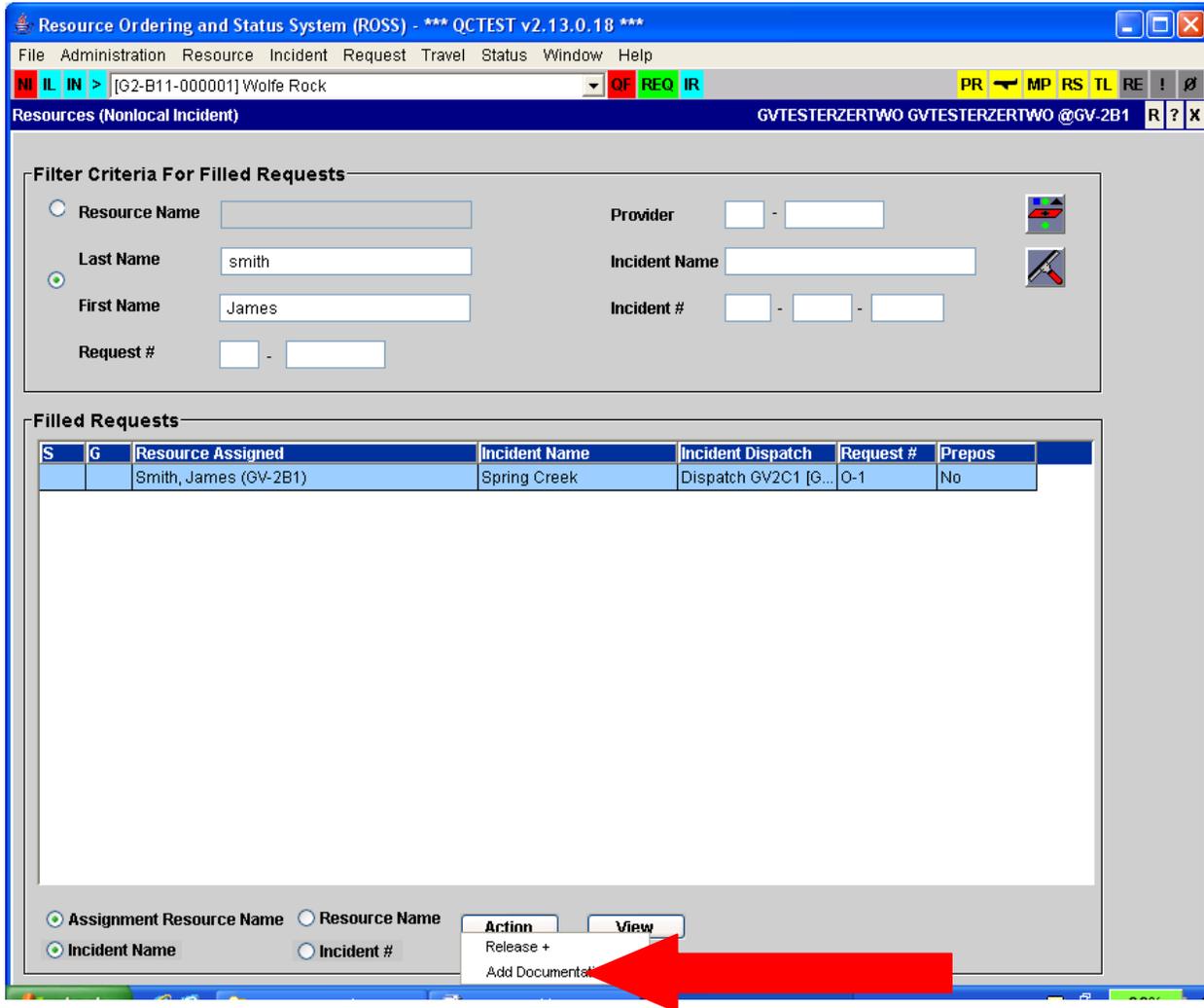
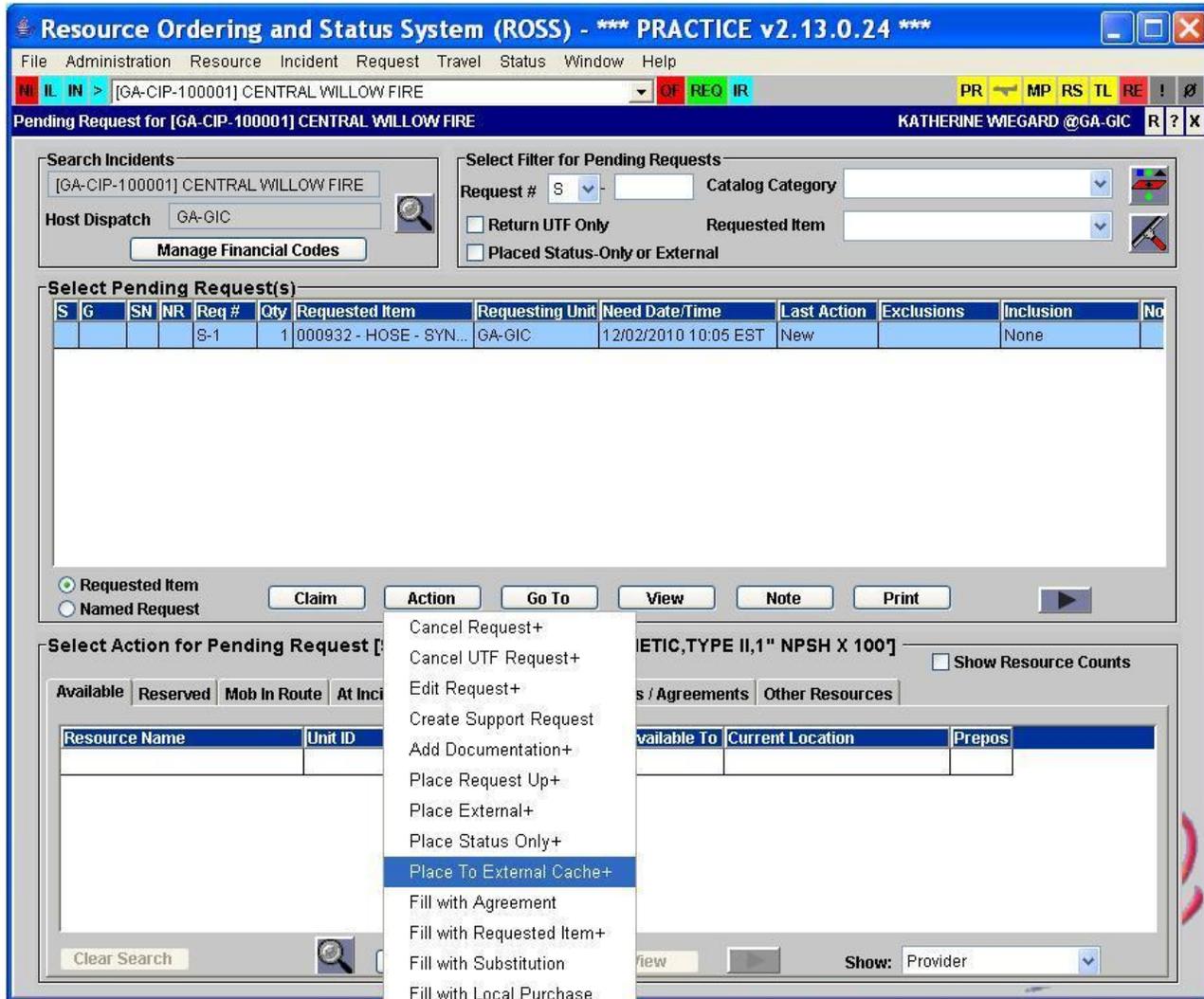


Figure 10. New action option for adding documentation on the Resources (Nonlocal Incident) Screen

## 5. NFES Request Changes

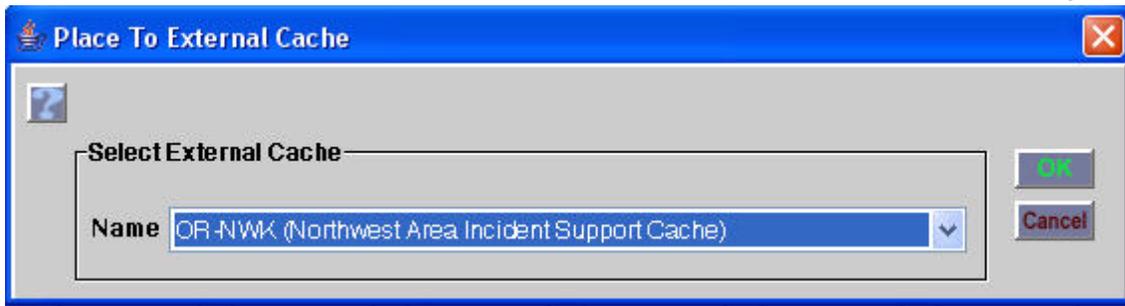
**Creating and placing NFES requests.** In addition to “placing up”, ROSS users are now able to place NFES requests directly to ICBS caches from the New Request, Pending Request and Multi Place Requests screens. This is done by clicking on the Action button and selecting the new “Place to External Cache” option.



**Figure 11. New action option on the New Request, Pending Request, and Multi Place Requests Screens**

This action opens a dialog box where the user can choose which External Cache to place the request(s) to. If an External Cache has been selected as the default cache on the dispatch center’s Organization screen, it will be the one that is presented to the user.

Subordinate requests cannot be placed to an NFES cache, as the action will result in an error at the time of fill.



**Figure 12. Dialog box for selecting an External Cache when using the action option for placing to an external cache on the New Request, Pending Request, and Multi-place Screens**

The following requirements must be met before an NFES request can be successfully placed to a cache:

**Financial Codes.** A default financial code must be assigned to the incident and the request must have a financial code.

- If an incident already has a default financial code assigned to it when a new request is created, the user does not have to add one to the request as the default financial code is used by ROSS for the request.
- If a ROSS user creates a request with a financial code and attempts to place it to an external cache prior to assigning a default financial code to the incident, the user will receive an error. S/he must add the default financial code to the incident before the request can be successfully placed.

**Shipping Information.** The user must select one of the following options for the request:

- Shipping Address. The user can add an existing shipping address or enter a new one.
- Shipping Instructions. The user can enter in shipping instructions.
- Will Pick Up at Cache. The user can select this option to pick up the item(s) at the cache.

**Known Issue:** Entering a city name of more than 35 characters in a Shipping Address will result in an error message from ICBS.

**Workaround:** The ROSS user will have to shorten the city name.

**Shipping Contact.** Both the phone number and contact name are now required in this box on the New Request Screen.

**Viewing the status of requests placed to a cache.** While pending with and/or being processed by the caches, ROSS users can track the progression of the requests from the Request Status screen by choosing the View Request menu option on the View Button and then clicking on the Shipped Items tab.

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*For more information about the Shipped Items tab, please see section 1, "View Request Screen," in these Release Notes.*

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- ROSS now receives new NFES requests from ICBS when the incident contacts the cache directly for resources. These requests will function as if the Incident Dispatch created them in ROSS and placed them to an ICBS cache.
- The ROSS user will not be able to modify the request while the cache is processing it, but the user can add documentation.

**Viewing trackable requests filled by a cache.** Once filled, the requests can be displayed on the Incident Resources screen.

- Once a trackable request is filled by a cache, ROSS users can manage the resource according to current functionality.

## 6. Pending Request Screen

The Pending Request screen has been updated to expand the criteria for determining when an overhead request is being filled with an override. In addition to screening for requests being filled with resources without the requested qualification, or with a qualification status of “Unqualified” or “Blocked”, ROSS will also check to see if the resource’s qualification status matches the Trainee Restriction of the request. The Fill Request dialog box requires the user to enter documentation explaining the circumstances and/or reason for the override. ROSS sets the Filled with Override flag on the request to “Yes”. ROSS generates a more informative autdoc, including the circumstances that prompted the fill to be considered an override. For example: "...The request was filled with override due to the following: The resource’s qualification status is Qualified and was used to fill a request that specified, ‘Trainee Required’”. The following examples of fill actions are now treated as an override:

- Filling a request that specifies “No Trainee” with a resource whose qualification status is “Trainee”
- Filling a request that specifies “Trainee Required” with a resource whose qualification status is “Qualified”.

## 7. Incident Resources Screen

Users now have additional options for filtering by request number when searching for individual resources:

- **Filter for multiple request numbers.** Users can now filter for multiple individual request numbers (1, 2, 6), a range of numbers (1-4), or a combination of the two (1, 4-6) on the Request Status screen.

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*Any spaces in the filter criteria are automatically trimmed.*

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- **Filter when dealing with rosters and subordinates.** For rosters, a user can view subordinates by clicking to select the Show Subordinates check box and then filtering for multiple request numbers.

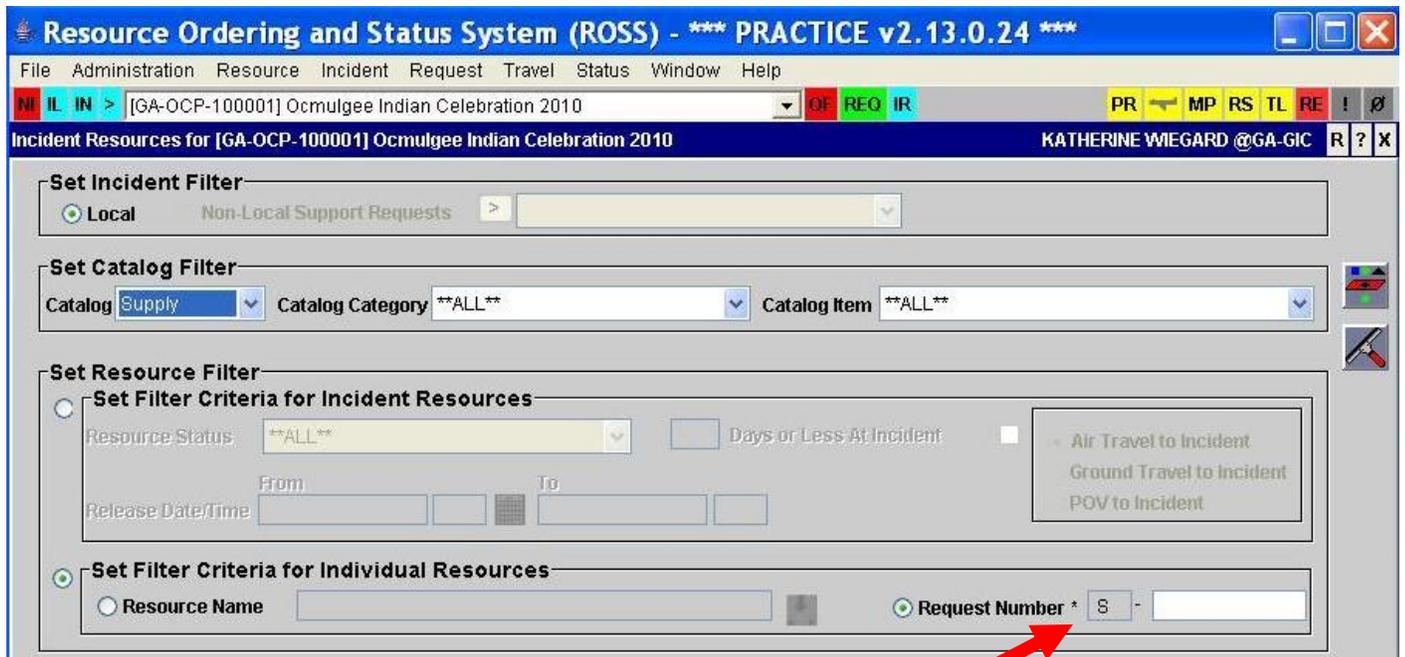


Figure 13. New option for filtering on the Incident Resources Screen

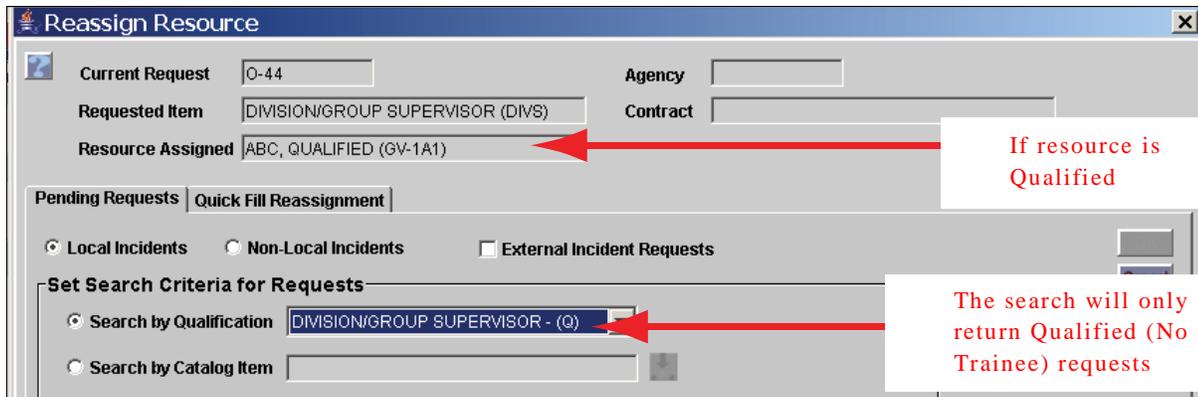
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*For more information about new filter capabilities for request numbers please review the sample diagrams in the previous section 3, “Request Status Screen,” in these Release Notes.*

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The Reassign Resource dialog box has been changed to only allow the positions for which the resource has a qualification status of Qualified (Q) or Trainee (T) to be selected when using the Search by Qualification or Assign by Qualification radio buttons. (The user can still reassign the resource to a non-matching qualification with an override by using the Search by Catalog Item or Assign by Catalog Item functionality.)

- When reassigning an overhead resource via the Pending Requests tab, using Search by Qualification will only return pending requests that match the resource’s qualification status for the selected position, as follows:
  - For a resource with a qualification status of Trainee (T), the search will only display requests with “Trainee Required” or “Trainee Acceptable”.
  - For a resource with a qualification status of Qualified (Q), the search will only display requests for “No Trainee.”



**Figure 14. Searching by Qualification only allows the user to search for pending requests that match the resource’s qualification status for the selected position**

- When reassigning an overhead resource via the Quickfill Reassignments tab, using Assign by Qualification will set the restriction on the reassign-to request to match the resource's qualification status for the selected position, as follows:
  - For a resource with a qualification status of Trainee (T), the reassign-to request is created with a qualification status of “Trainee Required”.
  - For a resource with a qualification status of Qualified (Q), the reassign-to request is created with a qualification status of “No Trainee”.

## 8. Organization Screen

When a user enters a new Assigning Contact while filling a Request, the contact will no longer be added to the organization-level contacts under the user’s dispatch for use as an incident-level contact on future incidents where the user’s dispatch is designated as the Incident Dispatch. If the new contact is needed for future incident use, the user must submit a request (via the Request Organization Update link on the ROSS website) to have it added to the contacts on the Organization screen.

## 9. Financial Code Changes

- The length of the Financial Code text box has been increased from 30 to 48 characters.
- The user must now actively pick the owner agency when entering a new financial code. The “Owned By” radio button and drop-down list on the Ad Hoc Financial Code and New Financial Code screens have been removed. The “Owned By” text box is now read only. A new “Owned By” pick button has been added. When this button is selected, the Pick Agency Organization screen is displayed. The user can then search for the agency which is affiliated with the new financial code. Once the user makes a selection and clicks the OK button, the screen closes and the selected row in the Search Results grid is added to the “Owned By” field of the previous screen.

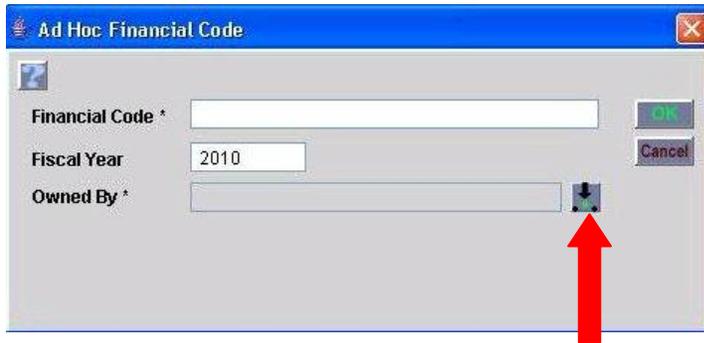


Figure 15. New pick button on the Ad Hoc Financial Code Screen

## Reports Changes

### 1. NFES Resource Order Report

This new report provides incident, request and NFES resource information that may be used for dispatching resources and providing documentation for payment, shipping expenses and other claims. The NFES Resource Order form provides inventory and shipping information that is unique to NFES requests and is utilized by the cache business system to issue and deliver supplies to the incident. The NFES Resource Order Form allows the user to run the report based on the selected incident.

NFES RESOURCE ORDER		Initial Date/Time	2. Incident / Project Name		3. Incident / Project Order Number		Financial Codes	
SUPPLY					L1-A11-000002			
5. Descriptive Location 11 TV DALLAS			Add: Ship To Name /Unit		Add: Will Pick Up at Cache Date, Time and TZ Will Pick Up at Cache Contact Name/Info		9. Jurisdiction / Agency Prov/Host LM1A11	
11. Request Number		Ordered Date/Time	From	To	Resource Requested	Needed Date/Time	From	Assigned Date/Time
S-3	09/28/09 1541 MST		LM-1A1	1	005082 - ANTENNA - I-COM	09/28/09 1540 MST	LM-1A1	LM-1A1
Will Pick Up At Cache: No		Shipping Contact Name/Number		Shipping City: Golden		Shipping State: CO		Shipping Zip: 80111
Shipping Street 1: Street 1		Shipping Street 2: Street 2		Shipping Instructions				
13. User Documentation		Documentation		Entered By				
Req. No.	Request S-3 - 005082 - ANTENNA - I-COM - [L1-A11-000002] JLs Incident 2 has been filled with 005082 - I-COM (LM-1A1) by		LMTESTERZERONE LMTESTERZERONE@LM-1A1 ROSS.					

This row will provide dynamically displayed cells.  
Example:  
If Will Pick Up At Cache is set to Yes, only the following fields will be displayed:  
- Will Pick Up At Cache Date, Time and TZ  
- Will Pick Up At Cache Contact Name/Info  
See Report Matrix for details.

Figure 16. NFES Resource Order Report

### 2. External Cache Activity Report

This new report provides detailed information about external supply issue activity (e.g., backorders, forwards, UTFs, substitutions, etc.) and the cache issue numbers by request. This gives the ROSS users the information they need to provide to cache personnel when inquiring about the progress of NFES requests.

This report also provides the ROSS users with information related to the timing of the actual shipments and their quantities. This enables the user to determine if additional requests are needed or if alternative ordering sources should be considered.

External Cache Activity Report

<b>Incident</b>	[LM-1A1-000001] CR10043-INCR4	<b>Special Needs</b>	special needs are here, this will update the request special needs
<b>Request Number</b>	S-2	<b>Request Contact</b>	JORGE REQ CONTACT
<b>Requested Item</b>	000004 - ADAPTER - 1" NH-F,(9 TPI) to 1" NPSH-M (11 1/2 TPI)	<b>Incident Ordering Contact</b>	JORGE ORD CONTACT
<b>Unit of Issue</b>	Each	<b>Claimed By</b>	None
<b>Standard Pack</b>		<b>Note</b>	
<b>Status</b>	Cancelled	<b>Track</b>	No
<b>Qty Requested</b>	10	<b>Host</b>	Dispatch LM1A1
<b>Entered Date/Time</b>	07/27/2010 11:23 MST	<b>Parent Request</b>	
<b>Need Date/Time</b>	07/27/2010 11:07 MST	<b>Replacement Request</b>	False
<b>Financial Code</b>	JORGE FIN CODE		

Place To Cache Southern California Incident Support Cache

Issue Number	Date/Time	Cache	Item Name	Item Code	Ship Qty	BO Qty	Fwd Qty	UTF Qty	Trackable ID	Est Ship Date	Est Arrival Date
3333	07/27/2010 13:05 PST	ID-GBK	ADAPTER - 1" NH-F,(9 TPI) to 1" NPSH-M (11 1/2 TPI)	000004	5	1	1	0	Trackable3	07/05/2010 07:00 MST	07/05/2010 08:00 MST
1234	07/27/2010 13:05 PST	CA-LSK	ADAPTER - 1" NH-F,(9 TPI) to 1" NPSH-M (11 1/2 TPI)	000004	1	2	3	0	Trackable2	07/05/2010 07:00 PST	07/05/2010 08:00 PST
999	07/27/2010 13:05 PST	CA-LSK	ADAPTER - 1" NH-F,(9 TPI) to 1" NPSH-M (11 1/2 TPI)	000004	2	3	4	1	Trackable	07/05/2010 05:00 PST	07/05/2010 06:00 PST
3333	07/27/2010 13:05 PST	ID-GBK	ADAPTER - 1" NH-F,(9 TPI) to 1" NPSH-M (11 1/2 TPI)	000004	22	0	0	0	TrackableA TrackableX	07/05/2010 07:00 MST	07/05/2010 08:00 MST
3333	07/27/2010 13:05 PST	ID-GBK	ADAPTER - 1" NH-F,(9 TPI) to 1" NPSH-M (11 1/2 TPI)	000004	5	1	1	0	Trackable3	07/05/2010 07:00 MST	07/05/2010 08:00 MST
1234	07/27/2010 13:05 PST	CA-LSK	ADAPTER - 1" NH-F,(9 TPI) to 1" NPSH-M (11 1/2 TPI)	000004	1	2	3	0	Trackable2	07/05/2010 07:00 PST	07/05/2010 08:00 PST
999	07/27/2010 13:05 PST	CA-LSK	ADAPTER - 1" NH-F,(9 TPI) to 1" NPSH-M (11 1/2 TPI)	000004	2	3	4	1	Trackable	07/05/2010 05:00 PST	07/05/2010 06:00 PST
3333	07/27/2010 13:05 PST	ID-GBK	ADAPTER - 1" NH-F,(9 TPI) to 1" NPSH-M (11 1/2 TPI)	000004	22	0	0	0	TrackableA TrackableX	07/05/2010 07:00 MST	07/05/2010 08:00 MST
3333	07/27/2010 13:05 PST	ID-GBK	ADAPTER - 1" NH-F,(9 TPI) to 1" NPSH-M (11 1/2 TPI)	000004	5	1	1	0	Trackable3	07/05/2010 07:00 MST	07/05/2010 08:00 MST
3333	07/27/2010 13:05 PST	ID-GBK	ADAPTER - 1" NH-F,(9 TPI) to 1" NPSH-M (11 1/2 TPI)	000004	22	0	0	0	TrackableA TrackableX	07/05/2010 07:00 MST	07/05/2010 08:00 MST

Figure 17. External Cache Activity Report

## External Interface Changes

### 1. IQCS

ROSS now allows IQCS to update or delete a qualification in real time while a resource is assigned, i.e., the resource is assigned to a request whose requested item matches the qualification being updated or deleted.

- If the resource is assigned to a position on a Master Roster and the resource’s qualification for that position is deleted, the resource will be removed from the Master Roster position.
- If the resource is assigned to an incident on an Assignment Roster when the qualification is deleted, the resource’s assignment status is not affected. The qualification is removed, but s/he remains on the assignment roster and can be reassigned using the deleted qualification until released to home.
- If the resource is assigned and the Qualification is updated or the expiration date is changed, ROSS now allows the change.

### 2. CAD

- **More descriptive autodoc for fill with override.** When ROSS receives a message that a request has been filled with an override from CAD, the autodoc which is created is now more descriptive of the nature of the override. An example of the new wording is, "...The request was filled with override due to the following: The resource's qualification status is 'Trainee' and was used to fill a request that specified 'No Trainee.'"
- **Update Request Details notification to CAD.** When a placed request is updated in ROSS, ROSS will now notify not only the CAD dispatch(es) associated with the Incident Dispatch, but also the CAD dispatch(es) associated with the ROSS dispatch where the request is currently placed. This enables the CAD dispatcher at the associated place-to-dispatch to fill the request with the correct resource.

### 3. ROSS - ICBS Interface

- The ROSS - ICBS interface now eliminates redundant data entry and provides users of both systems with up-to-date information about NFES requests placed to or filled by ICBS supply caches.
- ROSS now receives up-to-date NFES catalog items from ICBS.

### Additional Change Requests and Defects Fixed in this Version

Screen or Functionality	Description of Change
Analytical Reports	A Pre-orders query subject has been added.
Assignment Roster	Previously, nested Roster subordinates were not removed when Add/Swap with Resource Only (Add Roster Later) was used. This has been fixed.
IMT Role Permissions	Permissions for the IMT role have been fixed so that under the Action button menu for the Request Status screen, the user may only Add Documentation.
Reports	Miscellaneous inconsistencies with column names (User Community Reports) and query item names (Analytical Reports) have been addressed. The file structure for the User Community Reports has been reorganized for easier use. In addition, the letters "UC" have been appended to the names of all folders in the User Community Reports to clearly differentiate them from the Standard Reports folders.
User Accounts	The Search User dialog box has been fixed to clear the results of a search prior to performing another one.
View Request	Corrected a problem that did not allow inclusions and exclusions (e.g., "No Trainee") to display correctly.
Global	Time zone lookup for resource status updates was optimized to enhance performance.

### Other Known Issues and Workarounds

- When an overhead resource item with an employment class of "EFF/AD" is filled, the Resource Order Form report displays "(EFF/AD)" after the resource name. However, when "Fill with EFF/AD" is used to fill the request "(EFF/AD)" does not display after the resource name. This report inconsistency will be addressed in a future version.  
**Workaround:** None.
- When querying for non-local (support) requests on the Incident Resources screen, the user can see not only their own, but all requests where control was retained. This will be fixed in a future version.  
**Workaround:** None.
- The External Cache Activity report does not display "None" when no requests have been placed to an External Cache. This will be fixed in a future version.  
**Workaround:** None.
- When attempting to reassign an NFES request that has a Support request, the user will receive an Error message on the Disposition of Support Request screen. This will be fixed in a future version.  
**Workaround:** Create a subordinate request (under the NFES request) and reassign the support request to it.
- When releasing a Radio Kit with an Aircraft request (e.g., frequency) as a Support request, the Disposition of Support Request screen does not display. This will be fixed in a future version.  
**Workaround:** The filling cache (NIRSC) can release the resource via the Resource (Nonlocal Incident) screen.

- When travel for the parent request is edited from the Incident Resources screen, the user is not prompted whether it should be copied to the subordinates. When the parent is released the subordinates get the same travel, but if the parent is subsequently edited the subordinates can be left behind. This will be fixed in a future version.

**Workaround:** Release the subordinates separately from the parent.

- When a prepositioned group is assigned to a non-preposition, ROSS sets the ETA (to the preposition) **for any reserved subordinates** to the current time minus one second using server (central) time. The dispatch center time zone should be used. Depending on the user's time zone, this can result in a travel overlap error for the subordinate's travel to the non-preposition. It should be uncommon to encounter this error which will be fixed in a future version.

**Workaround:** Use the Travel screen to set the subordinate's ETA to the preposition so that it is prior to the ETD to the non-preposition.

- When a mob en route resource is reassigned, the demob time for the reassign from incident is displayed in server (central) time when viewing Assignment History. This will be fixed in a future version.

**Workaround:** None needed. This is a display problem. When viewed on Travel the times are correct.

## **Acronyms**

CAD - Computer-Aided Dispatch  
ETA - Estimated Time of Arrival  
ETD - Estimated Time of Departure  
ICBS - Interagency Cache Business System  
IQCS - Incident Qualifications and Certification System  
NFES - National Fire Equipment System  
NIRSC- National Incident Radio Support Cache  
ROSS - Resource Ordering and Status System