2.16.4 VIPR/ROSS Automated Interface

Example

1. Create a request for something that you would have a VIPR DPL for (**not** a service request like Porta Potties) and go to your Pending Request screen.

2. Highlight the request, and then click the VIPR tab.

3. Click the Query button. Your VIPR resources that are qualified for the request will show.

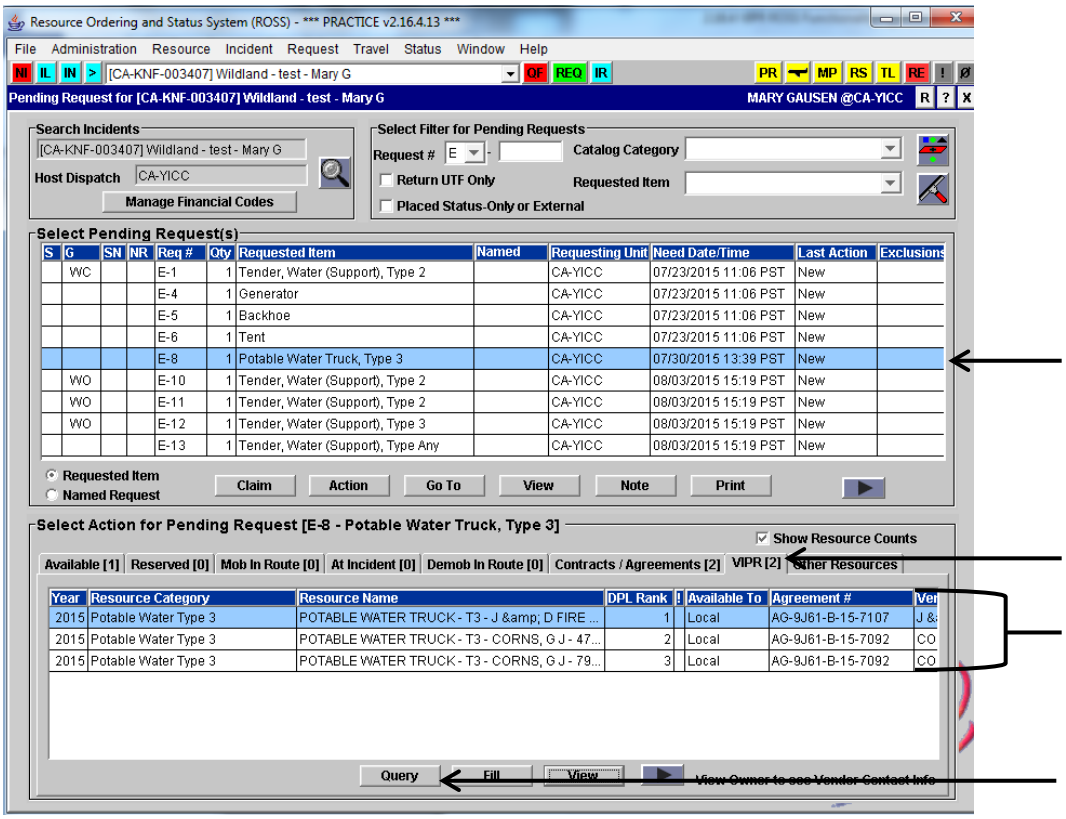


Figure 1. Creating a request to fill with a VIPR resource on a DPL

4. Highlight the VIPR resource, click the View button, and then click View Resource.

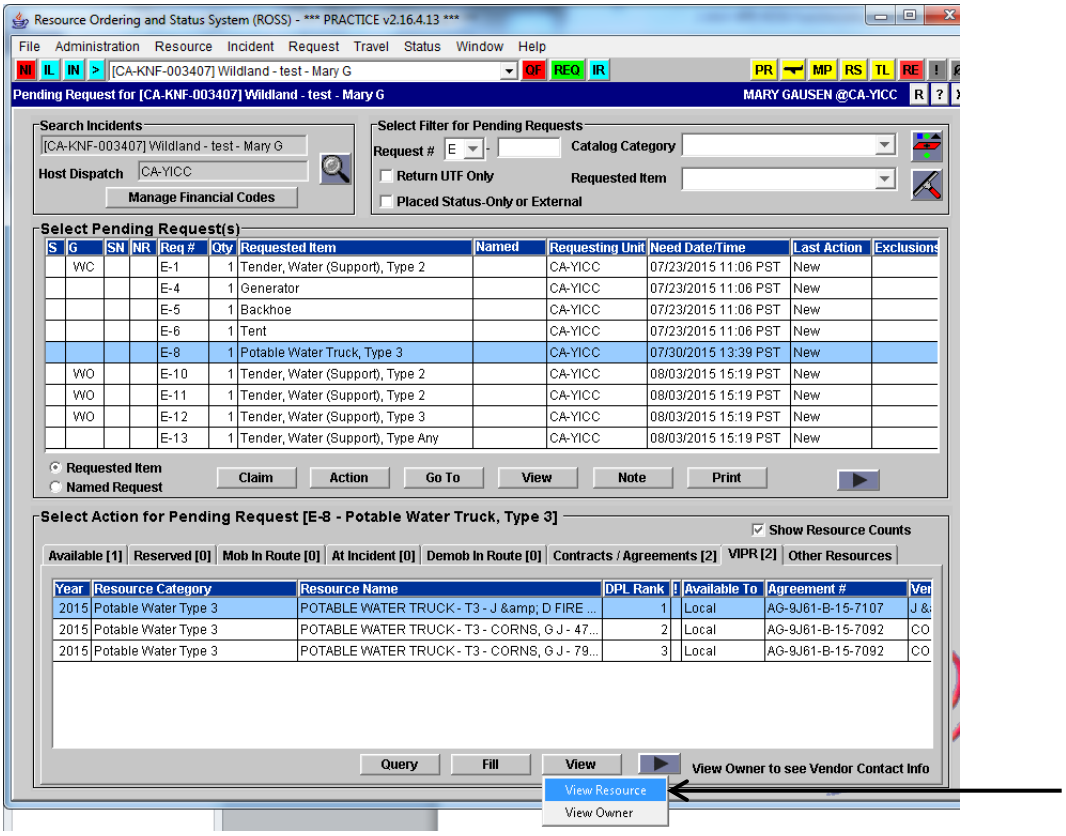


Figure 2. View Resource

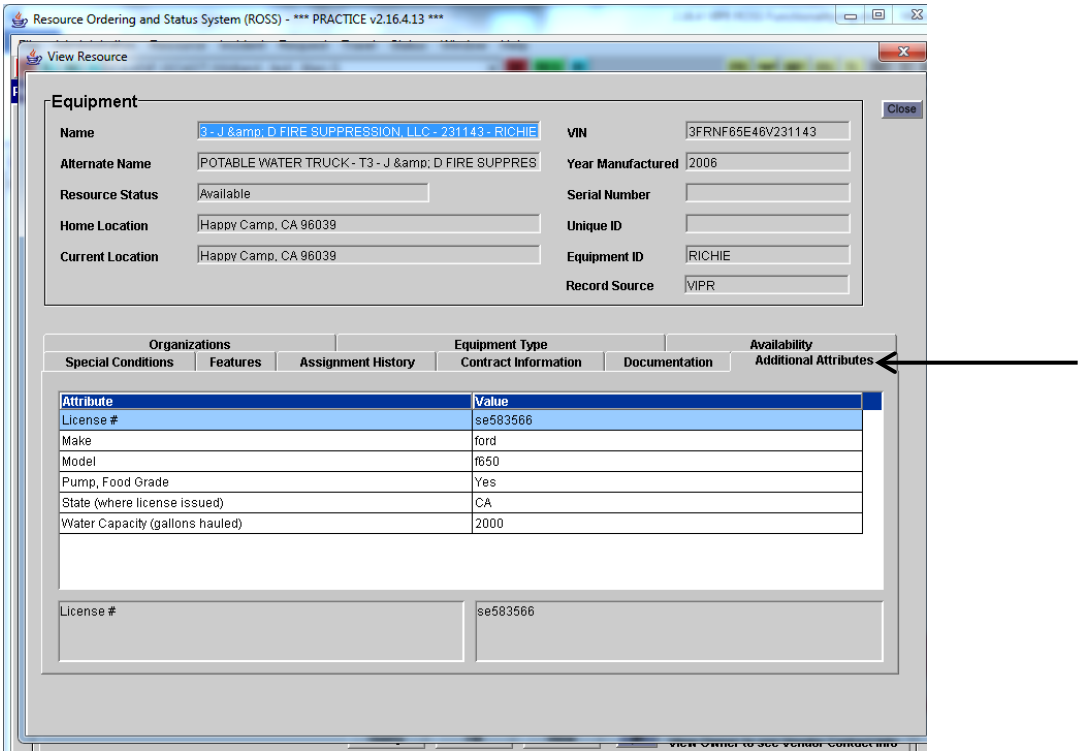


Figure 3. View Resource dialog box

5. Review the Additional Attributes tab. Does this resource meet the needs of the request?

6. Click the Close button.

7. Click View and highlight and click View Owner.

8. Review the message.

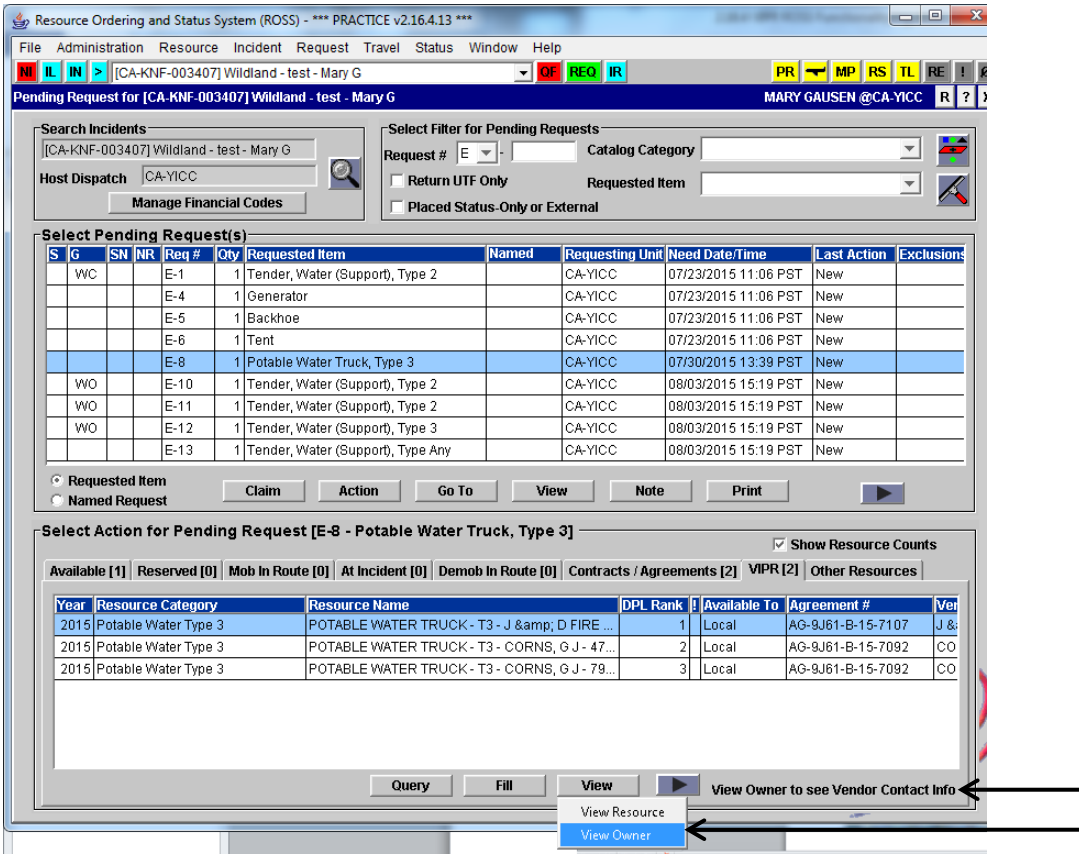


Figure 4. View Owner

9. Click the Contact tab to view contact information for the vendor.

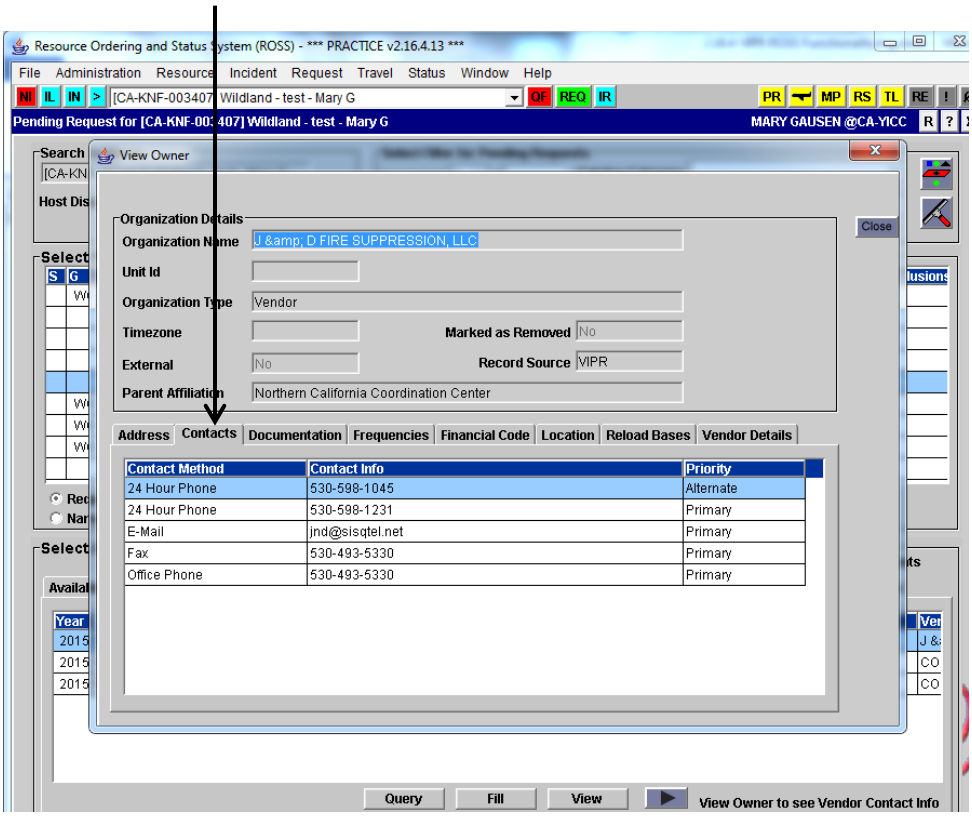


Figure 5. Contacts tab on the View Owner dialog box

10. Click Close.

11. If you contact DPL 1 and they cannot meet date and time but DPL 2 is able to send his equipment, highlight the DPL Rank 2 Potable Water Truck row and click the Fill button.

12. Note the DPL Rank column.

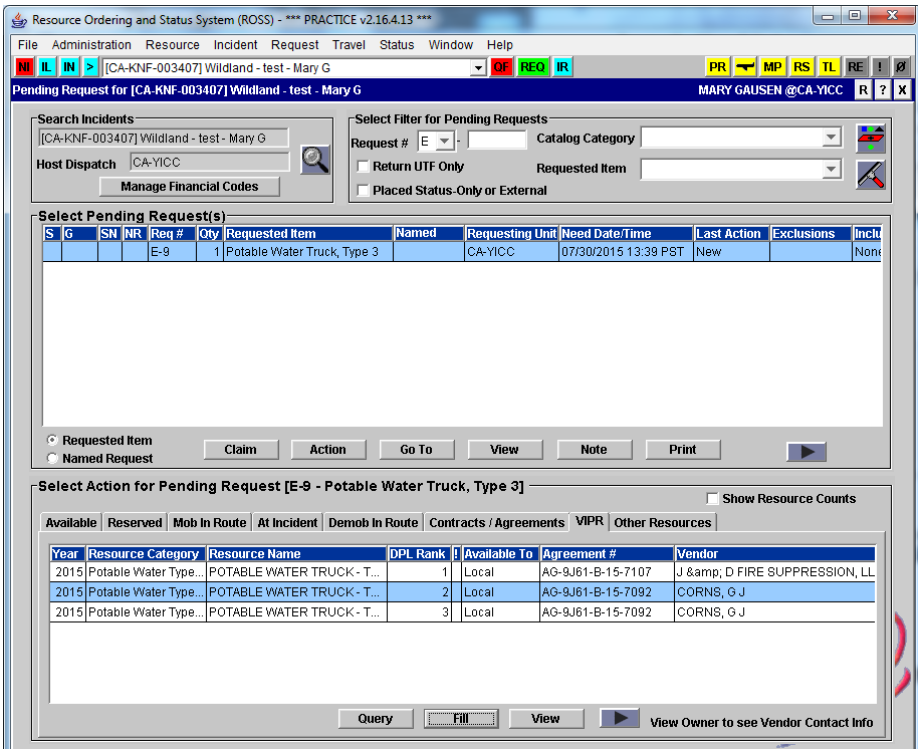


Figure 6. Filling request with DPL Rank 2 Potable Water

By skipping DPL 1, a warning will pop up stating the DPL rank is not the highest.

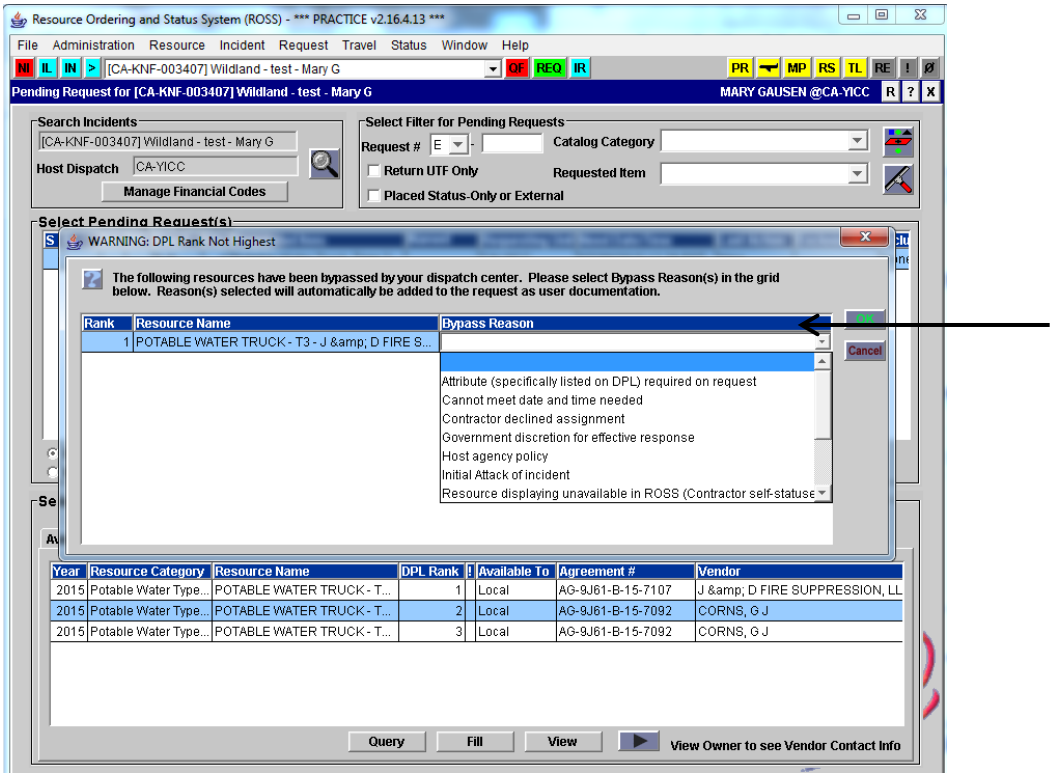


Figure 7. WARNING: DPL Rank Not Highest and Bypass Reasons

13. You will need to pick the bypass reason from the drop down, and then click OK.

14. You can always choose “other” and type in additional information in documentation if you don’t find the correct reason on the list.

15. You can find the bypass reasons when you view the request on the documentation tab.

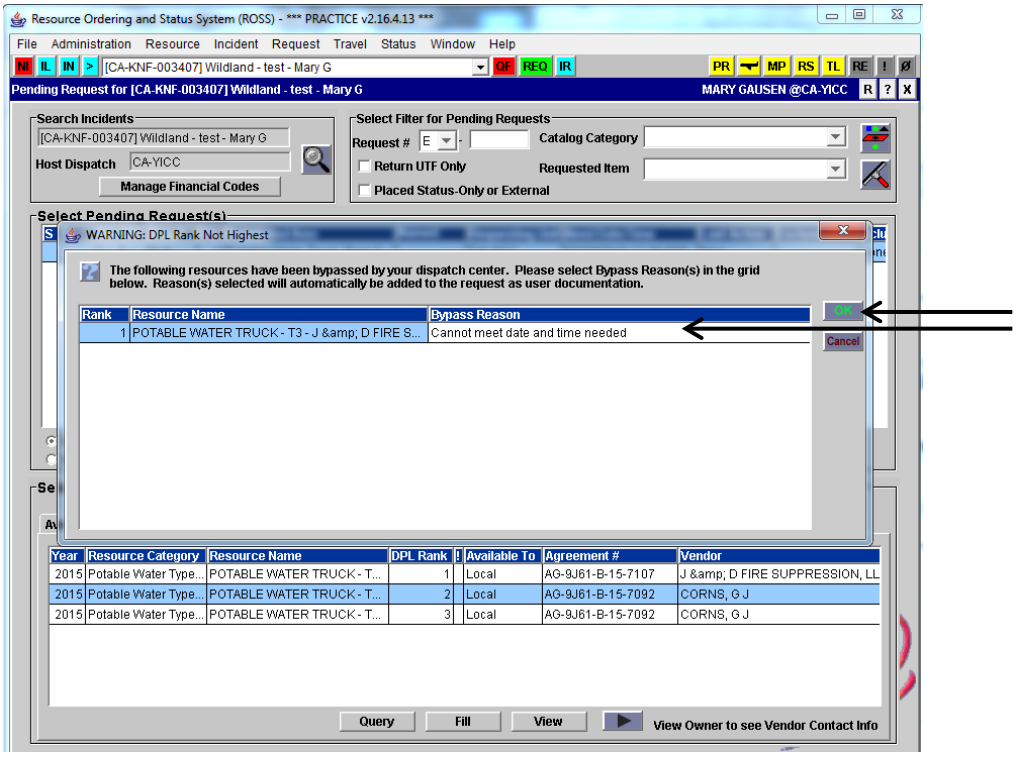


Figure 8. Selected Bypass Reason

16. Click OK.

17. On the Fill Request dialog box, enter the travel and create a manifest if need be.

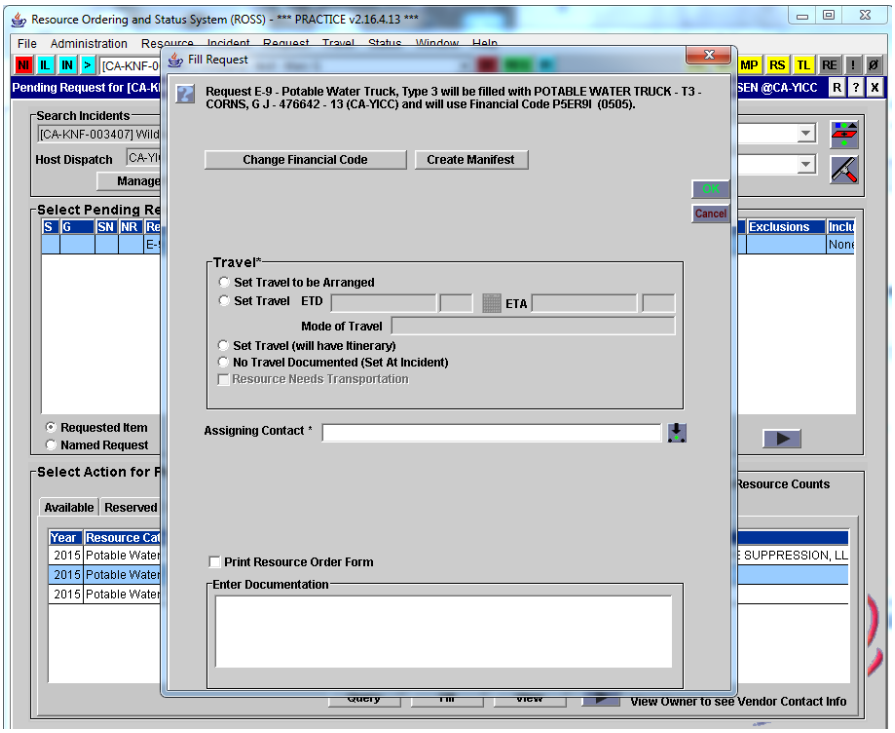


Figure 9. Fill Request dialog box

18. Go to the Request Status screen and note the request is filled.

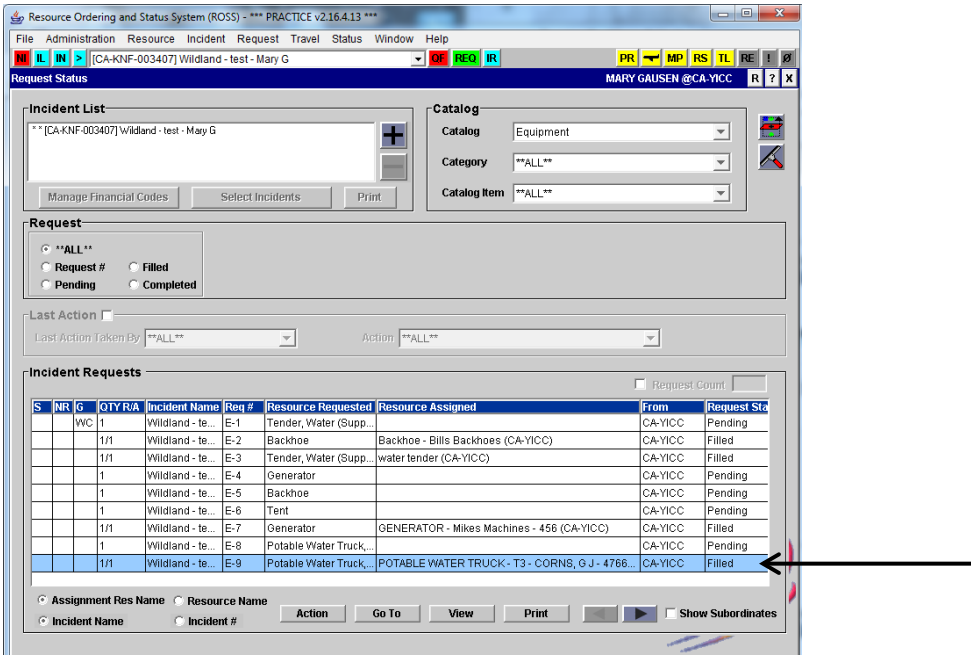


Figure 10. Request status screen

Filling Service Items

Types of Service Items:

- Tents
- Service - Porta-Potties
- Service – Handwashing station (portable)
- Service – Mobile Mechanic
- Service - Temporary Tower

1. To fill service items from the Pending Request screen, highlight the request to fill.

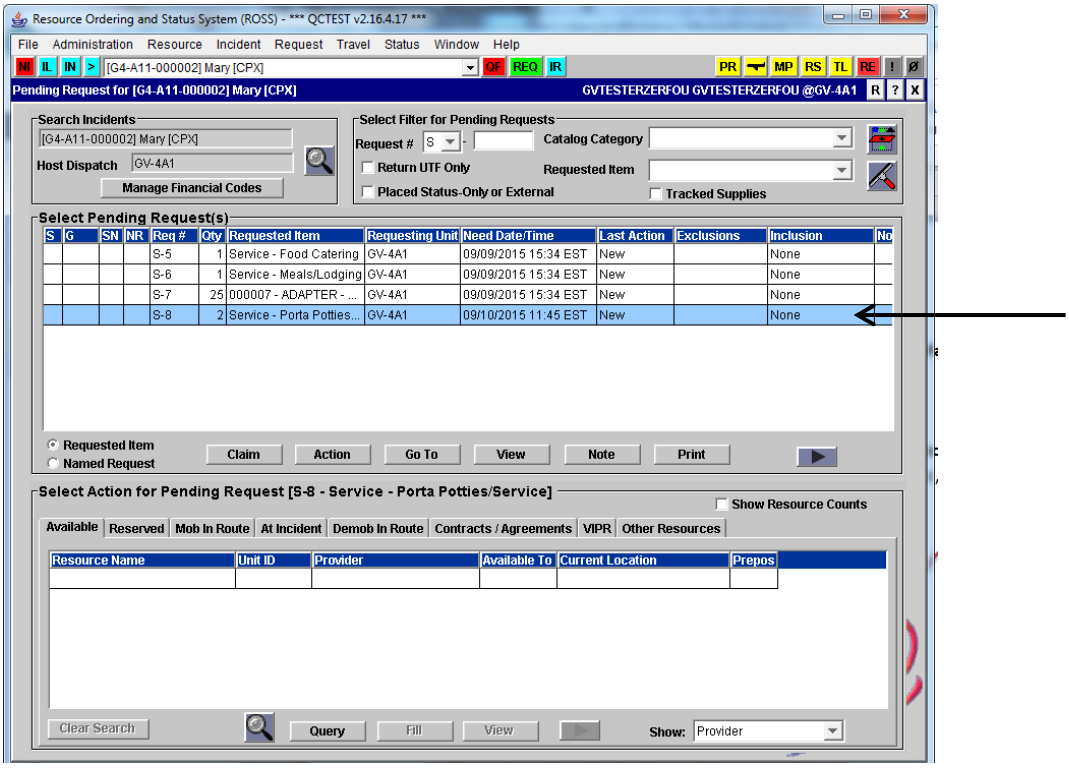


Figure 11. Filling a Service Item

2. Highlight and click on Fill with VIPR.

3. Click the Action button, and then click Fill with VIPR.

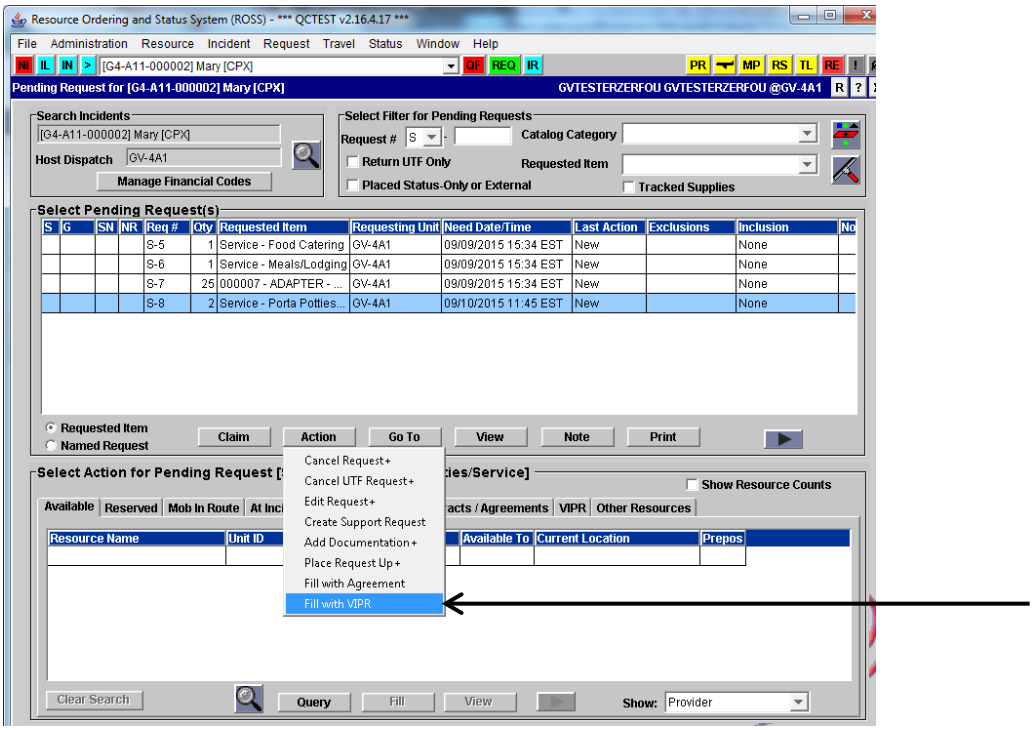


Figure 12. Fill with VIPR option on the Action button menu

4. Click the drop-down arrow and select the VIPR Resource Category that fits the resource requested.

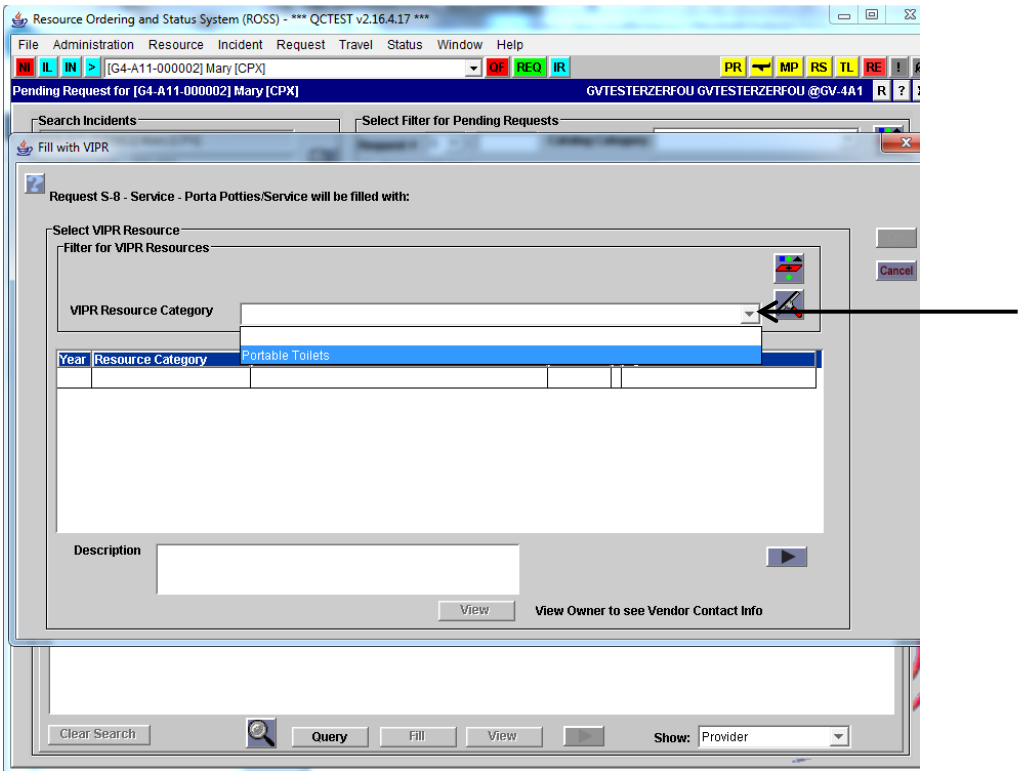


Figure 13. Fill with VIPR dialog box

5. Click the Filter button and the matching resource name will populate the grid.

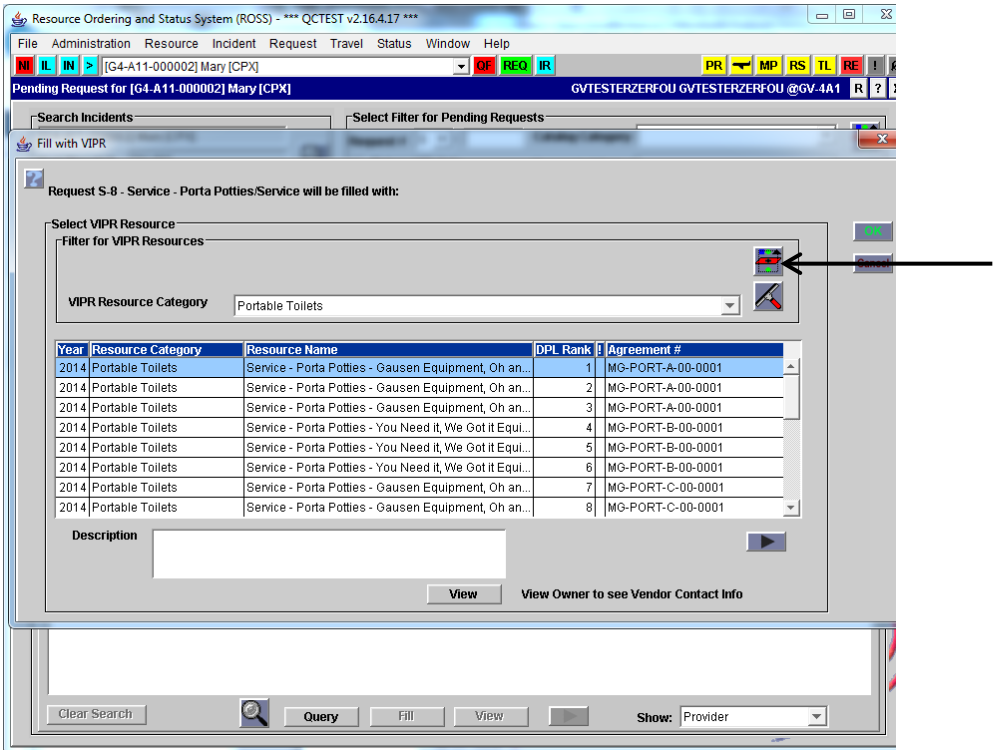


Figure 14. Resources that match the requested Service Item

6. Click the View button to view additional attributes or to view the owner for contact information.

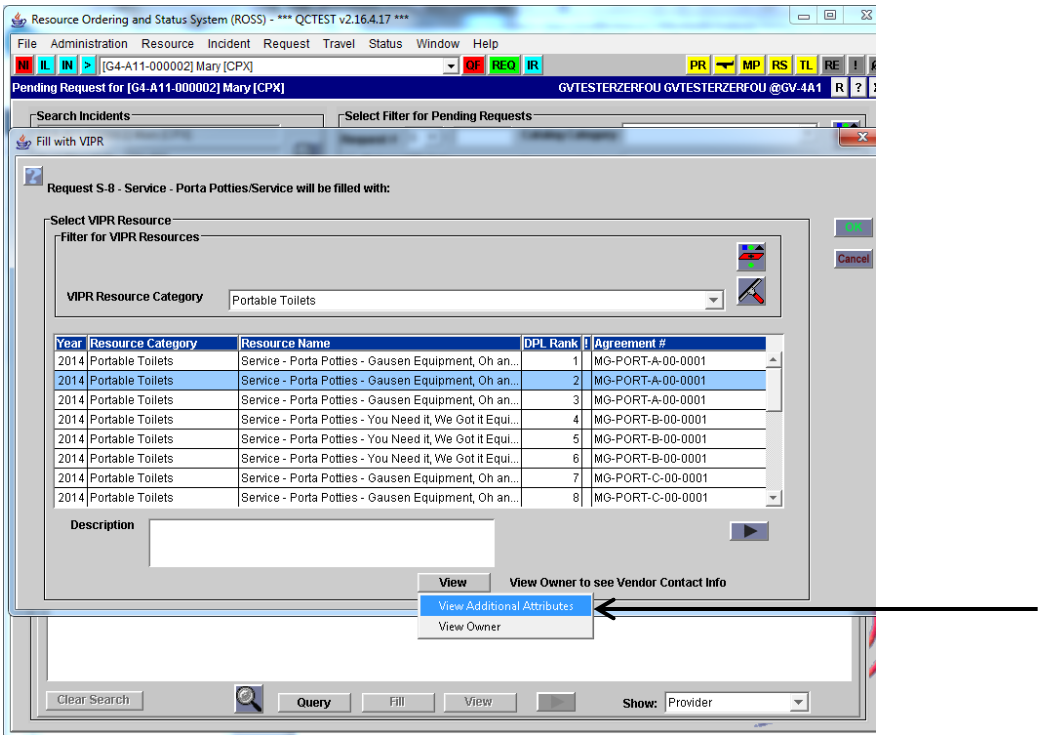


Figure 15. View Additional Attributes for Service Items

7. If you choose something other than the DPL rank 1, the bypass reason screen will be display.

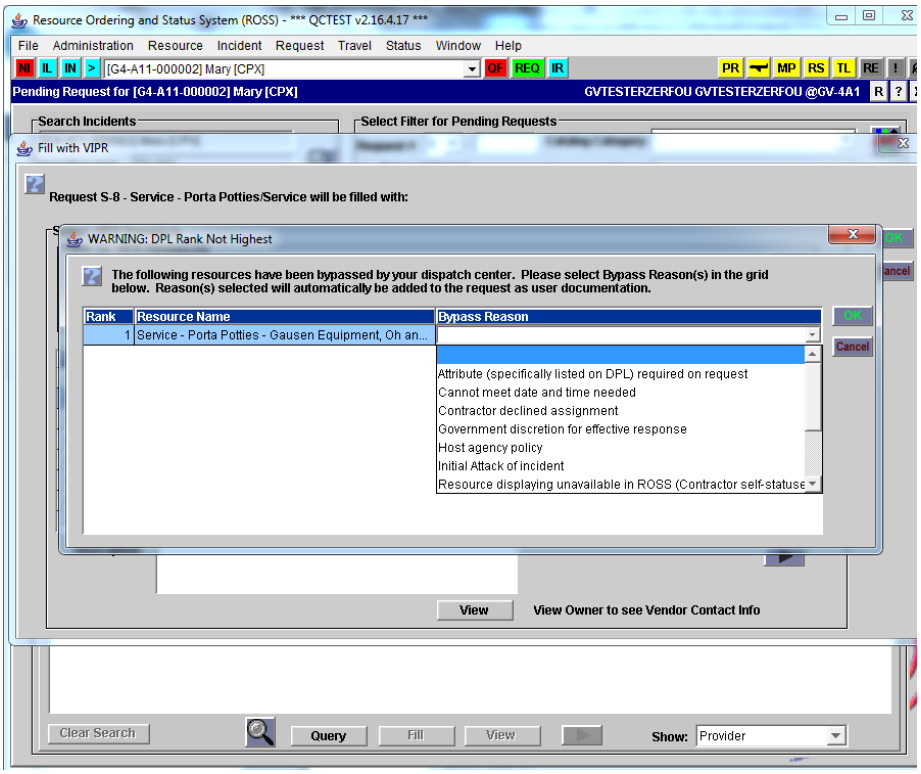
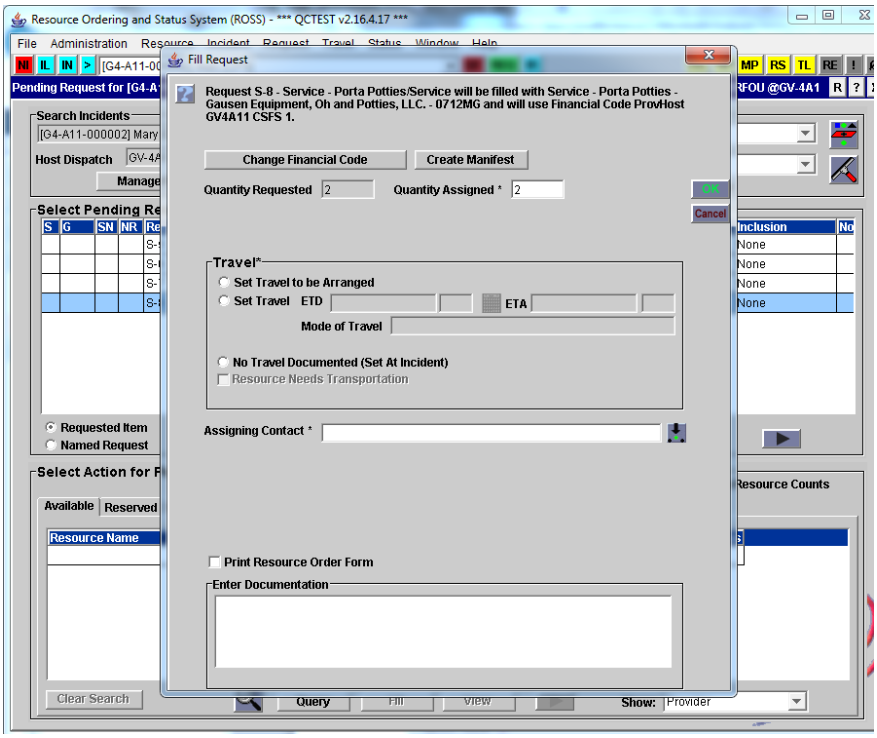


Figure 16. Bypass Reasons for Service Items

8. Click OK.

9. On the Fill Request dialog box, enter the travel, create a manifest if need be, enter the quantity assigned and the assigning contact.



10. If the quantity assigned is less than the quantity requested, a warning message will pop up and require documentation. Click OK.

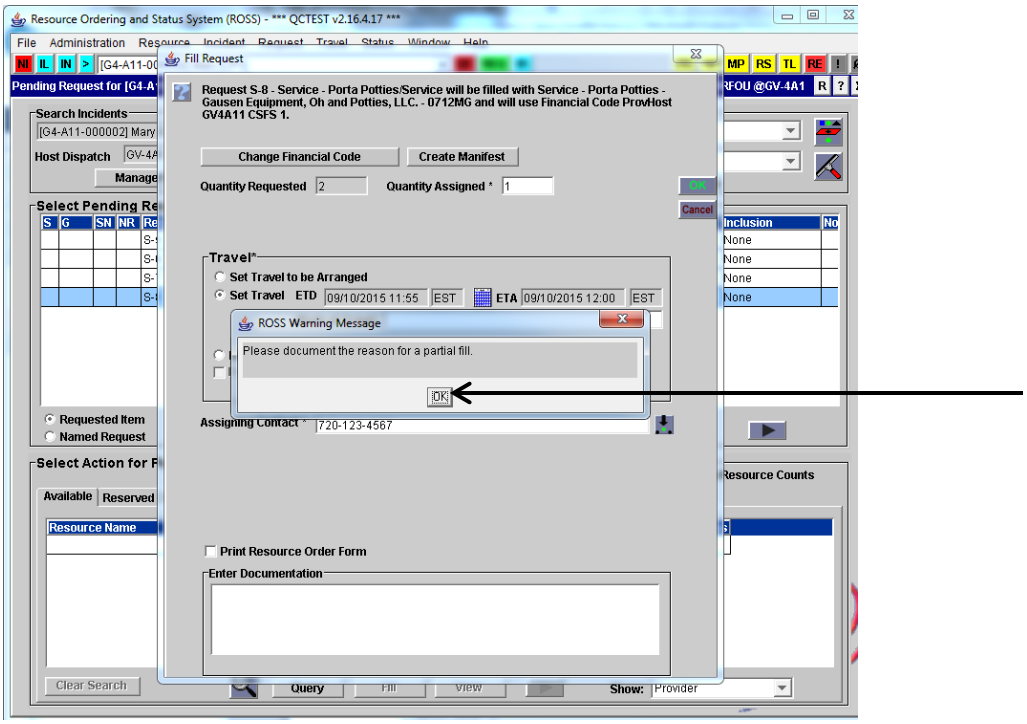


Figure 17. ROSS Warning Message for partial fill

11. Enter the Documentation, and then click OK.

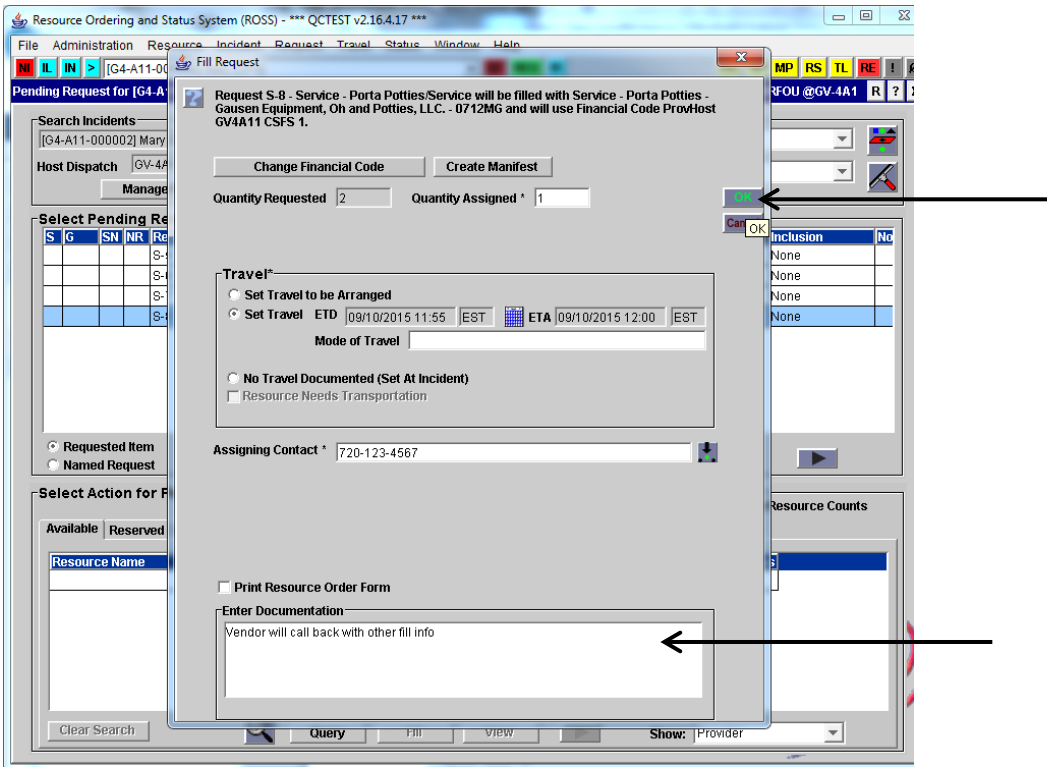


Figure 18. Enter Documentation for partial fill

12. The fill message lets you know the request has been filled. Click OK.

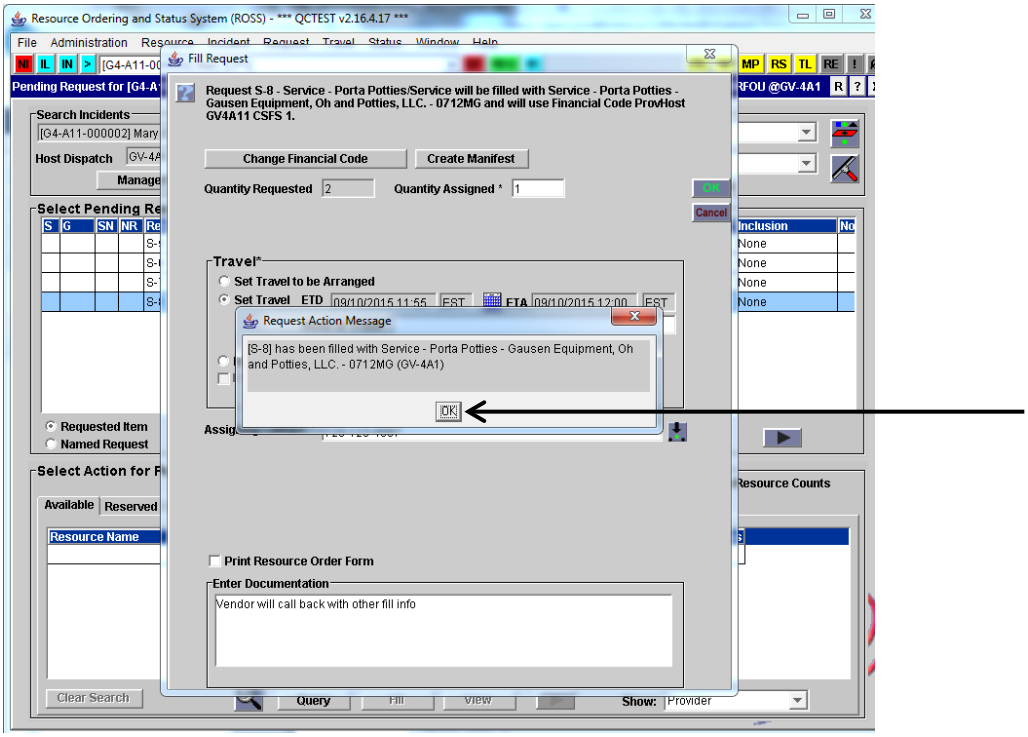


Figure 19. Fill message showing the request has been filled

From the GACC perspective

A request comes in for a Water Tender Support T2 from Yreka. The GACC needs to place it to another Dispatch Center.

1. Highlight the request, click the VIPR tab, and then click Query.

2. You can also check the Show Resource Count check box.

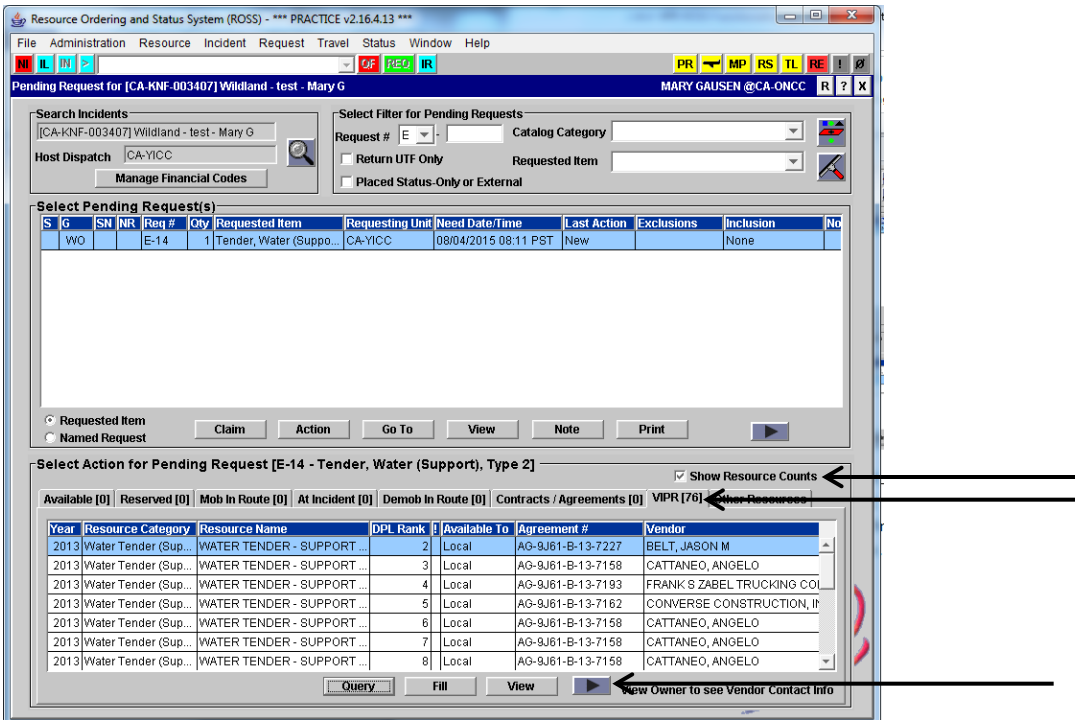


Figure 20. Request for Water Tender to be filled with a VIPR resource

3. Click the arrow button until you see the Dispatch column.

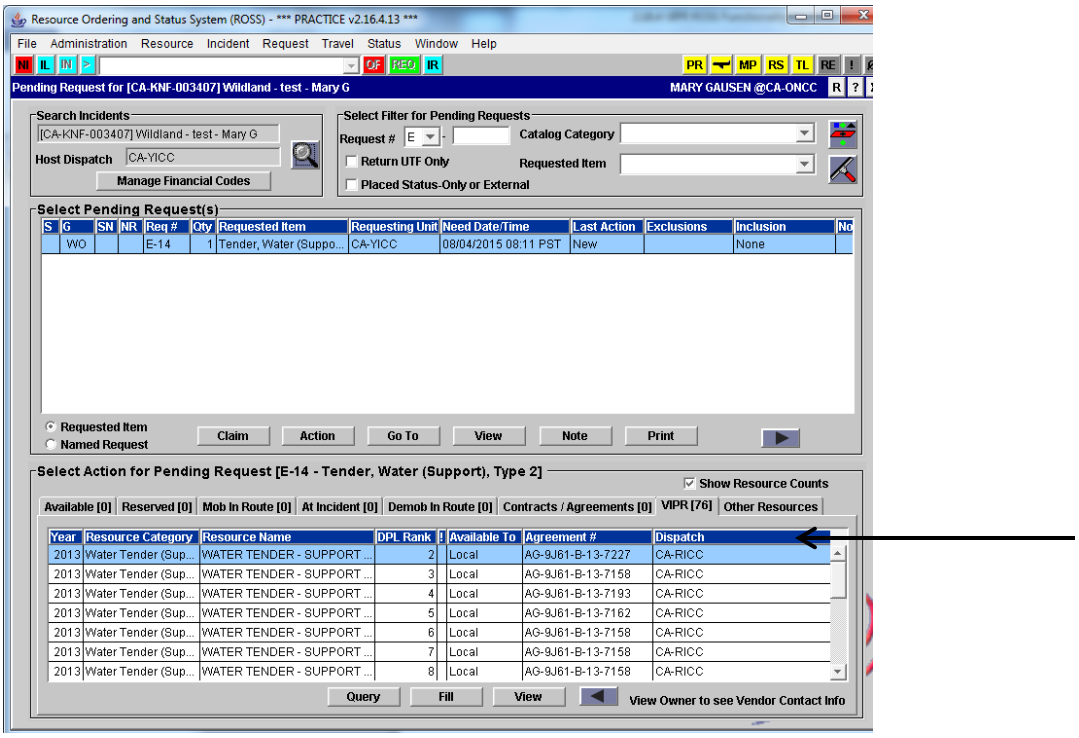


Figure 21. Dispatch column for VIPR resources

4. Scroll down until you see a change in Dispatch Centers from RICC to YICC.

If any other subordinate dispatch centers have the requested resource, they will show in that column.

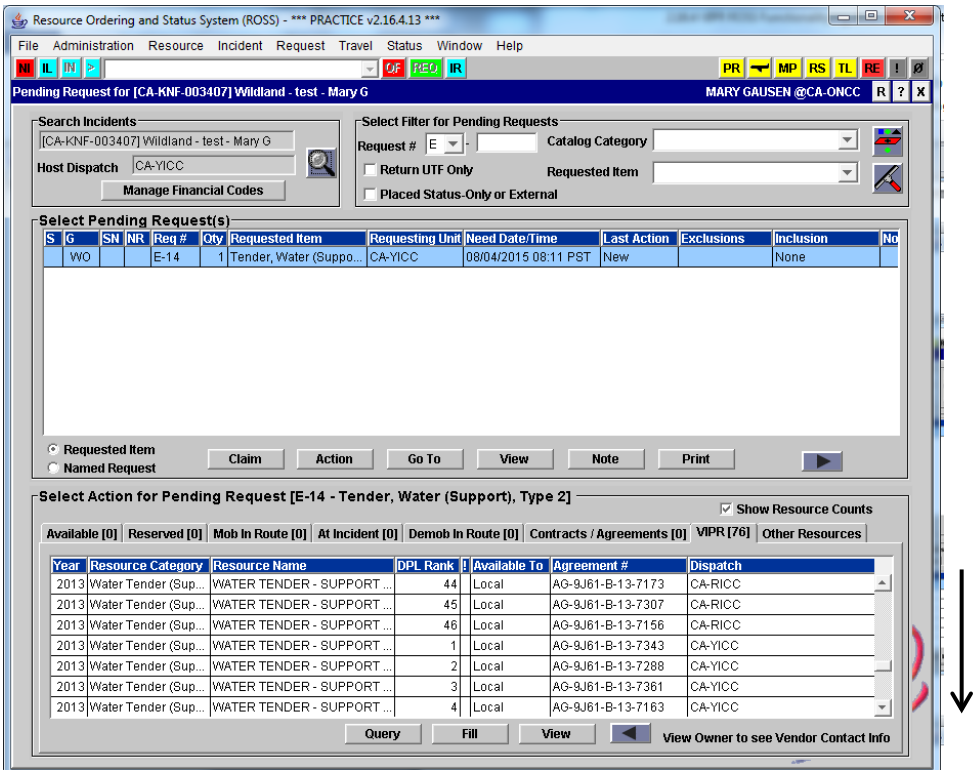


Figure 22. Reviewing the Dispatch Column

5. Clicking the arrow will display the Location column. You can see where the resource should be located.

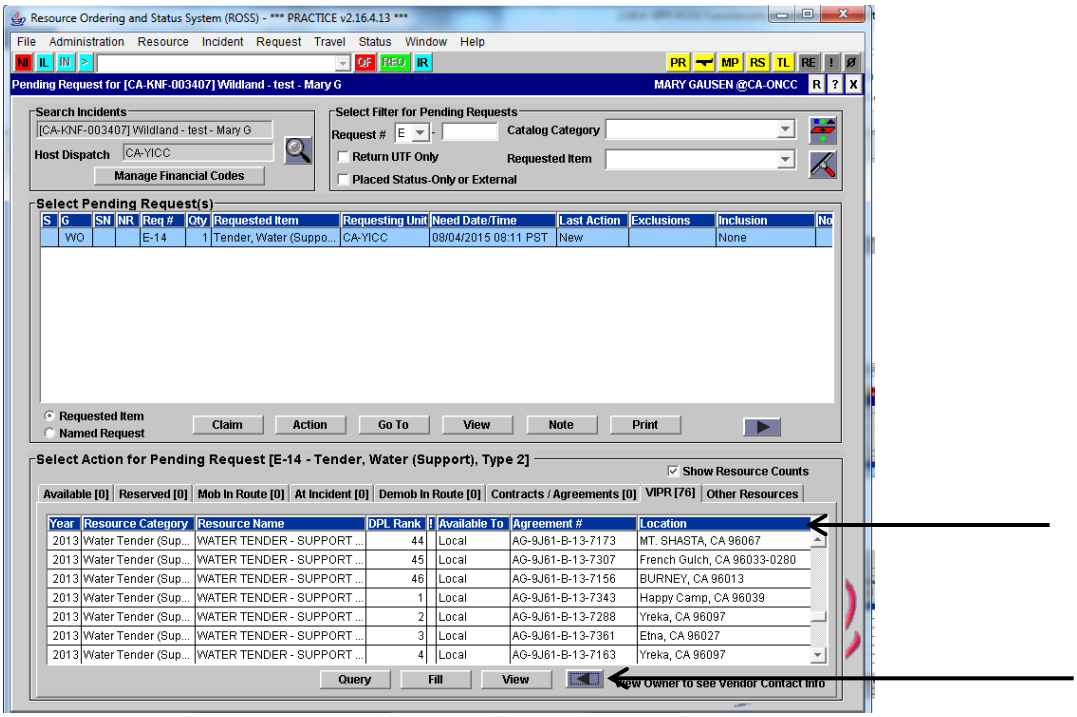


Figure 23. Determining where the resource should be located.

6. You can then decide where to place the request.

7. Use the Other Resources tab to place the request to the appropriate Dispatch Center.

Note there is only one CWN/Agreement resource “available” at Redding (RICC) even though there were 46 from RICC on the VIPR list. The available column will only show the count for CWN/Agreement resources that are available at the GACC or National.

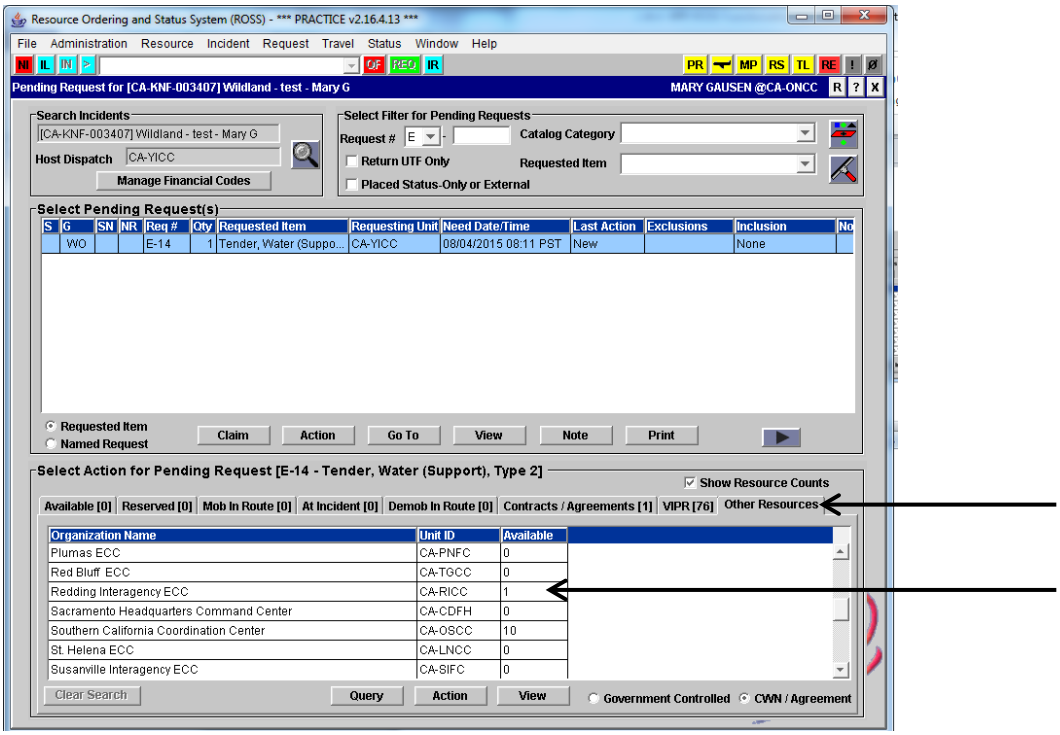


Figure 24. Available CWN/Agreement resource at Redding (RICC)

There is only one resource on the VIPR list available to the GACC. Therefore, that is the one that creates the count on the Other Resource tab.

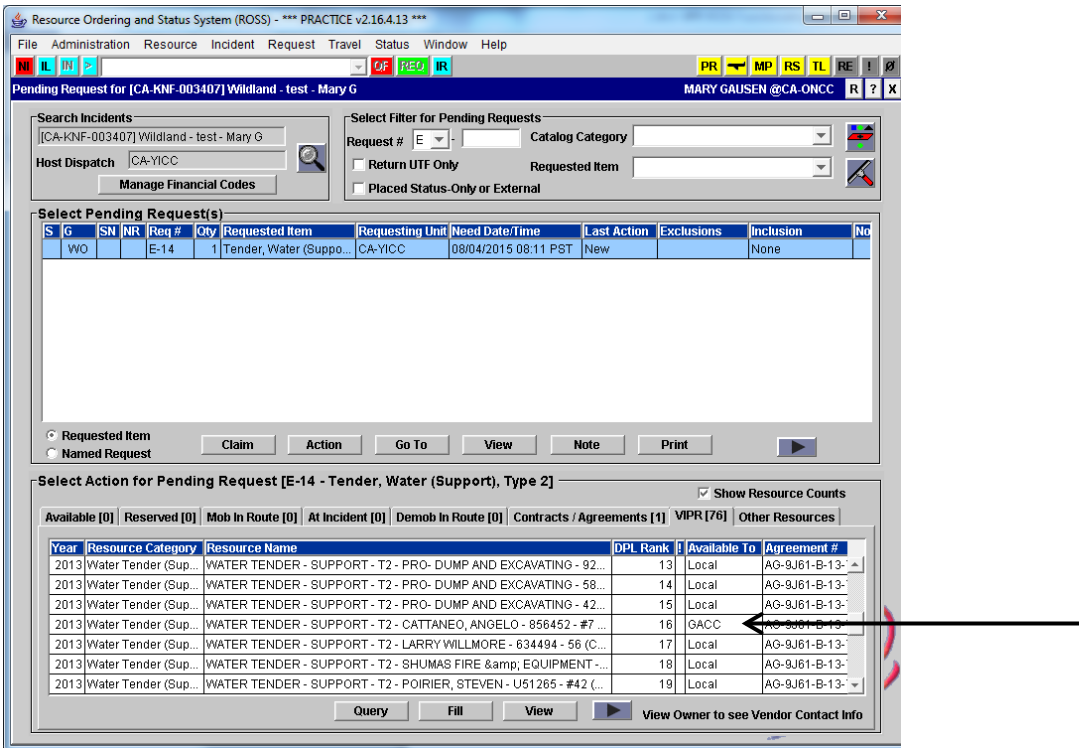


Figure 25. Available CWN/Agreement resource to the GACC

Key Points

When the resource is released, be sure the status is correct based on your local business practices.

If the resource is “Returned from Assignment” it will not show on the Pending Request screen. This functionality has not changed.

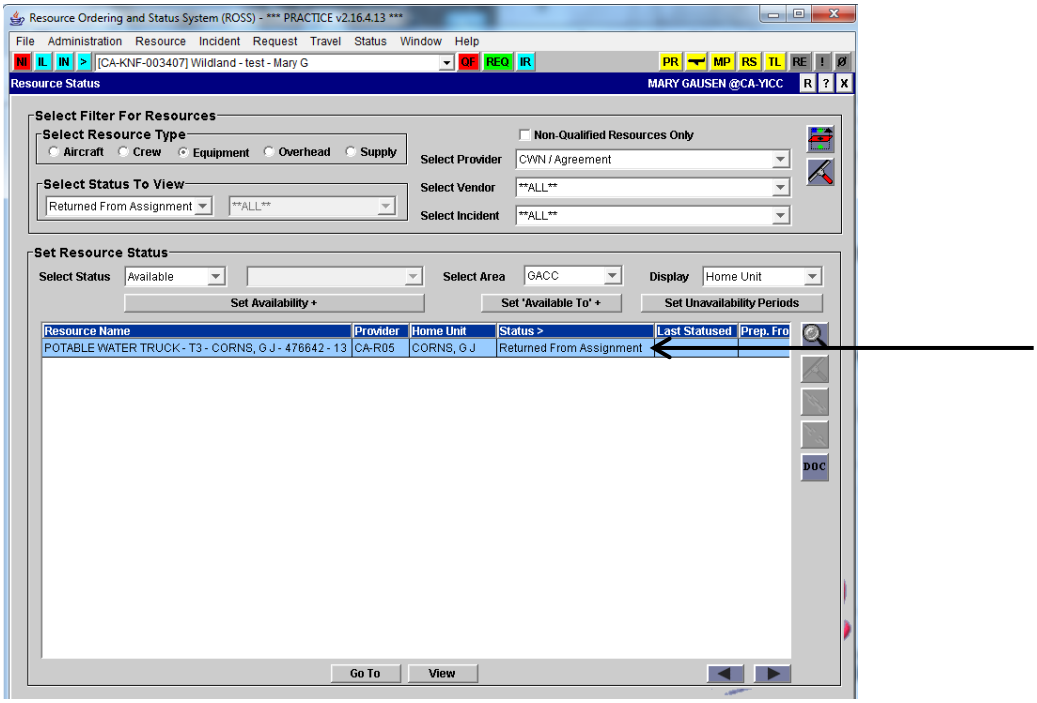


Figure 26. Checking the status of the resource

In the next example, note the DPL Rank column is missing DPL 5. This means that resource is assigned to an incident or it is in a “Returned from Assignment” or “Unavailable” status. In order to search for that resource, you would need to view or print the DPL list from the Forest Service website to see who DPL 5 is and search in the Search for Resources screen in ROSS.

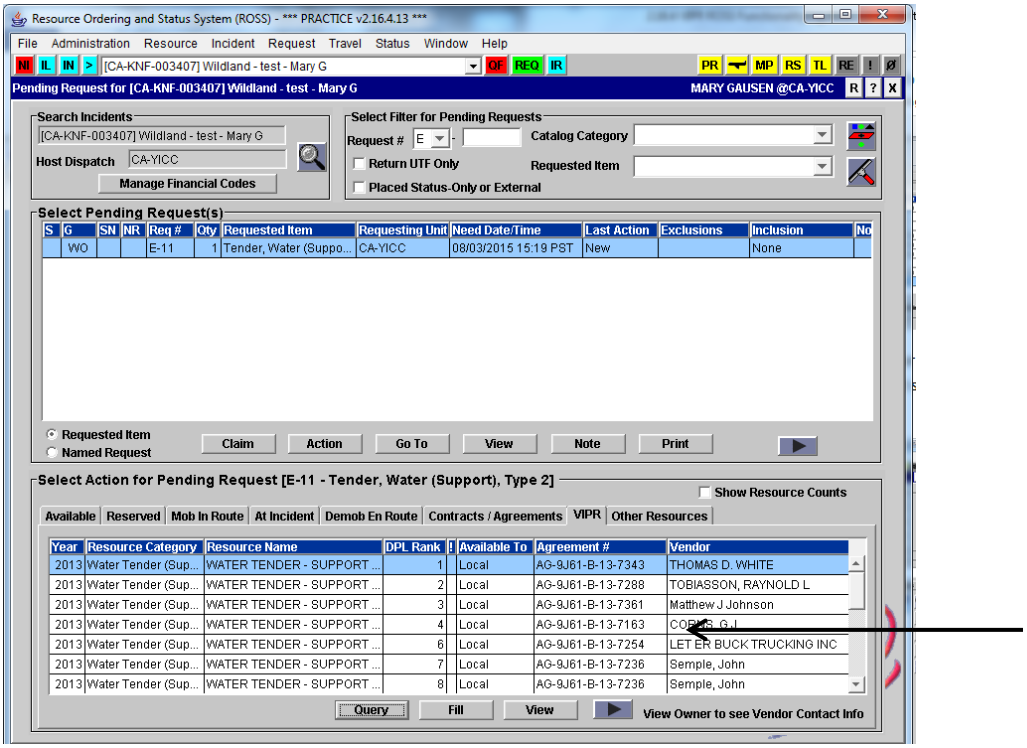


Figure 27. Missing DPL 5 ranking

In the next example, note the "!" column.

If there is a "!" in any of the rows, it means that ROSS failed to pull in the most current DPL and you will need to go to the FS Website and view or print the DPL for the requested resource.

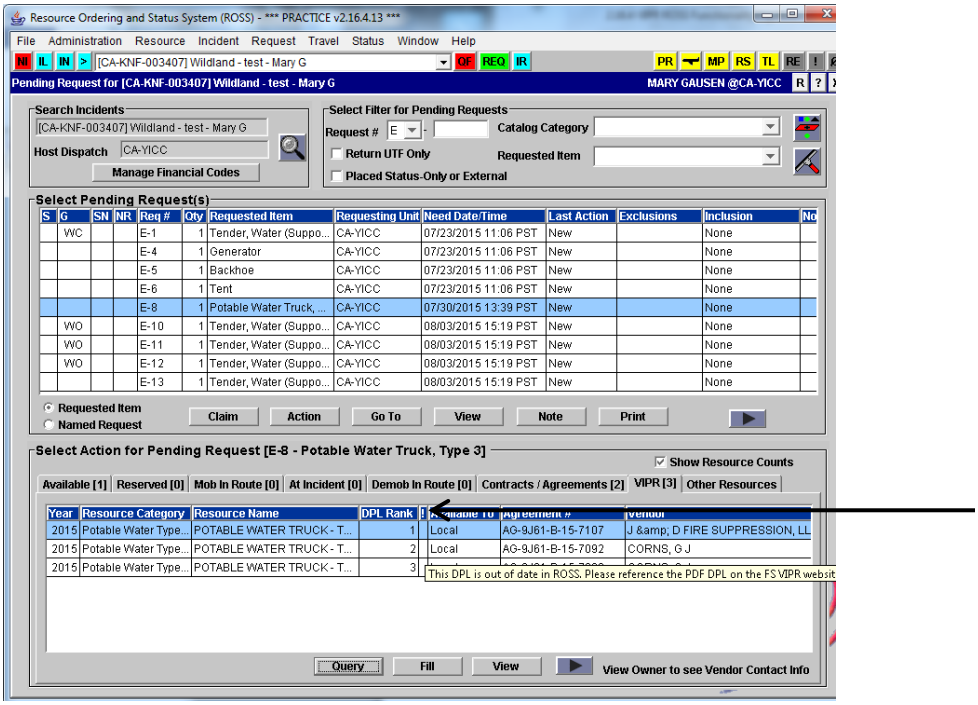


Figure 28. Out of date DPL

Caution: When viewing the Pending Request screen, and if the Resource Name is different than the Resource Category, it just means the resource under the Resource Name column is also classified as the resource category that is being requested.

For example: a Potable Water Truck could have a slip on unit for potable water and also have another slip on unit and contracted as a Water Tender (support). Whichever resource name that VIPR has entered into their system first, will populate ROSS with that naming convention. So if the Potable Water Truck was entered into VIPR prior to the Water Tender (support), the Water Tender (support) will show in ROSS with a resource name of Potable Water Truck. When you view that resource under the Equipment Type tab, you will see that it is also classified as a Water Tender (support).

Once you fill the request with that resource, the naming convention will change and the resource will show on the Request Status screen with the appropriate naming convention that matches the request.