

ROSS access for FS and non-FS users over a Citrix Network Farm

The FS has two network farms available for use by FS and non-FS ROSS users.

FS users (on either an FS or non-FS computer using the FS Citrix Farm): Log on to <https://apps.fs.fed.us/XenApp/auth/login.aspx> using your Active Directory log on account information.

Non-FS users (not using an FS computer but using the FS Citrix Farm): Log on to <https://ross.fs.fed.us/XenApp/auth/login.aspx> using your Citrix information. If you do not have a Citrix account, contact your GACC Citrix Rep (see below).

GACC Citrix Reps have the following roles and responsibilities for a non-FS Citrix accounts:

- Ensure the person requesting the account completes annual security training;
- maintain a copy of the current completion certificate. These are subject to audit.
- Ensure the person requesting the account completes a Rules of Behavior form annually; maintain a copy of the current form. These are subject to audit.
- Maintain a list of accounts requested and maintained.
- Send the list/email to helpdesk@dms.nwcg.gov to request the accounts be created (consolidate lists as much as possible so they don't come in one at a time).
- Receive account information and distribute to individuals.
- Request password resets as needed through the same process as requesting an account.
- Send an email to helpdesk@dms.nwcg.gov when the account is no longer needed.
- Respond to audits with requested information.