Message Board Posts 2015

March 27, 2014

The ROSS PRODUCTION environment will be unavailable Tuesday, March 31, 2015 starting at 2330 MDT and lasting for approximately 5 hours for the deployment of ROSS 2.16.3.

Following the outage, a client download will be required; however, this should be an automatic update the first time the user logins in (after the outage).

Please contact the ROSS Helpdesk at 866-224-7677 if you have problems with the client download.

For more information, please read the Release Notes and Irwin to ROSS information

March 5, 2014

There will be a FULL recycle of Cognos (impacting ROSS, NAP and OIS reports) for Daylight Savings Time adjustment on Sunday, March 8, 2015 starting at 0205 MDT and lasting for approximately 1 hour. Please DO NOT release any resources during that timeframe. There will be no user actions required following the recycle.

March 5, 2014

There will be a scheduled outage of the ROSS Production, Practice, and Training environments and NAP for critical network maintenance on Sunday, March 22, 2015 starting at 1700 MDT and lasting for approximately 6 hours. There will be no user actions required following the outage.

February 6, 2015

The ROSS Production environment will be unavailable due to a system maintenance outage on Monday, February 16, 2015 starting at 0700 MST and lasting for approximately 12 hours. There will be no user actions required following the outage.

February 5, 2015

On Monday, February 16, 2015 between the hours of 0700 and 1900 MST, there will be a two hour network outage affecting the ROSS PRODUCTION environment. There will be no user actions required following the outage.

January 29, 2015

Request for Feedback - for the
Next Generation ROSS Replacement

A Survey Monkey generated “Request for Feedback for the Next Generation ROSS Replacement” questionnaire was emailed to the entire ROSS user list on January 28, 2015. This questionnaire is legitimate and is being used to gather broad scale information on what you would be interested in seeing as part of the ROSS application replacement.

Please take some time to respond to the questions – the requirements team is on a tight schedule and your input is greatly appreciated.

If you accidentally deleted the survey information, or have any questions, please email or call Tina Vorbeck:

trvorbeck@fs.fed.us or 208-387-5649

January 16, 2015

There will be a scheduled outage of the ROSS Production environment for the Annual Data Archive on January 20, 2015 beginning at 1800 MST and lasting for approximately 13 hours. No additional user actions are required following the outage.

January 7, 2015

There will be an outage affecting ROSS REPORTS scheduled for Tuesday, January 13, 2015 starting at 0900 MST and lasting for approximately 3 hours as we deploy the Cognos Consolidation changes. There will be no user actions required following the outage.