

## Suggestions October 2005 – March 2006

Month	Suggestion	Comments
October	<p>1. Once a resource has been scheduled for demob, if you print the order out it shows Estimated Time of Departure and Estimated Time of Arrival as they pertain to the DEMOB of the resource. These fields need to print out to reflect the ETD and ETA as they pertain to the MOBILIZATION of the resource.</p> <p>2. On the View Request, on the Travel Itinerary tab: ROSS should show the flight info -- airline and time. As it is now, it only shows "commercial air", ETD and ETA. To get the flight info you have to go into the travel screen.</p> <p>3. On Reports, Resource Status (any of the reports): Selections on the Dispatch tab are limited to one dispatch center. If you select "by subordinate dispatch center" it only shows numbers, no names. The ability to multi-select dispatch centers used to be there, but it has been removed. So to find the status of EACH PERSON with a certain qual, you have to run each center report separately. Time consuming &amp; a waste of paper.</p>	<p>Not Accepted. Run a different report – or acquire data from DDS</p> <p>Done Ver 2.4</p> <p>Reports CR</p>
October	<p>I'm having a consistent long delay occur when attempting to save a copy of &gt; &gt; a .pdf file for later emailing. The screen gets to this point and just &gt; &gt; stalls for a minute or so...</p> <p>&gt; &gt; (Embedded image moved to file: pic05839.jpg)</p> <p>&gt; &gt;</p> <p>&gt; &gt; It sits there for a while and finally lets one rename the file and save &gt; &gt; it..</p> <p>&gt; &gt;</p> <p>&gt; &gt; Another one of those 'sure would be nice to have this go faster' things :-)</p> <p>&gt; &gt;</p>	<p>Local networking and computing issue Outside the ROSS domain.</p>
October	<p>When the Pending Requests come in, we pick the Incident we wish to query for the new requests, the Incident is presented on the screen with the Resource Order(s) which need action. We then select the Requested Item then drop down to the Query Button at the bottom of the screen to search for available resources for that particular Item selected.</p> <p>Prior to moving the cursor down to the Query Button it would be very</p>	<p>Version 2.4 multi-place function will solve this issue.</p>

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	<p>beneficial to have a "pick button" or "drop down" to allow the Dispatcher to select resources that are available "Local, GACC, National". The current results show resources available without knowing which of regional selections the availability occurs in. Working here at RMACC then requires the Dispatchers to either go to Reports and query there or physically call the Dispatch Centers (who may be busy with I.A., not logged onto ROSS, etc.) who will then have to query their Resources and determine where the regional availability may reside. We at the GACC really try hard not to unduly distract/detract from the Dispatch Centers' daily workload by constantly sending orders and making phone calls for resources that are not available for particular Geographic Regions. I believe this would also assist in providing a more timely response to Pending Orders which ultimately is to provide the "nearest, closest" and hopefully the quickest response to an Incident's Request.</p>	
<p>October</p>	<p>I recently had a resource extend his detail. All the permissions were granted from his local supervisor and those permissions were transmitted to the incident requesting the extension.</p> <p>Now my problem; I was going to add this information as documentation on his resource order but could not get to that point. I spoke with Ann at EACC and learned that when a resource is reassigned the home dispatch loses the ability to add info to the resource order. I think that this should be changed. I believe that the home dispatch should be able to add items to their resource's documentation. I also believe that the home dispatch should be able to print any resource order for their resources regardless of the reassignments that occur.</p>	<p>Not accepted View Assignment history for current location from resource status – run report from DDS – Incident dispatch post the extension documentation</p>
<p>October</p>	<p>When you hit "clear" on the calendar function.....it only clears the &gt; times not the time zone if you have changed the time zone. &gt;</p>	<p>Accepted - CR 9262 This is a bug to return to default time zone or dispatch office</p>

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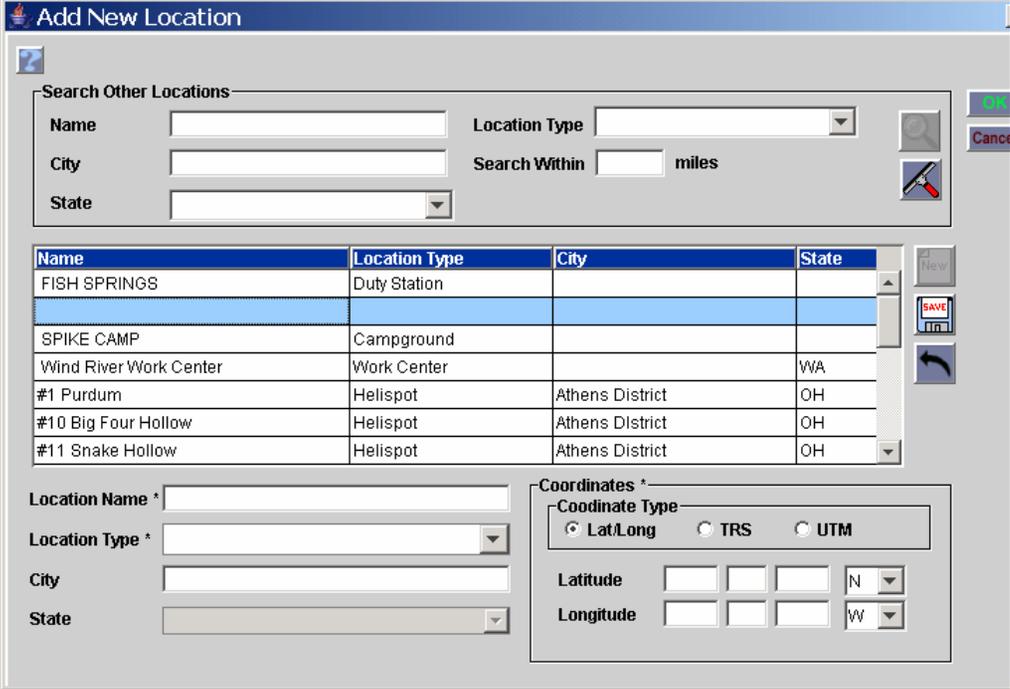
Month	Suggestion	time Comments
October	<b>CA ROSS class suggestions 10-16—10-21 2005</b>	
	This class had 40 students and all agreed these were the ten items they would like to see worked on.	CR 4775
	1) Have roster positions stay as they are entered, not switch to alphabetical.	Accepted – CR9263
	2) Request Contact should follow into Fill Screen when fill with own resource.	Accepted – CR9264
	3) Default should be “QF” and only if you don’t want the resource to be “QF” have to change it.	Not Accepted but Create CR for defaults
	4) When doing demob travel, have an option on “Release- Available” or “Release – Unavailable” so after the travel clock is complete switch it to which ever is appropriate. (Cutting out the step of going back and making the resource “Available” upon return.	Not Accepted
	5) On the Resource Status Screen, when researching for a overhead quals. We should have the ability to separate the search for qualified and trainee. Right now the search brings up both, then we have to individually look at all the individually to see if they are fully qualified or not.	Accepted CR9265
	6) Have the “PR” hot button flash when new pending requests.	Accepted CR9266
	7) Have the Time Zone connected to the airports in the travel screen. So we don’t have to try and figure out times zones we are not use to working with.	Accepted CR9267
	8) Training Modules catalog items need to match PRODUCTION and PRATICE.	Will give to Beth G. for consideration.
	9) Be able to set a default on the unit identifier. (i.e. on the personnel settings, be able to set it was CA-SHF or CA-SHU).	Accepted CR9268



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	<p>I understand it is because the “Pending Requests” belong to LA so to speak and the one that was create as a subordinate request after the fact belong to me (NOPS).</p> <p>It makes more sense to be able to edit/ cancel / place any subordinate that come out of your own office. Created before or after an assignment roster has been deployed.</p> <p style="text-align: center;"><b>Solution:</b> The Filling unit should have the rights to be able to place/fill/unfill/cancel retrieve/edit etc. any subordinate request that is created or originated from their office, until they are either placed up to fill or canceled.</p>	
October	<p>Adding a NEW LOCATION on an incident.....</p> <p>Unable to put in a state ID. The field is grayed out. That might be why so many locations in the data base do not have states listed. Not out of laziness but because the computer wont let them put in a state.</p>	Fixed in Version 2.4

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	 <p>Yes the work around is add from the Location on the Admin drop down but MOST dispatchers do not have access to that and when you are working an incident you need to be able to add locations from the “add New Location” option on the incident screen, which should include the State Code.</p>	
November	<p><b>ROSS Standard Operating Procedures - Issues</b></p> <p><b>Issue - Travel information and Reporting/Navigation instructions.</b></p> <p><b>Background</b></p> <p>When an incident is created, significant Locations are entered, such as ICP, Expanded Dispatch, Staging areas etc in the Incident Screen. You can also enter Navigation Instructions for each of these locations. Often these don't get filled out in the heat of the moment when creating the incident. <b>These should be filled out if at all possible, as they will carry over into the New Request</b></p>	Fixed in Version 2.4

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<p>screen, for each location, as well as the incident itself.</p> <p>2. <b>Issue</b> - It is great that the "Navigation Instructions" carry over into the New Request screen, however, they will not print on the resource order! They will show up when you "View Request" on the computer, but this doesn't help the person who has only the hard copy resource order.</p> <p>When I was in expanded dispatch, the way around this was to copy and paste the "Navigation Instructions" into the "Reporting Instructions" field when the request is first created. "Reporting Instructions" will print on the Resource Order. Since the Navigation Instructions always carry over into the New Request screen and don't have to be re-typed every time, it would seem to make sense to have them show up on the resource order.</p> <p>Endless unnecessary phone calls between dispatch centers had to be made in order to get resources to the correct locations because the ordering dispatch didn't have adequate directions on the printed resource order. This also greatly increased the number of unnecessary phone calls at the GACC level.</p> <p>2. <b>Issue</b> - Another issue is the travel information added by the filling dispatch. If you use "Travel - no itinerary", the information prints on the hard copy resource order under the Travel Mode field. If you use "Travel - Itinerary", it doesn't. For this reason I usually recommended that dispatchers use "Travel - no Itinerary" when at all possible. However, when in expanded I learned that if you use Travel - Itinerary, you can run a report that shows travel for all incoming resources - a valuable tool for the EDSP and the dispatcher taking care of travel to and from the incident.</p> <p>So you have to choose - do you want to be able to run a report (usually the receiving unit's preference), or do you want the info to show up on the hard copy orders (usually the sending unit's preference).</p> <p>It would have helped greatly if there had been some SOPs to deal with these issues, and it would have saved a lot of phone calls.</p>	<p>Resolved with the re-engineering of the Travel Module in Version 2.4</p>
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November	<p>It would be extremely advantageous to Units and Forests to be able to default certain settings on the New Incident Screen.</p> <p>2) Incident Host – should default to the most often used Host for the dispatcher entering the Incident. Ex – CA-ONCC is the Dispatch Center but 90% of the time I will be creating incidents for CA-CNR. It would be highly efficient to have CA-CNR populate the Incident Host block with the drop down choices as alternatives.</p> <p>2) Meridian (TRS) – This also should be a default or in the least minimized to the one's used by the dispatch center's themselves.</p>	<p>See Sue's issue #9 above</p> <p>Accepted Add to Default CR</p>
November	<p>User is on Resource Status, does a Search For Resources and uses the "Qualified As" search criteria. User sees resources in his search that are qualified and trainee for the selected qualification. User only wants the qualified resources to show up.</p>	<p>Accepted CR9269</p>
November	<p>When entering say engines.... Have "ENGINE –" already come up then folks only have to enter the unique number. Crews have "CREW – 1 –" for T1 and so one. Then all the dispatch center has to do is enter the unique number or name.</p>	<p>Duplicate from above. Catalog reengineering.</p>
December	<p>From the CA ROSS Dispatch Class #2</p> <p>Program Suggestions</p> <ol style="list-style-type: none"> <li>1. Not let you filter again until you clear search.</li> <li>2. Roster Configuration Sort Order (ex. ENGB, ENOP, FFT1, etc...)</li> <li>3. More consistency with the SAVE button on the screens, sometimes you do and sometimes you do not which can be confusing.</li> <li>4. More selection options besides the "OK" button. Example: on drop down list or a queried list that appears a user may also use the Enter Key, or highlight the selection and then double click, etc...</li> </ol>	<ol style="list-style-type: none"> <li>1.Consistency – make all search work the same, clear after initial.</li> <li>2. CR 4775</li> <li>3. on going</li> <li>4.Consistency – Activate OK button when appropriate for ENTER key.</li> </ol>

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	<p>5. On the notification screens (action and no action) would like to have the settings default to "unread", so that you do not have to filter and adjust the dropdown menus.</p> <p>6. On the Travel Screen, the Select Incidents box that displays that you have an incident selected, would like to see the name of incident that is selected and/or "multiple incidents" have been selected. (We understand travel screen is changing, not sure if this is addresses)</p> <p>7. On the Travel Screen, when adding travel legs, have the next leg mode of travel default to the first leg of travel. (Example if Van #3 is used as mode of travel on the first leg, make Van #3 defaulted into the next leg of travel.)</p> <p>8. On the Incident Resource screen, when releasing a resource and travel is set to No Travel (At Home) the resource should be put in quarters so that you don't have to set them in quarters. This would be an action done by the using unit, which may not always be the home unit. Can the above be done only when being release from a local incident only?</p>	<p>5. Accepted CR 9268</p> <p>6. Re-engineered in Version 2.4</p> <p>7. Re-engineered in Version 2.4</p> <p>8. Part A. Will not be able to set non-local resources at home in Version 2.4. Part B. Accepted – CR9271</p>
December	<p>ROSTERS-----</p> <p><b>Master roster lists....</b></p> <p><b>Confusion on “Primary” and “Alternates”.</b></p> <p><i>Primary positions</i>, is OK it is the person you manually put on the master roster, not a problem.</p> <p><i>Alternate positions</i>, is confusing because the computer automatically puts folks that are already on the master roster as “Alternates” if they have that qual. You can not remove them from the “Alternate” position, they are not</p>	<p>Not Accepted Decision to leave functionality as is as it is felt beneficial to have alternates identified for quick replacement.</p>

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	<p>available as an “alternate” because they are already on the roster.</p> <p><b>Possible Solution:</b> Only have someone show up on the “Alternate” position if you manually put them there, not an automatic input from the computer.</p> <p>This is especially important when it comes to team master rosters, folks look at the roster list and think there are lots of “Alternate” folks listed when actually those are just computer inputs of folks that are already on the team as other positions.</p>	
December	<p>1. We NEED to have the option to request the closest "Airtanker" with the state of California have T3 and Federal T2, there is a problem.</p> <p>Solution: Give us back the option to request "Type ANY", the tankers are all classified as T3 or T2 so no double counts.</p> <p>We REALLY need to have that option back.</p> <p>2. Situation: You can OTHER peoples USER ACCOUNT names.. Not their log on name but their Names.</p> <p>Solutions: Only to able to "EDIT" Use Accounts if they belong to you or if you created them.</p>	<p>Functionality is available, just need to be activated in catalog alias. See Tactical Aviation in Version 2.4</p> <p>Fixed in Version 2.2 Security issue</p>
December	<p>Is there any way to set up ROSS so that when the log-in connection times out.. that the notification function remains intact?</p> <p>Although the protocol for placing a request for a resource is that the person placing the request contacts the receiving dispatch unit with a heads up... for the vast majority of the other possibilities for notification, there is not going to be a phone call.</p> <p>On a 'slow news day' it's ok to have one's ROSS profile time out/be logged out. But when that happens, the notifications</p>	<p>Accepted CR9272</p> <p>Incorporate a message notifying user they are about to be timed out.</p>

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	<p>cease as well. And those notifications are often the prompts desired for entering ROSS in response. With no notification.. the dispatcher has no way of knowing that some action may be desired.</p> <p>Bottom line... make it possible for notifications to be delivered to a person who's timed out. Provide the individual user the option to opt out of 'timed out' notifications. Or give the user a popup notification that the connection will be timed out (5-10 min prior) so they can keep the connection alive if they wish.</p> <p>Although I understand that part of the intent of timing a connection out is to reduce the overhead on the server (and of course to provide a bit more security on the client end)... the Complete ending of ROSS communication is not desirable. Perhaps it would be possible to provide a 'reduced overhead' connection - a sleep mode for the Client that still provides for popup notifications yet lowers the server overhead...</p>	<p>Probably will not be able to see notifications after time out.</p>
<p>January</p>	<p>Hello! My suggestion is that incidents not disappear from everyone's screen as soon as the dispatch center closes the incident. We are often still working with those incidents and orders at the end of the year to gather info for response to FOIA requests, end of year reporting, etc. It would be helpful if they could disappear at the time they are archived, instead.</p> <p>Thanks much for considering this request!</p>	<p>Information is current found in DDS, However, need to ensure other needed data is available via a Reports CR.</p>
<p>January</p>	<p>It's not real clean how to change my status. I go to your web site and expect to see some simple instructions.</p> <p>I am not a frequent user of ross and a need something to slap me in the face saying if you want to change you status go here. as it is when I am asked to check on my availability status I get lost and have to call someone for help .</p> <p>I realize that this database covers a lot of different things. But as a single resource its hard to figure out what to do .</p>	<p>Fixed Version 2.4</p>

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January	<p>I was wondering if there is something going on with notifiers in that they are not being held in the bin for the amount of days I have set in my personal settings. I have it down for 7 days, and yet that is not the case, it seems to only hold a couple days.</p> <p>I have come to really value the notifiers, and reference older ones more times than not. If we can now only keep them a couple days, can we look at a way to run a report on notifiers received, or else be able to go to an archive area?</p>	Accepted CR9273 Software Bug
January	Currently County Engines within the Pueblo Zone are listed as a contract. There is no place within ROSS to obtain a contact phone number. Before we received availability and had contact number. believe we need a section that has phone numbers.	Accepted – CR3731 Contract and agreement module Version 2.6
January	It would be nice to not see all the contractors in the user account screen. In the Northwest we have MANY contractors that we have to wade thru to look at actual employees. Is there a way a button can be put on that screen that you could select in order to include or look at just the contractors	Accepted – CR9275 Add filter to be able to filter by user reps.
January	<p>On the New Request Screen.... Action Button.....</p> <p>When you "Place Up" have the option to place with your "Place Up Affiliation" at this time you can only place to your Affiliated Area from the Pending request. . Would be nice to be able to do that from the "New Request" screen.</p>	Fixed in Version 2.4
January	The main improvement for R6 needs to the speed issue, which is our issue and not an issue of other regions.	Known issue – Various ongoing projects to improve system performance.
January	Any chance of creating a new positions in ROSS to address:	Issue should be

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	Timber Sale Administrators and Timber Sale Lay-our personal.	addressed by the IQCS committee
January	<p>1. There needs to be a way to get something back in case you accidentally release it in ROSS.</p> <p>2. You need to be able to roster tractor plows and dozers.</p> <p>3. Need to show how to swap subordinates on crews, equipment, and aircraft so that it goes directly to the filing unit, as some individuals create the subordinate request in request status instead and then that option is grayed out. Either needs to be removed from request status and only in incident resources or let the place order selection be in both areas.</p>	<p>1. In version 2.4 no release to home in non-local resource and can cancel release if ETA has not expired.</p> <p>2. Capability exists now.</p> <p>3. Make recommendation to FEWT</p>
January	<p>ROSS is a server client application. The client end app is Java based (i.e. platform independent).</p> <p>I'd like to have the ability to run ROSS on my iMac at home rather than have to lug my laptop back and forth on my bike every night on the off chance that I have to do some resource request work from home (or wherever).</p> <p>The ROSS client app should run with no problems on a Mac (or unix machine or other platforms) if it supports the current versions of Java. The problem is that the only installer provided by the ROSS project is for windows machines.</p> <p>My proposal is that the ROSS project provide the client app in a wider variety of installers. I could install "ROSS" on my Mac. Joe Bob could install "ROSS" on his old beater Commodore (just kidding). Twila Techie could have ROSS up and running on her Linux gaming tower.</p> <p>I'm guessing that there are standard install apps for each OS platform</p>	Accepted CR9277

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	that would accept the java client with little to no tweaking and would give a number of ROSS users more versatile access.	
January	<p>In the Resource Item Screen, when you do a search for Overhead by an item code. It brings in people who's qualification has expired.</p> <p>Is there anyway to do this search and have those people with expired quals not show up?</p> <p>Also, I would like to reiterate the need to be able to have the option to separate this search by trainees and by qualified.</p>	<p>Accepted CR9278</p> <p>Duplicate of Sue's #5</p>
January	<ol style="list-style-type: none"> <li>1) Pending requests. When response is "No pending requests" Querying data msg is overlaid and doesn't shut window.</li> <li>2) Pending requests. Refresh does not leave in catalog category last searched, refresh in OH screen then defaults to equipment.</li> <li>3) Frequencies. cant select from a list of freq's</li> <li>4) Request Status. only retrieve 1 A# at a time (action)</li> <li>5) Request Status. View request, Delivery locations - can't print instructions.</li> <li>6) Request Status. When in catalog Equip, when refresh screen refilters to Crew.</li> <li>7) New Request. Request contact should default to your selection, why must we reselect each time.</li> <li>8) New Request. View issued # doesn't provide any valuable information.</li> <li>9) Incident Resources. Querying screen lasts forever, literally.</li> <li>10) Need all documentation to print out in usable format on requests, including deliver-to locations</li> </ol>	<ol style="list-style-type: none"> <li>1.Accepted – CR9279</li> <li>2.CR9268</li> <li>3.Fixed Version 2.4</li> <li>4 – 6 fixed in Version 2.4</li> <li>7.CR9268</li> <li>8.No change</li> <li>9.Ongoing performance issue.</li> <li>10.Chair to give to DEW Group.</li> </ol>
January	<p>One of the things I think people don't like about using ROSS is the slowness from all the querying/filtering.</p> <p>I'm guessing the majority of use is with "Resource Status" with folks going in to "status" their people and/or checking quals, history, etc. Currently, with ours anyway, when we select "resource status", after several seconds the resource status screen comes up blank and with the "select resource</p>	<p>Accepted CR9280</p> <p>Address performance tuning or refining</p>

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	<p>type" button in "aircraft". So then you have to select "overhead" and it does a short query and then you have to "filter" for the overhead resources to come up. Can it be changed to have the "select resource type" button come up defaulting to overhead. That would eliminate one small query/search. Then, is there a way that the system could be made to just bring up the overhead without having to select the filter button.</p> <p>The other glitch is our resources come up with the sort by home unit. Is there a way to change that so it will come up sorted alphabetically by resource name (maybe there already is a way that I just don't know about). I don't want to have to remember what someones home units is (we dispatch people from about 9 different organizations) to find them, I just want to go down the list alphabetically and find them. I realize you can click at the top of the resource name column to have it sort alphabetically but that takes more filtering time. If there is already a way to set it so it automatically comes up alphabetically, let me know.</p> <p>Thanks for listening!</p>	<p>queries.</p> <p>Accepted – CR9269</p>
<p>January</p>	<p>Hello</p> <p>I am a dispatcher at the Northern Rockies Coordination Center (MT-NRC), a GACC. While working an order (O-902 (RESL) on TX-TXS-006003) in ROSS, I find under my "Other Resources" tab that there is one resource available at the Missoula Dispatch Center (MT-MDC). After placing this order to MDC, I received a phone call from Missoula Dispatch, wherein they stated that the only RESLs that appeared under their resource tabs were stasured as "Local" and there were no nationally available RESLs despite what my query said. After some investigation, I believe this disjunct is due to an MDC resource being stasured as "Available" to "National" on a "Preposition" incident in Oklahoma.</p> <p>This is a problem that I feel the Change Board should address.</p>	<p>Fixed in Version 2.4</p>

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January	<p>Can we get the ability to edit blocks #5 and #8. In both blocks, the information is subject to changing once the ICP is in place and operational. We have tried to go in and edit the information and cannot.</p> <p>In Block #8, there have been requests that have so many phone numbers listed, it is likely to cause more confusion than is necessary.</p>	Fixed in Version 2.4 – Ability to edit Deliver to and contact information on the incident screen..
January	<p>Good Afternoon,</p> <p>I have the following ROSS Suggestion: We have been having a tough time with the resources we send out that happen to be on a presuppression order, especially this past fire season. Although the resource is committed to that incident, we are still getting requests for that resource because ROSS still shows that resource as available nationally. If that resource has multiple qualifications that happen to be the wanted item nationally, these calls can happen several times a day...for the same prepositioned resource. Is there any way to change that status to not necessarily unavailable, but perhaps prepositioned so that NICC and our GACC do not see these resources as available when looking to fill orders?</p>	Fixed in Version 2.4
January	<p>When a person logs into ROSS, at launch, prior to the login screen, a warning splash popup launches.</p> <p>In the regular login, this splash screen has a "Yes" button which is defaulted such that hitting the ENTER key clears the splash popup. If one then logs off ROSS (not exiting, just logs off) and goes to log back on, the warning splash launches... but the "Yes" button is not enabled...</p> <p>In the interests of consistent look and feel, would it be possible to futz with the code to enable this button on all the screens where it appears?</p>	Fixed in Version 2.4
January	<p>Suggestion # 1.</p> <p>Combine the Incident Resources Screen and the Request Status Screen. Or at least allow us to release resources from the Request Status Screen. I was bouncing back and forth between the screens a lot. When I had a lot of releases to do, I found myself going to the Request Status Screen to look</p>	Fixed in Version 2.4 with the “goto” feature from the request status screen.

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<p>something up that I couldn't see on the Incident Resources Screen. It seemed to me that I could save a lot of time if I could have found what I wanted on the Request Status Screen, and then be able to release right from there.</p> <p>Suggestion # 2.</p> <p>Would it be possible to make the PR hot button flash or change color when you have a pending request to deal with?</p> <p>Suggestion #3.</p> <p>When my resources get released from a non-local incident, would it be possible for those releases to show up under the RE button rather than mixed in with all of the No Action Notification Messages? When you get busy with Local Incidents sometimes one doesn't check the no-action notifications for these releases. We need something a little more "in your face" to make sure these resources get picked up at the airport or whatever. No need for resources released from a local incident to show up anywhere else.</p> <p>Suggestion # 4.</p> <p>Allow the Administrator to set a default 'Request Contact' allowing Dispatchers to select from a list if another contact other than the default is needed.</p> <p>New Request Screen, Travel Screen.....</p> <p>Suggestion/Fix</p> <p>On the Resource Status Screen. Search for Resources - When searching for Overhead Resources using the Item Code, we need the ability to search for "Qualified As" or "Trainees". Right now there is a box that states "Show Only Resources Qualified As...." When I saw this I thought by clicking on that box I could search for the item code and the list it brought up would show only those resources that were qualified, however it shows both Qualified as well as Trainees. Sometimes I need</p>	<p>Duplicate from above, #6 Sue Gethen</p> <p>Fixed in Version 2.4 Travel reengineering</p> <p>Duplicate from above</p> <p>Duplicate from above</p>
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	<p>to search for "trainees" only, and other times I need to search for "qualified" only.</p>	
<p>January</p>	<p>Problem: When a resource has been reassigned, I know of no way to view and print the incident information it has been assigned to. You can look at the resources assignment history and see the incident name, number and order number. But phone numbers, and charge codes are not there. Where it becomes a major problem is when reconciling aircraft orders, or paying for bus transportation on subordinate orders.</p> <p>Example 1: We send a Air Attack platform out of region, it gets reassigned to multiple incidents. When the aircraft returns and we are approving hundred of thousands of dollars in costs, and charge codes are not correct, we have no way of viewing and printing the resource orders to confirm codes and times. The only place to locate information on what the resource has been assigned to is under "Resource Item" "Usage" "Request", but this does not have charge codes or contact numbers. We end up having to spend an extensive amount of time making phone calls to get the correct information. Being able to view and print the incident it was assigned to from the "Request Status" screen would save us time and money.</p> <p>Example 2: Our hotshot crew was sent out of region, crewhauls went with them. The crew was reassigned to another incident. When the crew was released, they were flown home commercially. Our dispatch center created a subordinate order for a bus to transport them home. 2 months later I receive the bill and pay it on a purchase card. To reconcile/ complete the process I need the charge code for the incident. The only place I can locate any information on this order is in the workload summary report for our center, minus a charge code. Being able to view and print the incident and subordinate order from the "Request Status" screen would save time and money.</p> <p>Suggestion: If a resource has been reassigned with or without subordinate orders, then we should be able to view and print it in the "Request Status" screen.</p>	<p>Look for this data in the DDS. Current Report for assignment information and incident information from closed incidents.</p>

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	<p>If you have any questions please call me, or if there is something I'm missing in the program that would allow me to get the reassignment charge codes and detail it. I checked with our GACC and they told me it wasn't possible to view and print the reassignment detailed information IE: charge codes, contact numbers. Thanks in advance for any help you can give me.</p>	
<p>January</p>	<p>ROSS is a server client application. The client end app is Java based (i.e. platform independent).</p> <p>I'd like to have the ability to run ROSS on my iMac at home rather than have to lug my laptop back and forth on my bike every night on the off chance that I have to do some resource request work from home (or wherever).</p> <p>The ROSS client app should run with no problems on a Mac (or unix machine or other platforms) if it supports the current versions of Java. The problem is that the only installer provided by the ROSS project is for windows machines.</p> <p>My proposal is that the ROSS project provide the client app in a wider variety of installers. I could install "ROSS" on my Mac. Joe Bob could install "ROSS" on his old beater Commodore (just kidding). Twila Techie could have ROSS up and running on her Linux gaming tower.</p> <p>I'm guessing that there are standard install apps for each OS platform that would accept the java client with little to no tweaking and would give a number of ROSS users more versatile access.</p>	<p>Duplicate from above</p>
<p>February</p>	<p>This winter we established an Equipment Committee for the Great Basin and one of our tasks was to create a list of equipment that we have but cannot find in the ROSS catalog. Here are our suggestions that we would like to see added or changed in ROSS.</p> <p><u>ADD TO CATALOG</u> - we have these on EERAs, but cannot correctly match these to anything in the current catalog</p>	<p>Forward to the FEWT</p>

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	<p>Front End Loader          Mobile Truck Washing Station          Chipper          Truck, Miscellaneous          Tractor          Truck, Potable Water</p> <p><u>CHANGES THAT WE WOULD LOVE TO SEE</u></p> <p>Add the ability to order - Engine Type 3 or 4 (orders frequently come in differentiating between heavies and lights and we can only show this in Special Needs)</p> <p>Separate out Dump Trucks into - Dump Truck, Belly and Dump Truck, End</p> <p>Separate out Water Tenders into - Water Tender, Tactical and Water Tender, Non-Tactical</p> <p>Separate out Trucks and Trailers from Miscellaneous</p> <p>We gathered these suggestions from dispatchers all over the Great Basin and feel that they could help people throughout the nation. If you have any questions please feel free to call. Thank you for you time and support.</p>	
February	<p>In the ROSS Resource Status screen, there are currently 3 categories which to set a resources status to (local, gacc, and national). If ROSS were for federal resources only, these categories would suffice. Since ROSS is used by State organizations, these categories are not adequate. To meet the needs of our State resources, I recommend the following "Available To:" categories. They are listed by the most limiting first.</p> <p>Response Area          Mutual Aid Area          Within County          Federal Dispatch Boundary          Within State          Geographic Area          Lower 48 States          National</p>	<p>Accepted          CR9281</p> <p>Future reengineering included with the Compacts Module.</p>

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	International	
February	<p>Jon we talked about this in PHX. You thought you might be able to do an easy fix.</p> <p>We need to limit the IMT profile so they can create requests but take no action on them. A couple teams have abused the profile and consequently some dispatch centers are reluctant to give IMT's profiles.</p> <p>Here are some examples:          The New Request screen; be available to create requests but not place them.          The Request Status screen; be available to edit the requested resource type, needed date and time, but not able to unfill, cancel or retrieve.</p>	Accepted CR9282
February	<p>In working in ROSS on an almost daily basis I would find it helpful for an addition to the incident type selection drop down. In our office - COIDC - we enter every incident card, fire or not, into ROSS. It would be nice to have a false alarm or smoke check selection instead of always choosing OTHER SUPPORT - I guess it could be classified as other support, but to me it's not really suport it's a FALSE ALARM or SMOKE CHECK.</p> <p>Thank You for your time,</p>	In general not accepted. Issue to add incident types in ROSS goes to NWCG.
February	<p><b>This is a request by Cathy to review this as a safety issue</b>          Re-submit Feb. 21, 2006</p> <p style="text-align: right;">July 12, 2005</p> <p>To: The ROSS Change Board</p> <p>From: Cathy Hutton</p> <p>Subject: Purposed ROSS functionality change</p> <p><b>BACKGROUND</b>          On the legacy Resource Order form there were 2 little boxes that actually provided a wealth of information if used properly. At a glance, you could tell</p>	This issue was revisited by the CCB. The discussion resulted in the same conclusion as with the first review in Oct 2005. The board feels this to be a local or geographic

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<p>if the fire had been notified that resources were coming in, resources were confirmed to have arrived at the fire or when resources were demobed, and if local, back home. If the boxes weren't colored in, then at a glance you knew you had to check on the resource's status. Did they arrive? If not then initiate a search for them to make sure that they got where they needed to be safely. If they were demobed, did they ever get home? And when?</p> <p><b>PROBLEM</b></p> <p>Currently we, more often than not, have had to release our own resources from incidents outside our dispatch area. Many times we are calling the resources days after they are home...or we find out accidentally that they are home confirming that we can close out the resource order. We can no longer, at a glance, see if the resource order has or could be closed out, what resources are actually still "at large" and it is very labor intensive to search through all of the orders to see. In my mind we are not doing our job of tracking resources and ROSS has contributed to that by automatically saying the resource is at the fire because the estimated date and time of arrival has passed.</p> <p><b>RECOMMENDATION</b></p> <p>I believe resources should remain in travel status until they are actually confirmed to be at their destination (ie: a dispatcher has to physically go into the resource order and click a "box" that says arrival confirmed. Maybe it should come up on both the sending and receiving dispatch center??). Perhaps a warning box should pop up that says "XXX resource was scheduled to arrive" and a quick access button to that order to either confirm arrival or modify ETA based upon information gathered about the delay of the resource. This information should be readily available on the front of the printed resource order for quick reference. We have many resources traveling alone and the dispatch system is their safety net. If we aren't confirming arrivals of resources in a timely manner, then we are not doing our job and currently ROSS does not facilitate this tracking. Documentation is not the place for it – who has time to wade through all of that? It should be evident by looking/glancing at the resource order.</p>	<p>business practice.</p>
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February	<p>I think we have an apples and oranges thing going on in the County Level organizations bin</p> <p>In the NICC Unit ID guide we have all of the Colorado Counties listed WITH Unit IDs (which is a little weird since Counties are agencies and don't supposedly HAVE Unit IDs)</p> <p>Also in the NICC Unit ID guide we have (built by CO-COEM) all of the County Sheriff departments listed under their 'law enforcement unit id scheme' ending with a Z.</p> <p>When PBC and FTC initially populated our organization databases (prior to the arrival of CO-COEM), we set up 'County level' 'Sheriff's Offices' emergency services departments. This was because the Sheriff, in Colorado, is responsible for wildland fire inside the County. So for instance, at FTC we have Larimer County Emergency Services (an office of the Sheriff's department doing search, rescue, fire, ambulance... non law enforcement stuff) as CO-LRX. PBC set up about half of their Sheriff's wildland fire offices as XXX CO(unt) 911 or in one case Pueblo County Department of Emergency Management (using the name the County Sheriffs had assigned to that part of their department).</p> <p>Now, our 'business rule' is that the County is the lowest level that we 'host incidents' at. So we list CO-LRX as both a provider (because their office provides engines, overhead, and bodies for Type II crew assignments. AND we show CO-LRX as an incident host (and we do not show any of the 'sub-County level' departments as incident hosts... providers, yes - costs, no).</p> <p>At FTC we kept 'control' of all of the County level Sheriff Office wildland fire offices in the Counties we had originally had resources for.. and the rest of 'our' County EMS organizations were transferred to CO-COEM. It appears that CO-COEM has taken all of those County Sheriff EMS Organizations and renamed them into somewhat generic County (ie. agency) designators. (e.g. Adams County (CO), Arapaho County (CO), Bent County (CO), etc. CO-COEM also created Sheriff</p>	<p>Accepted CR4325</p> <p>Will be addressed in the OIS in a future version.</p> <p>Accepted CR4325 Resolution by Organization Information System</p>
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Departments in each County and ended their Unit IDs with a "Z" - apparently, in the spirit of 'all risk,' for law enforcement departments.

Montrose labeled all of their Sheriff EMS organizations as: XXX County Sheriff. So in ROSS we have County Sheriff Departments with two different Unit IDs. (Craig, Durango and Grand Junction all labeled their County EMS organizations as XXX County as did Pueblo with a few that probably didn't have the 911 label pre-attached to the Sheriff's EMS organization).

So what it is going to be? If, outside of home rule Cities, the County Sheriff is responsible for Law Enforcement and Emergency Services (and most of them depending upon the size of the County organization, have either set up a 'discrete' EMS organization separate from the Law Enforcement shop or have kept all the various functions at one phone number) do we then assign one Unit ID to the EMS folks (and label them with some variation on the EMS theme) and another Unit ID to the Law Enforcement folks?

Or do we back away from the distinction between the various separate functions and come up with one single Unit ID for the Sheriff's Department... period?

Or do we actually create a County Level super designator like CO-COEM appears to have done and make them 'the provider' for anyone in the pay of the County Government? (Hey! Maybe we need to send out the County Commissioners or the head of the Health Department... if the County hosts the infamous bird flu virus, does the Health Department, the Sheriff, or just the County itself become the incident host?)

At the risk of being smug about this, I raised the alarm about this hierarchy and 'provider & host' ball of wax three years ago. We're now at the stage where more and more organizations are jumping into the ROSS database... bringing about a huge expansion from the original narrow wildland fire focus. The basic framework that's been ad hoc'd into place was broken to start with and is going to get way worse if we don't put our

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	<p>heads together and come to a common vision of how we're going to appropriately serve existing business and provide for logical expansion as the mission creeps towards 'universal risk.'</p> <p>Jon, a chunk of this is part of an issue paper that I submitted for the March Dispatch meeting. Would you please get with Steph Brown and find out if it's actually on the agenda.. and if so, can you come sit in to give us a perspective of what, if anything, is being done at the NWCG level to address this kind of stuff... and how we can clean up our Area wide mess while going in the direction that the rest of the Country is hopefully heading? Thanks!</p> <p>Woody</p>	
February	<p>Hi.. Is anyone going to put the locations (home unit) of all of The Nature Conservancy folks who are being imported from IQCS into ROSS?</p> <p>I've got a guy who works in their Boulder, Colorado (CO-COI) office who I'm stuck showing as a Arapaho-Roosevelt NF employee since I can't find the Identifiers in ROSS (Note: these Identifiers are listed in the official Unit ID document at NICC.. under Non-Government! Hello.. ?)</p> <p>Bottom line, these need to be created as Government (non-dispatch) organizations in ROSS OR ROSS needs to be re-coded so that Non-Government Organizations can be Resource providers and incident hosts.</p> <p>Woody</p>	<p>Accepted CR4325 Addressed in the OIS in future version.</p>
February	<p>Hi.. another little thing about the New Qualification assignment (see previous suggestion)</p> <p>When one wants to change a qualification from qualified to trainee (which one can do when creating a qual in ROSS instead of via import), the 'qualified,' 'trainee,' 'unknown' dropdown takes three clicks to accomplish.. i.e. the dropdown isn't an option until after the first click, then the second click opens the dropdown, and finally, the third click selects the desired option and closes the dropdown. (and then a 4th click</p>	<p>Addressed in the IQCS interface. Addressed in consistency CR when resource item screen is reworked.</p>

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	<p>to save and a 5th click to exit!)</p> <p>Yes, this is a little deensy 'fix' but it's been an irritant for a year or so... :-) Drops the 'click requirement' by 20%</p> <p>Woody</p>	
February	<p>Hi,</p> <p>when adding a new qualification to someone in Resource Item/Overhead/Qualifications Tab, if a search by job mnemonic (or code) is done, resulting in just ONE qualification.. The machine still requires that the single item be selected before it can be moved into the qualifications 'window'</p> <p>This is NOT a requirement in a number of other windows in the ROSS application, where typically the 'top' item in a list is, by default, the selected item.</p> <p>In the interest of consistent look and feel, I'd like to see that, when just one result appears after a search (anywhere in ROSS, not just in this particular window), that the application allow the desired action (transfer, OK button, whatever) to occur without first having to click select the lonely item.</p> <p>Thanks! Woody</p>	Addressed in consistency when screens are reworked
February	<p>Hi..</p> <p>In the Organizations window, when creating or editing governments (non-dispatch) the organization type dropdown defaults to ARTCC.</p> <p>I'm going to make a crude generalization here.. but I'm guessing that 99.9% of all the organizations created in Government (Non-Dispatch) are Not Air Route Traffic Control Centers. :-)</p> <p>If a person does not catch this fact and neglects to change the dropdown from ARTCC to Govt... the ability to check the Resource Provider checkbox and assign a Unit ID (or do any editing) is blocked.. and the reason (ARTCC's don't do this!) isn't immediately apparent.</p>	Will be addressed in the OIS in future version.

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	<p>So my suggestion is: make "Government (Non-Dispatch)" the default for the type dropdown menu.</p> <p>Thanks! Woody</p>	
February	<p>Equipment &gt; Engine &gt; fill with Roster by scratch</p> <p>When filling an engine order I created a roster by scratch. This engine was sent to Texas, and they are going to swap our personnel from our zone. I am unable to add on to this roster. It seems to me that either the hosting dispatch center or my dispatch center should be able to create the "new positions" and have the ability to touch and fill.</p> <p>I conducted several practice fills with various roster types with another dispatch center and found that the master roster is the only way you can add on. I believe it should be changed so:</p> <ol style="list-style-type: none"> <li>1. Either the hosting unit can create new subordinate orders which are viewable and fillable by the sending unit.</li> <li>2. The sending unit can add on to the roster if rotating crews.</li> </ol> <p>It doesnt make any sense to send the order through the dispatch system affecting several centers, when you are doing something like swap out of crews.</p> <p>If you know of a way to do this, please let me know thanks</p>	<p>Not Accepted ROSS allows the incident dispatch to initiate the replacement of resources.</p> <p>Reference ROSS tip</p>
February	<p>Most of the problems I encountered in 2005 are operator error in dispatches.</p> <p>It would be nice if they could sort out the name requesting/name suggest and the proper procedure for all Interagency Dispatches. There should be a guide they all abide by and if they mess it up -THEY SHOULD BE ABLE TO CANCEL THE ORDER, and start the procedure over again. I personally had assignments where we had ordered, even name requested/suggested, and PTRC's and EQTR's just kept coming and coming, even when we asked to stop the order in plenty of time. If one only requests two, I don't understand how 5 or 6 people can be sent to the incident.</p> <p>There are problems with available, unavailble list. Many times when people who</p>	<p>These are training or performance issues that will need to be addressed outside of the ROSS application.</p>

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	<p>released from an incident, Ross would show them as still being on an incident when in actuality they had been home for days and could not get another assignment until this problem was straightened out. Why does that happen and when it does, why does it take so long to get it corrected?</p> <p>We had a very bad experience on our first team assignment. We had sent in the preorder to Interagency Dispatch, and the person taking care of that preorder decided that there were things that we did not need, so the order was not placed. We waited for days to get things and then had to start from scratch all over again. I do not think the dispatchers should take it upon themselves to cancel orders. Teams know what is needed. They have had lots of experience.</p> <p>To me, the biggest thing is operator error and not being able to talk to folks to get things corrected and taken care of.</p> <p>If we are really merging Ross into Isuite, everyone on teams, and single resources too, should be able to take a training course, including AD's.</p> <p>Also, order numbers kept being changed on us.</p> <p>The biggie. Assigning separate order numbers to each individual porta potty, each wash stand, etc. It is a nightmare to be able to post those contracts if every porta pottie and each wash stand has their own resource order number. This should be standardized in Ross.</p> <p>Thank you,</p> <p>Sherrie Mayer TUL, Bill Cowin's Type II Team.</p>	
February	<p>&gt;&gt; This is an Enhancement proposal for ROSS. &gt;&gt; &gt;&gt; *This was my question to Mike* &gt;&gt; Lets say that I create a request for an Overhead, DIVS, and say that I add things like Special Conditions, Reporting Instuctions and Exclusions and Inclusions. &gt;&gt; &gt;&gt; The User could Mouse over a certain area of the request and have it pop up a little screen , as windows does with "Comments" that show what I cannot see on the Grid such as the</p>	Accepted – CR 9283

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	<p>Special Conditions, Reporting Instructions and Exclusions and Inclusions that were added to the request?</p> <p>&gt;&gt;</p> <p>&gt;&gt; *Here is Mike Roadifer's response:*</p> <p>&gt;&gt;</p> <p>&gt;&gt; I had one other thought on this. Would it help the users if we did this in the same way that we did the Last Action column. If you double-click the Last Action column you get a popup window that tells where the request has been placed previously.</p> <p>&gt;&gt;</p> <p>&gt;&gt; We could definitely do this same sort of thing to show all of the additional info you mentioned previously, without causing any performance problems.</p> <p>&gt;&gt; *=====*</p> <p>&gt;&gt; I propose that we look into this enhancement. It would help any unit (interested in quickly obtaining that information), especially NICC and the GACCs. In discussion with Chuck, NICC reviews these items on ever request that comes into NICC, which takes allot of time. I think that Mike's proposal would be fine to handle this, however, if the Mouse over worked without effecting system performance, it may be better.</p> <p>&gt;&gt; Jerry</p>	
<p>March</p>	<p>Subject: Identify Complex and Prepo Incidents  Date: Thu, 09 Mar 2006 15:12:31 -0700  From: mtoews@dms.nwcg.gov (Mary Toews)  Organization: ROSS Team  To: Jon Skeels &lt;jskeels@fs.fed.us&gt;, Rod Chaffee &lt;rchaffee@dms.nwcg.gov&gt;</p> <p>Hi Jon and Rod. The DEW Group is preparing the standards Document (which you probably have seen in the draft form). An issue they brought up is to have ROSS Identify when an Incident is a Preposition or a Complex on the Incident name like, [ID-BOF-000002] Bear Gulch [CPX] Currently we add [CPX] to any <u>member</u> of a "Complex" (<u>not</u> the parent). Would it be very difficult to also add [CPX] to the Parent when you create a Complex? Also could we have [PREPO] added to the Incident name [ID-BOF-000006] Deer Creek [PREPO] when a Preposition</p>	<p>Given back to DEW Group to include the word "Complex" in the incident naming convention.</p>

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	<p>incident is created? This is something that they wanted to have added because the field is unable to easily tell when an incident is a Preposition or a Complex.</p> <p>I know this is new functionality but but it's an issue that may be easily fixed. (2.4.1)? Right now (for the standards document) they will have to add Complex and Prepo to the name of an incident. Regardless of the Standards Document I think we need to enter this as a CR. It's an issue to the field where there is confusion.</p> <p>Thanks! Mary</p>	
<p>March</p>	<p>Hello</p> <p>I am writing to request a change in the ROSS Assignment Roster Report. So that we may use the Roster Report as a manifest for crew travel, it is requested that the Assignment Roster Report include Home Unit, Gender, Body Weight, and Jet Port.</p> <p>Thanks,</p>	<p>Accepted – CR9284</p>
<p>March</p>	<p>----- Original Message ----- Subject: National / Regional / State Overhead Qualifications Date: Tue, 28 Feb 2006 17:06:05 -0700 From: Judy Wood &lt;judywood@azstatefire.org&gt; To: ross_suggestion@dms.nwcg.gov</p> <p>I would like to suggest that ROSS include a column in the Overhead Resource Item screen, under the qualifications tab, that would allow an Agency to select "National" or "Regional" or "State" certifications for specific qualifications. Right now, all we can do is to make this selection for an individual on the Resource Status screen, for all of their qualifications.</p> <p>We have a number of EMT's and Technical Specialists, who are</p>	<p>Outside of Scope of ROSS</p>

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	<p>qualified at the State level only, but not at the National level. As it is now, if an order were to be placed for an EMTB, all available would show, regardless as to whether or not they are Nationally certified, or State certified, or mixed.</p> <p>Example:</p> <p>EMTB (state), STEN (national), ICT4 (national) etc.</p> <p>I appreciate your consideration.</p>	
<p>March</p>	<p>Neal and Kim,</p> <p>I'm part of a small group tasked by the NFAEB to try to work some short term solutions to our narrowbanding problems. Part of the problem is that we don't really give the user all the information about a frequency that he/she will need to ensure good communications. So, to that end we are proposing a "new" convention to list radio frequencies that will have all (we hope) of the necessary information. We recently sent a memo to the IOS working team asking that the change be made in the ICS forms, and I would like to begin the process in ROSS and ISUITES.</p> <p>I understand you guys are the business leads for ROSS, so I'm sending you a copy of the memo we sent to the IOS working team. In order to start the process of making a similar change in ROSS, I would like you to let me know if a good first step will be to send you a similar memo.</p> <p>Call me with questions or concerns.</p> <p>John February 23, 2006</p> <p>To: Chair, NWCG Chair, IOS Working Team</p> <p>From: National Fire and Aviation Executive Board</p> <p>Subject: Conventions for Listing Frequencies</p>	<p>Current version of application is formatted to accept suggested entry</p>

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	<p>The purpose of this memo is to request a change in the convention used for the creation of frequency lists and ICS forms 204, 205 and 220.</p> <p>Events of the past year have provided evidence that the federal migration to narrowband has created issues with both our radios and users. In order to better manage our radio systems in the future, it is imperative that our intentions be communicated as precisely possible.</p> <p>To that end, we are requesting your help in improving the way we communicate radio frequencies through lists on ICS forms 204, 205, and 220. In no form is there a method to display whether a frequency is narrow or wideband, what NAC code may be assigned to it or in which mode the frequency is being broadcast.</p> <p>The attached draft ICS 205 is an example of the changes we are asking you to consider for incorporation into existing forms. The conventions proposed differ from the old form in the following ways:</p> <ol style="list-style-type: none"> <li>1. Each frequency will be displayed to four digits past the decimal point, followed with either an N or a W to designate Narrow or Wideband. (i.e. 168.xxxx N)</li> <li>2. Any tones assigned to the frequency will be listed in a column immediately following both the RX and the TX frequency columns.</li> <li>3. A column for listing the mode of the frequency has been added. The mode will be displayed as “A” for analogue, “D” for digital or “M” for multi.</li> </ol> <p>We feel these simple changes will be an important tool for providing reliable communication on Wildland Fire.</p> <p>For questions please contact John Gould at (208) 387-5177 or Mark Hilton at (208) 387-5707.</p>	
March	<p style="text-align: center;"><b>To:</b> &lt;ross_suggestion@dms.nwcg.gov&gt;  <b>Subject:</b> documentation addition</p>	Legal procedures do

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	<p>There should be a edit documentation feature added, so in case you accidentally spell something wrong or put in incorrect information you can change it. It should only allow the person who entered the information to change it.</p>	<p>not allow editing of documentation.</p>
<p>March</p>	<p>----- Message from Sue Gethen &lt;sgethen@fs.fed.us&gt; on Thu, 23 Feb 2006 11:09:33 -0800 -----</p> <p style="text-align: center;"><b>To:</b> ross_suggestion@dms.nwcg.gov <b>Subject:</b> ROSS--Trainee required VS Trainee acceptable..</p> <p>ISSUE--- If "trainee acceptable " request is filled with a trainee it is NOT documented on the actually resource order form nor it is printed out that way. This is a major issue tracking trainee positions and assignments, especially with S/T. Since FS nearly always sends Trainee with the team.</p> <p>Solution-- When creating positions on a roster comes up , have the option "Trainee Required" be a choice. Right now all we have is "qualified" and "trainee acceptable".</p> <p>Again this is a documentation issue on what kind of positions a person in filling. We are allowed to fill with a trainee BUT it doesn't not show on the resource order that it is a trainee assignment, on the print out. Only if you go in an "View" the request.</p>	<p>Accepted – CR9285</p>
<p>March</p>	<p style="text-align: center;"><b>To:</b> ross_suggestion@dms.nwcg.gov, cormc@dms.nwcg.gov, Forrest Hesselbarth <b>Subject:</b> Filling equipment with Agreement</p> <p>Hi,</p> <p>We have occasion to fill a LOT of equipment orders with Agreement (Pending Requests window - Contracts/Agreements Tab) as the State of Colorado has assumed ROSS ownership of all the State, County, and Local Equipment resources. This isn't usually a big deal except for one glaring problem.</p> <p>While the equipment can be filled from ROSS, there is no way</p>	<p>Forrest Hesselbarth &lt;fhesselbarth@fs.fed.us&gt; Contract / Agreements module. Look for resolution in Version 2.5</p>

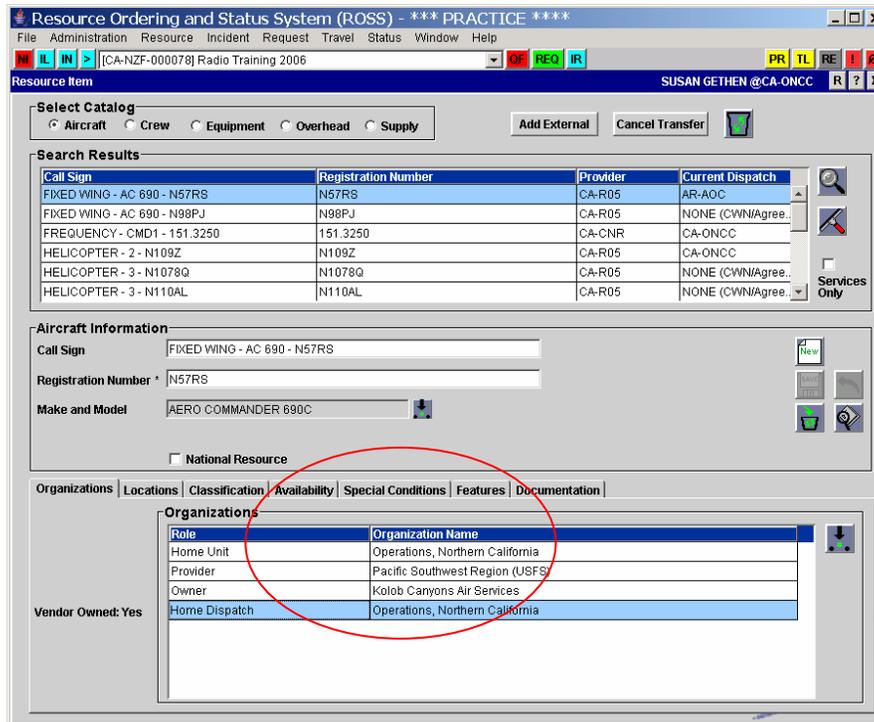
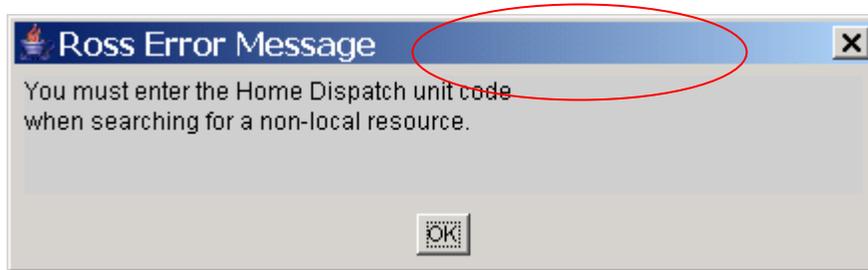
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	<p>to Roster the crew. The only option is a "Manifest" screen that allows the dispatcher to just fill in the names of the individuals who are staffing the particular piece of equipment.</p> <p>The end result is:</p> <p>a) that we can't pre-build a roster for any of these resources;</p> <p>b) because these folks are only visible on a manifest attached to this particular request.. there is no 'evidence' that they ever went on the assignment (which could lead to pay document issues and problems if they are required to cough up a resource request to prove experience during a qualifications audit); and</p> <p>c) because these folks are not part of a subordinate request attached to the piece of equipment, documentation of their travel home when a crew swap occurs is lost to the system. The replacement crew folks end up on support requests instead of additional subordinate requests which can present problems of 'control of resources' when release of the equipment occurs.</p> <p>Suggestion: Modify the ROSS application coding so that filling a resource from the "Contracts/Agreements" tab works with the exact same functionality as in the "Available" Tab. Thus the options would be Fill, Fill with Configuration, etc.</p> <p>Thanks! Woody</p>	
<p>March</p>	<p><b>To:</b> helpdesk@dms.nwcg.gov, cormc@dms.nwcg.gov, Forrest Hesselbarth &lt;fhesselbarth@fs.fed.us&gt; <b>Subject:</b> Sort Problem</p> <p>Hi</p> <p>I just noticed that the old problem we had several years ago with things in</p>	<p>Accepted –</p>

## Suggestions October 2005 – March 2006

	<p>ALL CAPS sorting separately from things in Real World Polite Capitalization.. has recently been seen lurking in the Search For Resources screen.</p> <p>(Embedded image moved to file: pic13550.jpg)</p> <p>Please fix this :-)</p> <p>Thanks. Woody</p>	<p>CR9286 Bug</p>
<p>March</p>	<p>Got a request from our PNW Disp Wkshp last week.</p> <p>Pre-cut orders:</p> <p>Instead of having to move the entire pre-cut order to an order, the user would like to be able to move parts and peices of it.</p> <p>see you next week, grant</p>	<p>Existing CR to resolve this issue</p>
<p>March</p>	<p><b>ISSUE:</b> When building a ROSTER for an IMT team the member are 99% “Non-local” resources. Then looking for the “NON-Local” resources it is not clear which “UNIT:” code ROSS is looking for, when looking for non-local resources..</p> <p><b>Solution:</b> Have the ERROR message Read <b><u>“You must enter the HOME DISPATCH” when searching for a non-local resource”</u></b></p> <p>This would match the wording on the resource item screen of which field ROSS is looking for, right now it combines, Home unit and Home dispatch , confusing folks.</p> <p>OR</p> <p>Have the blocks on the screen say “Dispatch Unit ID” like it does on the “Assignment Roster” Screen</p>	<p>Accepted CR9287</p> <p>Consistency match terminology</p>

# Suggestions October 2005 – March 2006



## Suggestions October 2005 – March 2006

Assign Roster

**Assignment Roster for E-9 to be filled with S/T - ENGINE - 3 - 3601C**

Assignment Resource Name \*

Request Item is ordered as

**Request Creation Options**

Save and continue later

Commit Resources (save)

Commit Resources and

Set E-9 as Filled

**Assignment Roster**

Position	Restriction	Resource Name	Home Unit	Status
Strike Team, Engine, Type 3 Engine, Type 3 Engine, Type 3 Engine, Type 3 Engine, Type 3 Engine, Type 3		S/T - ENGINE - 3 - ...	CA-KNF	Available

**Add / Swap Roster Resources**

**Inventory**

Assigned to Local Incidents

Unassigned Local Resources

**Roster Position Resources**

Assigned to Non-Local Incidents

Unassigned Non-Local Resources

Dispatch Unit ID

Resource Name

R	Resource	Home Unit	Status	Local	Incident #

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March	<p><b>ROSS Change Board Items for Discussion</b>  <b>03/14/06</b>  Submitted by Julie Polutnik (Northern Rockies Coordination Center)  See separate document</p>	Accepted CR9288 DDS is being validated for proper documentation
March	<p>----- Original Message -----  Subject: crew manifests  Date: Sat, 11 Mar 2006 15:37:45 +0000  From: hunter4life@citlink.net  &lt;hunter4life@citlink.net&gt;  To: ross_suggestion@dms.nwcg.gov</p> <p>I am an AD working on a incident in Roanoke,VA. I have a suggestion to help us out and save time. I was asked to find out on crews how many male/females so BUYT could get rooms. I had to view every resource to get the count. It would be very helpful if this could show on the manifest when we print it. I also found when I viewed to see gender there was alot of unknown. Can this entry info be a dropdown box only giving the two choices. The would help alot when we have multipal crews.  Thank You, V. Rene Curry NV-EKD</p>	Duplicate from above
March	<p>----- Original Message -----  Subject: ORDER OF A PREORDER..  Date: Thu, 9 Mar 2006 16:39:08 -0800  From: Sue Gethen &lt;sgethen@fs.fed.us&gt;  To: ross_suggestion@dms.nwcg.gov</p> <p>ISSUE: When you create a per order and then order the preoder the order that is create is not alphabetical or in the order that the request were created.</p> <p>Solution: Create the preorder in the order that you would like the request to be create. Or to come out aphabetical not random as it is now.</p> <p>Example:</p>	See identified from above Grant Kemp. WA-DNR

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	<p>Preorder ----2 airtanker, 1 air attack, 1 helicoper. create in that order. ROSS creates A-1 Helicopter, A-2 Airtanker A-3 Airtanker, A-4 Air attack.</p> <p>Better--- 2 Airtanker, 1 Air attack, 1 helicopter, create requests in ROSS A-1 Airtanker, A-2 Airtanker, A-3 Air Attack, and A-4 Helicopter.</p> <p>-----</p> <p>Basically a sorting issue.</p>	
<p>March</p>	<p>----- Original Message ----- Subject: Time clock in Practice.... Date: Thu, 9 Mar 2006 16:41:31 -0800 From: Sue Gethen &lt;sgethen@fs.fed.us&gt; To: ross_suggestion@dms.nwcg.gov</p> <p>There seems to be a time clock issue in Practice.</p> <p>We set travel for a resource at 1420, our computer said at 1432 and the resources was sitting at "reserved" status. We had a work around we set the resource "At Incident" so we were OK but there is a time clock issue.</p> <p>-----</p>	<p>Practice issue not addressed by CCB</p>
<p>March</p>	<p>Hey Ray hows things in MSO. Hope the winter has been nice to you, it's been real nice to me. High of 64 today. Anyway enough of that. I have found a type-o in the ROSS program and let me tell you where. Go into Resource Item / Equipment / go to any Water Tender and under type click on NEW then when the Add Classification / Qualification window comes up click on Filter then scowl down to Tender,Water keep going to where the last three <b>Tendor</b>, Water - Type 1+2+3 ( FIRESCOPE) you see the problem. I sent it to you because you are the MAN and will take action. If not let me know and I'll find the MAN or WOMAN who can take care of this, maybe before the new update is launched. I do have a question about Fuel Trucks vs Fuel Tender what's the different or as I have been told there isn't any. I know you know all see all so help me out how is the great NRCC handling this problem. Please. By the way I did look for a suggestion box for ROSS but couldn't find one.</p>	<p>Will have typo corrected – wait for FEWT for tender definition.</p>

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March	<p>Ray and change board,</p> <p>I was asked by the National Coordinator group to write up this suggestion and get it to you.</p> <p>The concern surfaced when the new or different naming conventions for resource items came out and was amended quickly. To help fix a group of concerns, that range from data maintenance, time consuming process, data delivery issues, frustration, human error, we are wondering if naming conventions could be developed in pull down lists, that then allow for local naming as appropriate. This would result in data integrity, provide only approved naming conventions, remove human error, hopefully reduce time spent on data maintenance, etc.</p> <p>This is a very quick description, and if you want further thoughts please call.</p> <p>Thanks!</p>	<p>Will be addressed with the Catalog reengineering</p>