

National Interagency Resource Ordering and Status System

Change Management Submissions

Items to be Reviewed by CCB



Working Copy
October 2006

Suggestions to be Reviewed

<u>Item ID</u>	<u>Category</u>	<u>Description</u>	<u>ROSS Team Comments / Recommendation</u>	<u>CCB Comments / Decision</u>	<u>Priority (L,M,H)</u>
USER SUBMITTED ITEMS					
1	Missed Requirement	PREPOSITION – When resources are prepositioned at a non-local unit and then assigned to an incident at another unit (while still prepositioned), the incident unit cannot send subordinate requests direct to the resources home dispatch.	VERSION 2.7	Proceed	H
2	Missed Requirement	MANIFEST – Add ability to SAVE a manifest.	CONTRACTS / AGREEMENTS Module Reengineer Any changes to the manifest should include SAVE, EDIT, DELETE, COPY capability.	Proceed – Add with this module	
3	Documentation	Review and correct documentation definitions for Provider. There are cases where documentation examples incorrectly reflect that the provider of a contract resource is a vendor instead of the unit holding the contract.	VERSION 2.6 or earlier This can be completed immediately.	Erin	
4	Documentation	Review and correct documentation for definition of Home Unit. The examples are not complete enough. There needs to be examples for other than US Forest Service.	VERSION 2.6 or earlier This can be completed immediately. Documentation should provide a combination of text and graphical explanation.	Erin	

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5	Enhancement	PENDING REQUEST –Available Tab (lower grid). Add columns to for Provider, Owner, Home Unit.	VERSION 2.7 There have been many requests for this addition.	Column arrangement: Resource Name Unit ID (add column) Agency Current Location Contracts (Removecolumn) Availability Preposition	M
6	Enhancement	PENDING REQUEST – Available Tab (lower grid). Add functionality to permit ROSS to filter out resources which are not Agency owned resources <u>when</u> the request has been flagged as requesting “Agency Owned” resources.	CONTRACTS / AGREEMENTS Module Reengineer This addition should also include the ability for a user to optionally display all resources (not just agency owned).	Proceed – Make Inclusions / Exclusions functionality operational in queries. Add Show All Resource under the search function	
7	Enhancement	DEFAULT – The new request screen should automatically set the “Portal to Portal” check box to checked (on).	SYSTEM DEFAULTS Add to System Defaults requirements on the System Enhancements listing. This default should be included in the Personal Settings Screen as a default for the user.	Future development – Add to Personal settings module 05 suggested IS	
8	Data	Add “Training” and “Vacation” as reasons for unavailability	VERSION 2.6 or earlier This can be completed immediately.	Accepted Ver 2.6	M

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9	Enhancement	PENDING REQUEST – Add columns which display an indication that the request has Documentation or Special Needs information associated with it.	This is a good suggestion. There are a number of issues associated with this including: 1. Screen area available 2. There is documentation with every request. The business rules as to when to display the documentation flag and when not would need to be developed.	Special Needs is Accepted Documentation is Denied Add column between Group and Name Request – Label “SN” Populate with “*” if a single character is added in Special Needs field.	H
10	Enhancement	PENDING REQUEST – When this screen is active, the drop down which displays the incidents should be grayed out.	ROSS 3.0 CURRENT CR The entire ROSS HOME screen should be reengineered.	Grey out line for “all” screens the drop down has no affect on.	
11	Enhancement	NEW REQUEST – When requesting Technical Specialists (THSP), permit users to add documentation specific to the kinds of skills requested.	How will ROSS match up the skills with resources? Changes would also be required on RESOURCE ITEM and PENDING REQUEST.	Denied – the ISROG specifies process for THSP requests identification in Special Needs and covered in Item #9	
12	Enhancement	QUALIFICATIONS IMPORT – Permit users to remove files from the import file listing.	VERSION 2.7 - IQCS / IQS IMPORT This will not exist for IQCS Imports beginning in version 2.6. The issue will be corrected for IQS Imports in version 2.7.	Unnecessary	

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13	Enhancement	RESOURCE ITEM – Add a field which displays resource status.	CONTRACTS / AGREEMENTS Module Reengineer	Denied – No clear need identified	
14	Enhancement	PRE-ORDER – Add ability to add “Trainee Acceptable” and “Trainee Required”		Request to Kim C. to investigate the need to re-engineer Pre-Order with IC’s. Address requirements enhancement with re-engineering	
15	Enhancement	PRE-ORDER – Add ability to add Special Needs (e.g. Rental car authorized).		Same as 14	
16	Software Problem	Correct problem where “Create Subordinate Request” dialog box is displayed and the first catalog item line is not highlighted.	CURRENT CR This is a known issue and appears to be a problem with VERSATA. The application contractor will review.	LMC to address	H
17	Data	Air Tanker typing is not being done correctly.	Send to NICC for determination The business community needs to review and determine how this should be configured into the catalog.	Accept recommendation – R.Squires	H
18	Resource Order Format	RESOURCE ORDER – Correct issues with how radio frequencies are displayed. The resource order does not display the last digit of a frequency.	DEW GROUP Review requirements and assure that radio frequency is displayed correctly.	Review with Rex A. on reports format SAFETY!!!!	H-1

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19	Enhancement	QUICK FILL – Permit users to quick fill more than 1 resource at a time.	The user has suggested permitting the user to “Fill+” or “Fill with Master Roster+”. We assume that the “Fill+” would just fill with a single resource which will work. The “Fill with Master Roster+” will need further requirements analysis to determine rules and system behavior when a roster is “incomplete” or resources are not available on the roster.	Accepted – Fill+ Fill w/Master Roster +, suggestion is to have the ability to add master roster after the fill process at a later time.	H
20	Software Problem	SYSTEM PERFORMANCE – System needs to be faster.	VERSION 2.7		H-1
21	Training Issue	User wants a screen that is dedicated solely to the releasing of resources.	The Incident Resources screen is used for this.	Denied - Training	
22	Enhancement	NEW INITIAL REPORT OR INCIDENT – FREQUENCIES Permit frequencies to be added on the New Incident Screen	CURRENT CR Duplicate of item #98	Defer with 98	
23	Enhancement	NEW REQUEST – Permit the placing of requests to the units Selection Area from the New Request Screen.	CURRENT CR	Denied – Look at the “Goto” functionality. Goto – Pending Request	
24	Enhancement	INCIDENT - Add search capability for the “Deliver To:”		Accepted – increase search capability to include all location associated with dispatch center. Fix Airport selection.	H
25	Enhancement	INCIDENT – Permit using Lat/Long or National Grid System Location for the “Deliver To:”		Accepted -	H

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26	Enhancement	RESOURCE STATUS – ROSS should permit overhead to be statused as “Team Only”.	COMPACT Module Reengineer The entire resource status function will be reviewed / reengineered when the Compacts Module is reengineered.		
27	Enhancement	RESOURCE STATUS – ROSS should permit resources to be status as only available for specific types of incidents (e.g. Fire Only vs All Risk).	COMPACT Module Reengineer The entire resource status function will be reviewed / reengineered when the Compacts Module is reengineered.		
28	Enhancement	ASSIGNMENT HISTORY – Permit resource order printing for assignment records displayed on this tab	REPORTS ASSIGNMENT HISTORY Add a print button to the Assignment History Tab which prints a resource order for any highlighted Assignment.	Give to DEW Group to develop	H
29	DMS	Stop the SPAM on DMS	NOT A CCB ITEM Work to correct is in progress.	Defered	

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30	Enhancement	Automatically change times from standard to daylight savings when the time changes.	Decision was made by coordinators to keep all time as standard. There are many issues with doing this as there is assignment history, current assignments ect... that would need to be changed. What would the rules be?	Remove the reference to Daylight (D) and Standard (S) in any instance of displays. PT = Pacific Time MT = Mountain Time Business Practice will indicate that all times will be "Local". Double check all refence to times zones and correct as needed. Us official time zones from Naval Offices.	H
31	Enhancement	Permit the addition of Navigation Instructions for each location	CURRENT CR	Accepted Refer to DEW Group for display on RO Print out. Include with Location redesign.	H –
32	Consistency	Tab Sequence out of order on the organization screen.	CURRENT CR	Accepted	M
33	Consistency	Organization list defaults to top of list after each change. It needs to stay on the selected organization.	CURRENT CR	Accepted	M
34	Data	Add AM Frequency Categories (e.g. Tower, Unicom, Ground Control, AWOS) to the Frequency Types.	Some of these are FAA Assigned / Controlled and not controlled by dispatch. It is not the dispatchers responsibility to be assigning such frequencies as the Tower frequency. Recommendation is that only frequencies controlled by dispatch or an incident be included in ROSS.	Denied –	
35	Consistency	ORGANIZATIONS - Sort frequency types (New Radio Frequency dialog) alphabetically.		Non Issue	

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36	Software Problem	FIXED			
37	Consistency	The special needs block defaults to displaying the last line when the screen is opened.		Accepted	H
38	Enhancement	REQUEST STATUS – Permit the selection of a subset of the incidents displayed on the screen.		Accepted – ability to select one or more incidents to display. Remove the default current “all”, force the selection of one or many.	H - 2
39	Software Problem	SEARCH FOR RESOURCES – When searching for aircraft tail numbers (FAA Registration), ROSS is actually searching Call Signs.	TEST – Needs to be tested	Consistency – review naming of labels between Resource Item, Search for Resource, View Resource Add option to Search by Registration #	L
40	Enhancement	Entry into Latitude and Longitude should auto-tab if the field gets fully populated.	To avoid data entry frustration, if this is added, it must be completed (for the same release) on all screens where Latitude and Longitude are entered.	Accepted	L
41	Enhancement	Add text to the file icon (open, close).	TEST – A tool tip displaying this information should be present.	Training Issue	
42	Enhancement	PRE-ORDER – Add a pull down for type of incident (e.g. Structure, Wildland).	Need business rules. Explanation does not provide enough information	Accepted - Address in Pre-Order redesign	L

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43	Requirements Change	When filling a Strike Team with a roster, gray out the fill with single resource selection.	<u>Recommend denying this</u> because both choices are valid choices. Even though a request is “with configuration” a user may fill it with a single resource.	Denied -	
44	Enhancement	ASSIGNMENT ROSTER – Remove the default setting for saving an assignment Roster.		Denied – Training Issue	
45	Enhancement	Remove all confirmation messages that are displayed when there is nothing to confirm.	Need listing of where these messages are displayed. Some of these messages are displayed to information the user of something that ROSS is taking action on.	Denied – confirmation of completed action is positive reinforcement of proper ROSS use.	
46	DUPLICATE	DUPLICATE of Item #19			
47	Enhancement	SUPPORT REQUEST – Require dispatch centers needing to create a support request for a request they received from another center to obtain permission to create the request.	<u>Recommend denying this suggestion.</u> If this is done in an automated fashion, it will create an increase in workload for each office. For example: To order a bus in support of a crew dispatch, a the requesting office would need to call the office hosting the incident to get them to electronically grant permission.	Denied – Business practice issue should be addressed in Mob Guide for approved items vs restricted items.	
48	Missed Requirement	PENDING REQUEST - Add a “+” to the claim choice.	TEST	Accepted	L

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49	Enhancement	VIEW ITINERARY – On the travel screen, View Itinerary screen, add fields to enter special needs or documentation.	<u>Recommend denying this suggestion.</u> View screens are for viewing, not data entry. This information is entered on the request. Users may optionally edit the request and enter this information.	Denied	
50	Enhancement	TRAVEL – Add an indicator that indicates that a etd/eta has not been set. Suggest “Reserved*”.	Need more information / requirements.	Denied	
51	Enhancement	REQUEST STATUS – When canceling a request, require the user to document why the request was cancelled before they can proceed.		Denied – Business Practice	
52	Enhancement	TENTATIVE RELEASE – Notify the user or flag records that need travel information.	Need further information / requirements	Denied – Training issue	
53	Enhancement	ASSIGNMENT ROSTER – After filling out the Assignment Roster, have the default set to “YES”.	Appears to be in conflict with Item #44.	Denied -	
54	Enhancement	Would like to see more options like email: search messages (key words) and (flag messages).	<u>Recommend denying this suggestion</u> There is not enough information to evaluate this suggestion.	Denied -	
55	Software Problem	FIXED			
56	Reports	RESOURCE ORDER – Various change suggestions	DEW GROUP	Forward to DEW Group	
57	Enhancement	TRAVEL – Add print button and email capability	Need requirements for report format.	Accepted – give option to print RO or Itinerary. Add ability to multi select itinerary.	M

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58	Enhancement	SUPPORT REQUEST - Add ability for incident host dispatch to cancel a subordinate request creating by a non-local dispatch office.	<u>Recommend denying this suggestion</u> This is similar to item #47.	Denied – Refer to item 47.	
59	Enhancement	When a resource is highlighted, permit a user to right mouse click and get a mini menu of options.	Need requirements. This may or may not be technically possible in a web enabled application. This enhancement will require significant contractor effort.	Denied	
60	Requirements Change	File folder icon to “close” an incident is not intuitive – make it something more universally understood.	<u>Recommend denying this suggestion.</u> The folder icon is the international standard and the windows standard.	Denied – refer to item 41.	
61	Consistency	Enable the Enter Key to allow execution of tasks.	For each screen, the default selection will need to be determined. This capability has been implemented on some screens.	Denied – maybe an item to investigate for 3.0	
62	Enhancement	ROSS should have an option to make a sound when a request arrives.	This may or may not be technically possible since ROSS is a web enabled application.	Denied – maybe an item to investigate for 3.0	
63	Enhancement	ROSTER ASSIGNMENT ROSTER Add the ability for a user to double click on a name to Add/Swap. This will improve speed.	This is a good idea.	Denied – maybe an item to investigate for 3.0	

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64	Requirements Change	NEW REQUEST – In the “Requests Created” section of the screen, sort the requests to be “Most Recent Created” at the top of the list.	This is a good idea.	Accepted – Add new request to top of list vs bottom	M
65	Requirements Change	Quick Fill - Reengineer the selection menu at the bottom of the screen to be separate buttons. This will reduce total required mouse clicks.	This is a good idea. It will speed things up.	Denied – inconsistent with other screens	
66	Requirements Change	PENDING REQUEST – Reorganize the columns for the main grid to show the Claim indicator on the left side.	Available screen area may be an issue.	Denied	
67	Enhancement	QUICK FILL – Permit user to double click the mouse left button to assign a resource.	This is a good idea. It will speed things up.	Denied – maybe an item to investigate for 3.0	
68	Requirements Change	QUICK FILL – Rearrange the columns to show Resource Name first and then qualifications.		Denied	
69	Enhancement	PENDING REQUEST – Add mnemonic code to the resource requested.	Screen area may be a problem. Long name is required.	Denied	
70	Requirements Change	ASSIGNMENT ROSTER – Do not permit the choice of “Commit Resources and Create Outstanding Requests” when all roster positions are filled.	We agree. ROSS should automatically grey out this choice once the roster is filled.	Accepted	L
71	Enhancement	PENDING REQUEST - In the “S” support column, add the ability to double click on the cell representing the request (indicated by a *) and display the associated requests in a pop up screen.	This is a good idea.	Denied – maybe an item to investigate for 3.0	
72	Enhancement	When editing a Latitude and Longitude, if the entire field is highlighted, when the user begins typing, the entire field should delete and the typing replaces the previous entry.	This capability may apply to much more than latitude and longitude.	Denied – maybe an item to investigate for 3.0	
73	Enhancement	INCIDENT – Have ROSS highlight each tab that has information associated with it.	This is a good idea.	Denied	

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74	Requirements Change	TACTICAL AVIATION – ROSS should calculate the timezone for the location that an aircraft is going to based on the ATD and ETE.	This is not possible unless the user provides additional information. Suggest requiring destination timezone. Need Further requirements.	Accepted – Need to enhance this suggestion to require user to enter destination time zone if different from departure point and have ROSS calculate ETA based on destination time zone	M
75	Requirements Change	Change latitude / longitude to be in degrees / minutes / tenths	<u>Recommend denying this suggestion</u> The National Policy is degrees / minutes / seconds. This suggestion was denied previously.	Denied – National Policy Degrees, Minutes, Seconds	
76	Requirements Change	Allow the dispatch office managing a specific resource record to authorize other dispatch office(s) to status the resource.	CONTRACTS / AGREEMENTS module reengineer This ability is needed for Agreement Resources that are dispatched by more than one dispatch office. This capability will be added to the requirements for the CONTRACTS / AGREEMENTS module reengineer.	Defer for future discussion.	
77	Enhancement	PRE-ORDER - Add a print button to the pre-order screen. REPORTS	PRE-ORDER REPORTS - Need requirements for report format	Accepted - forward to Dew Group	L
78	Enhancement	PRE-ORDER – Add the ability to view the Pre-Order	Need requirements	Defer to redesign of Pre-Order	

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79	Data	Add "Water Tender – Tactical" to the catalog.	This needs to be approved by FEWT. We need the specifications.	In process with FEWT	
80	Consistency	RESOURCE ITEM – When editing items, the screen always sorts back to the top of the screen.		Accepted	H
81	Enhancement	When requesting an "Alias" catalog item (e.g. Engine, Type 1 or 2) permit user to give the filling unit the option to fill with a roster.	This is a good suggestion. Need requirements because the configuration for the items in the alias may vary by item.	Accepted	H - 1
82	Enhancement	Require all engines to be ordered with configuration. No other option should be available.		Denied until directed	
83	UNKNOWN	Mixed resource kind on a master roster	There is no text with this screen trap.	Functionality exists in Roster	
84	DUPLICATE	Duplicate of item #32		Same as 32	
85	Training Issue	TRAINING ISSUE – User not able to find the DDS information they were looking for	<u>Recommend closing the request.</u> User was looking at wrong file.	Denied	
86	DUPLICATE	Duplicate of items #81 and #82		See 81 and 82	
87	Requirements change	TRAVEL – Set the default incident type to "All".	This is a good idea.	Denied – Consistency with other default Incident types	M
88	Enhancement	REQUEST STATUS – Allow resource releases and reassignments.	ROSS Team recommends a long term enhancement to combine REQUEST STATUS, PENDING REQUEST, and PENDING REQUESTS into a single multi-functional screen.	Denied – maybe an item to investigate for 3.0	

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89	Enhancement	RESOURCE STATUS – Add filters for Availability / Unavailability and Reasons	COMPACTS Module Reengineer - This should be completed when the COMPACTS module is reengineered.	Accepted – do with recommended	
90	Training Issue	Permit any resource to be filled as items such as drivers regardless of qualifications.	Any request may be filled with any resource through the override function. Resource can be searched for by Last Name	Denied – Training Issue	
91	Software problem	A resource is getting hung up in the release phase	<u>NOT A CCB ITEM.</u> This may be a data or software problem. We do not have a help desk record for this. Need more information to recreate the issue.		
92	Software problem	User states that resources are already in the system and they are getting an error message when filling with new resource or filling with agreement.	<u>NOT A CCB ITEM.</u> We are unable to recreate this problem and need further information to recreate.		
93	Data	Catalog items	Catalog Working Group	Forward to R.Squires	
94	Enhancement	Permit a requested to be converted to a Support Request	This is a good idea.	Accepted -	M

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95	REPORTS	Permit more files to be in XLS format.	There are maximum row limitations on XLS files. The maximum is 65,536 rows. There is no limitation on the number of rows for an MDB file.	Denied – Training with Access and Excel	
96	Requirements change	On "New Request Screen" need to modify the "Incident Ordering Contact" so that it populates the "From" column and then the "To" column should default to the person logged into ROSS. At a glance a dispatcher should be able to see on the order who actually place the order to the dispatch center, so they know who to contact concerning that order. In reality dispatch is not ordering - the IC, Ordering Mgr, etc is placing the orders with dispatch.	Need to review requirements.	Denied – Information is documented with auto doc as to who created, placed, etc	
97	REPORTS	RESOURCE ORDER - Currently the "Request Contact" populates both the "From" and Block 8. So if one were to put in there the person that is really placing the order, conceivably, Block 8 could become very confusing and have a whole bunch of people listed. "Request Contact" should only populate Block 8 and it (in most cases) should be the dispatch center phone number. I guess that should be flexible enough to put in what ever number might be needed ie: FMO etc.	DEW Group	Denied – Training to have user look at what entered first before typing in new.	
98	Enhancement	NEW INITIAL REPORT OR INCIDENT – FREQUENCIES	Duplicate of item #22 with additional information. Recommend combining.	Accepted	M

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99	REPORTS	RESOURCE ORDER	DEW Group	Forward to DEW Group	
100	Enhancement	Permit short cut keys to activate menu items		Denied – maybe an item to investigate for 3.0	
101	Enhancement	Permit ROSS to operate with assistive devices for seeing impaired	This is a Section 508 requirement. The government has stated that it would require undue financial burden to make ROSS operate with assistive devices. ROSS has been tested with JAWS and due to many of the large menu choices, the JAWS software package slows the dispatch process significantly.	Agreed – This issue will be reviewed again as new technology is available.	
102	Software Problem	FIXED			
103	DUPLICATE	Duplicate of item #99		See 99	
104	Enhancement	NEW REQUEST - Permit preloaded locations (Locations Screen) to show up as “Deliver To:” location choices.	This is a good idea.	Accepted – Related to item 31 May be addressed with location reengineering.	M
105	DUPLICATE	Duplicate of item #93			
106	DUPLICATE	Duplicate of item #98			
107	DUPLICATE	Duplicate of items #96 and #97			
108	DUPLICATE	Duplicate of item #95			
109	DUPLICATE	Duplicate of item #109			
110	DUPLICATE	Duplicate of item #88			
111	DUPLICATE	Duplicate of items #90, #91, and #92			
112	DUPLICATE	Duplicate of item #101			

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113	Software Problem	REQUEST STATUS – Requests that have been retrieved continue to show as Pending on the Request Status Screen.	TEST	Denied – Training, user should use the Pending With filter to determine who the request is pending with. Do not confuse the From – To boxes as who the request is pending with. The From /To is the transaction path From = who initiated the transaction, To = who the transaction was directed to.	
114	Software Problem	RESOURCE ITEM – When sorting a column after applying a filter, the entire list (unfiltered) is displayed	TEST	Accepted – Bug, needs to hold sort	H
115	Enhancement	On the View Request Screen display the Configuration Requirement.		Denied	
116	Data	CATALOG – Have separate catalog items for CWN vs. Exclusive use Helicopters and Air Tactical Platform vs Air Attack Package	Catalog Working Group	Denied - No need to specify this finite	
117	Enhancement	Add an email option to the View Resource Screen		Denied -	
118	Consistency	USER ACCOUNTS - On the User Accounts screen, when adding a user and assigning an agency under the Gov't Rep Web Access dropdown box, the agencies are not listed alphabetically, resulting in a long search.		Accept -	M
119	Enhancement	Permit users to set availability by Incident Type	COMPACT MODULE Reengineer – This item will be considered when the Compacts Module is reengineered.		
120	Enhancement	Permit a request which was not requested with configuration to be filled with a roster.	This is a good idea.	Accept – defer until Catalog reengineering is address Note: Catalog reengineering needs to a high priority.	H-1

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121	DUPLICATE	ROSS doesn't automatically select the first item on a list containing only 1 item.	Duplicate of Item #16	See item 16	
122	Enhancement	SEARCH FOR RESOURCES – Permit searching for resources by Mnemonic code.	CONTRACTS / AGREEMENTS Module reengineer – This item will be handled when the CONTRACTS / AGREEMENTS Module is reengineered.	Denied – Training issue, functionality exists on the Resource Status screen.	
123	Deferred Requirement	TACTICAL AVIATION – Permit requests to be filled with configuration	VERSION 2.7	Accepted – Defer until 2.7	
124	Enhancement	NEW INITIAL REPORT OR INCIDENT – Add Initial Date / Time data field.	This is a good idea.	Accepted -	M
125	Enhancement	RESOURCE STATUS – Add additional status categories.	COMPACTS Module Reengineer This items will be handled when the COMPACTS Module is reengineered.		
126	Enhancement	Users wants choice to update software client at a later time.	Not technically possible. Client version must match server version.	Denied – Not Possible Possible solution to increase install is to download new version and share with other clients.	
127	Enhancement	ASSIGNMENT ROSTER – The home dispatch unit should be able to edit the Assignment Roster at any time.	VERSION 2.7	Defer – Need business rule review with coordinators as to when edits occur and when home unit can add/swap resources.	
128	REPORTS	RESOURCE ORDER – Various suggestions	DEW Group	See Item ? Forward to Dew Group	

Suggestions to be Reviewed

<u>Item ID</u>	<u>Category</u>	<u>Description</u>	<u>ROSS Team Comments / Recommendation</u>	<u>CCB Comments / Decision</u>	<u>Priority (L,M,H)</u>
129	Enhancement	INCIDENT LIST – Add an indicator by each incident that shows if the incident still has resources assigned to it.	This is a good idea.	Accepted -	M
130	DMS	Not a CCB Item			
131	REPORTS	KNEEBOARD REPORT – Add the resource assigned to the KneeBoard Report	VERSION 2.7	Denied -	
132	Enhancement	NEW INITIAL REPORT OR INCIDENT – Duplicate of items #22 and #98. Adds more requirements.	Combine into a single CR.	Accepted with others Items	
133	REPORTS	RESOURCE ORDER – Various suggestions	DEW Group	Forward to DEW Group	
134	DUPLICATE	Duplicate of item #132		See item 132	
135	Enhancement	NEW INITIAL REPORT OR INCIDENT – Duplicate of items #22, #98, and #132. Adds additional requirements.	Combine into a single CR.	See item 132	
136	Software Problem	FIXED			
137	REPORTS	KNEEBOARD Report – Display the timezone of the dispatch center that is printing the report instead of CST.	VERSION 2.7	Accepted	H
138	Enhancement	NEW INITIAL REPORT OR INCIDENT – Duplicate of items #22, #98, #132, and #135. Adds additional requirements.	Combine into a single CR.	Accepted with others	
139	REPORTS	KNEEBOARD Report – Add additional frequencies to report	VERSION 2.7	Accepted – Forward to Rex	
140	Enhancement	REQUEST STATUS – Duplicate of item #88	Combine into a single CR	Denied – maybe an item to investigate for 3.0	

Suggestions to be Reviewed

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141	Enhancement	Permit a resource order to be printed for any request after the resource has been reassigned.	Recommend permitting printing from the Assignment History screen. Duplicate of item #28.	Forward to DEW Group	
142	Missed Requirement	Add a print button to the Tactical Aviation Screen to print resource orders.		Accepted	H
143	Enhancement	When resources are initially prepositioned, default their status to available local.	What is the business rule? We were advised that there current status remains as it was when they were prepositioned, and that the local unit will update it.	Denied – Direction is forth coming in the ISROG	
144	Enhancement	Add the ability for the “PR” button to flash when a request is received.		Denied – Notification, Action function	
145	Requirements Change	On the ROSS Web Page add a simple link to the left hand side of the web page that links the user to Web Status	This capability was purposely done this way to make it not so obvious to someone who didn’t need to know where this was.	Denied – Security	
146	Enhancement	INCIDENT – Add a column that displays the distance from the incident to the reload base, and sort the reload bases by distance from the incident.		Accepted	H
147	REPORTS	KNEEBOARD Report – Sort reload bases by distance from the incident.	VERSION 2.7	Denied – works this way now.	
148	REPORTS	Make all DDS Reports available in .zip format		Accept – 20 meg or greater files. Self extracting	L
149	Data	Add a system read-only role which permits overhead team members to run reports and read resource orders.	Recommend using the Incident Management Team role.		

Suggestions to be Reviewed

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150	Enhancement	Incorporate more drops downs into screens similar to that of the “multi-place” screen.	ROSS 3.0 – Incorporate this functionality when the general system upgrade occurs.	Denied – maybe an item to investigate for 3.0	
151	Enhancement	DEFAULTS – Add ability to set a default for the function you are working on the Pending request Screen.	SYSTEM DEFAULTS Add to System Defaults requirements on the System Enhancements listing. This default should be included in the Personal Settings Screen as a default for the user.	Defer to Personal Settings existing CR	
152	Enhancement	TRAVEL – Add ability to filter by overhead, aircraft etc...		Accept	H
153	REPORTS	Add additional reports		Forward to DEW Group	
154	Enhancement	NOTIFICATION – Add additional information to the notification message such as request number, requested item, what happened, and who performed the action.		Denied – Training issue, information provide when message is highlighted	
155	No Data				
156	Data	CATALOG ITEM – Add additional Catalog Items	Catalog Working Group	Defer – Catalog redesign	
157	Enhancement	Add ATD and ATA	Recommend adding this as an optional entry field. The fields would default to the ETD and ETA.	Denied To time consuming to maintain. Refer to issue addressed in Spring 2006. See notes.	
158	Consistency	RESOURCE ITEM – Duplicate of #80	Combine into a single CR	See item 80	

Suggestions to be Reviewed

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159	Enhancement	SECURITY – Add additional security features (e.g. password hint, 5 days time frame to change password)	Must follow Federal Security Regulations (FISMA)	Denied	
160	Enhancement	Permit resources status to automatically set to available when the resource ETA is met.	CONTRACTS / AGREEMENTS Module Reengineer. Recommend making this a configuration setting on the Resource Item Screen because not every resource item may need this.	Denied – corrected with the ability to change status on own when returned from assignment.	
161	Enhancement	WEB STATUS - Reduce the number of popup dialogs on the Web Status screen.		Denied	
162	Software Problem	User claims that ROSS automatically filled members of a Incident Team. The resources were on a CWN / AGREEMENT.	NEED Testing and further information to determine issues. We believe that the problem is as designed because the resource is CWN.	Accepted -	UNK
163	Enhancement	Permit more then 1 dispatch office to deploy a specific resource	CONTRACTS / AGREEMENTS Module Reengineer – This item will be handled when the Contracts and Agreements Module is reengineered. This is current functionality for CWN / Agreement Resources	Accepted – Defer to contracts / agreement redesign. This is current functionality for CWN / Agreement Resources	
164	Consistency	REQUEST STATUS – Sort request numbers properly.		Accept – May need to defer to 3.0 Consistency	

Suggestions to be Reviewed

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165	Software Problem	FIXED			
166	Enhancement	NOTIFICATION – Add messages that indicate when a National Resource is assigned.	TEST – This may be current functionality.	Denied – Current notification does this.	
CALIFORNIA REVIEW ITEMS					
167-1	Software Problem	Queries should take no longer than 7 seconds & screen images should appear in 5 seconds.	Need a listing of high priority screens	Accept – Performance is overall top priority for FY07 Fire Season	HIGH
168-2	Enhancement	When an error in querying is made, be able to click on the “x” in top right corner of the working or query bar to stop it.	Not technically possible with web enabled applications because the client is not directly tied to the server.	Denied – Not technically possible with web enabled applications because the client is not directly tied to the server.	
169-4	Enhancement	<p><u>Consolidate</u> functionality of screens, so more than one task can be accomplished in each screen. Example is Incident Resources & Request Status Screens (merge them).</p> <p>Recommend a one-stop shopping screen: Develop one screen where the user can complete <u>multiple tasks</u> on resources. Lists resources by catalog and allow users the ability to: change status, view history, edit roster, change classification, make it a QF resource, release it from assignment, and so on.</p> <p>Create other one-stop screens with increased functionality.</p> <p>Need to add additional functionality to all action buttons which will take user to next logical step. (reference MIRPS request status screen) (right click functions) view button, action button</p> <p>Remove excess OK clicks</p>	ROSS 3.0	Denied – Will look at screen optimization in the Redesign in Version 3.0	

Suggestions to be Reviewed

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170-5	Enhancement	When working on a specific <u>incident or request</u> , let it carry to different screens (as a default) to work on, & not have to query for the incident in each screen.	Implement a “GOTO” button which implements this capability. Related to CR: 2093	Accepted with items #	
171-13	Enhancement	Create resource order in <u>application reports</u> . Allow for flexibility and choices in what is desired to be printed. For example, Subordinate/Support requests or not. Reporting instructions. Be able to print multiple or a single catalog item. Ability to create a “tailored” resource order report to meet various needs. For example financial code for each request. Ability to store selections as preference list	This would require significant effort to develop a custom set of menu selections.	Forward to DEW Group	
172-15	Training Issue	Countless requests filled on wrong orders. Eliminate the need to match. Select an incident and go with it. Working window should be based on drop down screen.	Short Term – TRAINING ISSUE Long Term – ROSS 3.0	Denied – Training issue Will look into this with Version 3.0 Redesign	
173-16	Enhancement	Currently, if more than 1 incident appears in the upper window (even if only 1 is highlighted) all requests for all incidents appear in the lower box. Be able to highlight 1 incident & have ONLY those requests appear.	VERSION 2.7	Accepted with item #	
174-17	Enhancement	Under the “Go To” button have option to go to any screen with same request number.		Same as item # 170-5	
175-19	Enhancement	Be able to change resource status (Available or Unavailable) on the PR & Roster screens.	Related to CR: 5177 and 9024	Denied – Will address in the Resource Status redesign.	
176-22	Enhancement	Move the incident number entry to the 1 st box on the top left on the NI screen.		Denied	

Suggestions to be Reviewed

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177-24	Enhancement	Like switch user, be able to switch dispatch center databases (same user) the user has access to without logging off.		Denied – Security Policy	
178-25	Enhancement	Throughout all screens, be able to click on UNDO button to undo the last action.	If this is implemented, the UNDO would only apply if no action was taken by any other office other than the initial entering office.	Denied – many way to correct errors	
179-30	Enhancement	Have this in ALL areas it can reside, History tab & Availability List for example. Print any list.		Accept – Add Assignment History tab to the resource item screen including print function for history.	M
180-31	Enhancement	Be able to print all catalogs on one order, not just individually.		Denied -	
181-32	Enhancement	Just prior to program expiring or timing out, have audible sound and/or pop-up window to notify the user. Be able to set preference in personal settings.		Accept – Only investigate pop up - no music.	L
182-33	Enhancement	When program is being taken offline (outage) have pop-up screen and/or audible sound notify user 30 minutes prior to shutdown. “ROSS Outage Alert”	The program currently pops up a message warning that the system is being taken off line. This message only appears if the user is actively using the system.	Message Board	

Suggestions to be Reviewed

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183-37	Enhancement	Be able to divert any aircraft in the user's span of control regardless of status. Including at the GACC level. Currently GACCs cannot see any aircraft unless they are "owned" by that GACC. If they are reassigned or filled different ways (QF, Pre-order, New Request), they disappear from GACC view in Tactical Aviation screen. GACCs need to have a "global" view of all aircraft in the GACC visible to them and their status. If committed, this view should reflect the order & request number they are on. Maybe incorporate this into the Tactical Aviation Screen for GACCs?	Need Business Rules	Accepted – see item 184-38	
184-38	Enhancement	Currently, this screen only shows aircraft that was filled from another source through GACC. It needs to show air resources filled under your span of control as well.	VERSION 2.7 Related to CR 9449	Accepted	H-1
185-39		On voice out page, show ALL aircraft A numbers, filled or pending and on resources tab		Defer – Need more information on process to make decision.	
186-40	Enhancement	When selecting an incident be able to enter your dispatch ID and/or unit ID to restrict search to your own incidents only.		Denied – The selection options occur in many screens, need specific area where this is not available.	
187-41	Enhancement	Be able to create new aviation requests from the Tactical Aviation screen (button) and when you click on the +, it takes you back to the T A screen.		Denied – Training issue	
188-42	Enhancement	Be able to view bearing & distance from 8 nearest air bases to location of incident.		Defer – Data exists in the view incident, reload tab.	
189-43	Enhancement	Be able to see request numbers for each pending or filled resource.		Denied	

Suggestions to be Reviewed

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190-46	Enhancement	Be able to assign unavailable/returning resource from this screen. Be able to dispatch/fill a resource even if status is unavailable/returning from assignment. Negates need for more steps to make it available. List them under UNAVAIL tab on PR?	VERSION 2.7 Same as 175-19 Related to CR: 5177 and 9024	Denied – See item 175-19. Defeats the purpose of setting status	
191-47	Enhancement	Have option to view pending requests for single, selected, or all incidents in your center, not just one incident at a time. (Add this feature to request status screen as well).	VERSION 2.7	Accepted – see item # 38	
192-48	Enhancement	Have the option to choose a specific unit (or ALL) when searching to fill a request, rather than all unit resources under an interagency dispatch center appearing.		Denied – Function exists with search on pending request screen.	
193-50	Enhancement	ROSS should know from logon where the user is from. Have the primary ECC contact phone number default to the primary number for the incident host for the incident under which the request is generated. Keep option to change it.	Related to CR: 7153 and 5111 Need Business Rules	Denied – Training how to manage incident with expanded dispatch.	
194-53	Enhancement	Be able to click on this reminder or notifier and have option to go directly to appropriate screen. Add GO-TO button.		Accepted – See item #	
195-55	Enhancement	When querying incidents at this screen, have “ALL” incident types as the default.		Denied – Until Personal Settings IS is addressed.	
196-59	Enhancement	Need ability to select multiple resources to QF.		Accepted – See item #	
197-60	Enhancement	Be able to fill with a single resource. Instead of filling with Roster only.		Denied – Functionality exists now.	

Suggestions to be Reviewed

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198-63	Enhancement	Sending Unit should be able to add to or edit roster at any time even during reassignments as well as (including adding subordinate requests and reassignments). ROSS retains the history.	VERSION 2.7	Deferred – Need direction from Nat'l Coordinators	
199-64	Enhancement	After each Add/Swap have ROSS default to the next crew or engine (depending on what roster type you are working on) on your unit, or to the next name on that resource you want to add/swap. Do not default back to Aircraft & have to start all over.		Accepted	H
200-70	Requirements Change	Do not allow the program to time out after 3 hours. <u>NO</u> timing out. If this request is not possible refer to #32).	Federal Law Requires a time out.	Denied	
201-74	Enhancement	Be able to change the incident number under this screen, just as you can for the name.		Denied – Training, functionality exists.	
202-75	Enhancement	Be able to highlight & select specific frequencies for each new incident. Be able to select Command and Ground Tactical freqs. Have drop down window to select labeled asst. freqs. Print <u>only</u> selected freqs. on the resource order form.	Need Business Rules	Accepted – See item #	
203-77	Missed Requirement	Need Print button on all forms, especially Caterer.	All forms will be handled differently in a future version. Coordinators made the decision to continue to fax forms.	Denied -	
204-78	Enhancement	These should be an <u>option</u> to print on the resource order form for <u>each request</u> . Currently for example, an IMT only shows this info under the team ID request.	Related to CR: 7985 DEW Group	Accept CR 7985	H

Suggestions to be Reviewed

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205-79	Enhancement	Be able to add or edit general reporting instructions to an incident header so it prints in block 5 on resource order. How to get to ICP for example.	DEW Group	See item 204-78	
206-80	Enhancement	Allow ability to pick previously entered navigation/reporting instructions as well as directly enter new instructions.	TEST	Accepted – Address with location	
207-96	Data	Bring back Crew-Type Any, helicopter type any, airtanker type any to use as an alias	Catalog Task Group	Denied -	
208-97	Enhancement	Be able to assign finance codes or “Who Pays?” to each individual request number. Have the incident finance code be the default but allow ability to change it. Possibly a free text field. Will print on request order form.	Incident Business Practices Working Team	Deferred to Incident Business Practices Working Team	
209-98	Enhancement	Develop draw down function & displays. Be able to look at other units draw down levels in CA. GACCs should get a more global view of their respective units. Be able to sort by agency or specific unit.	Current Investment Segment VERSION 2.12 (March 2009)	Current Investment Segment VERSION 2.12 (March 2009)	
210-102	Enhancement	Be able to reassign resources that are “Demob in Route” Status. Wish to select and reassign from that screen		Denied – Current functionality on Pending Request screen	
211-113	Enhancement	Using dispatch needs ability to set resource as available. Will close loop of current user assigning resource from non-ROSS user but requiring non-ROSS user to set as available.	CONTRACTS / AGREEMENT Module reengineer – This will be handled with the reengineering of the Contracts and Agreement Module	Deferred to CONTRACTS / AGREEMENT Module reengineer	

Suggestions to be Reviewed

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212-11	Enhancement	On bottom task bar of the computer screen that shows what programs are open, have the ROSS session icon display the unit identifier for the database (CA-YICC) that is open (far left on icon) instead of the coffee cup. Easier to ID which one to pick when multiple sessions are open.	VERSION 2.7	Denied – Higher priority items, shouldn't have multi sessions open.	
213-18	Enhancement	Show the related request number for a support order in the S column. Example: if a dozer is on E-14 and a lowboy is on E-15, in the "S" column the dozer would show *E-15, & in that column for the lowboy it would show S, E-14.		Denied – May be address in Version 3.0 redesign.	
214-20	Enhancement	Allow this screen to have option of looking at more than one incident, similar to the Request Status screen. Overhaul request status screen	Related to item 169-4 Suggest combining into a single CR	Denied – Will look at screen optimization in the Redesign in Version 3.0	
215-23	DUPLICATE	Be able to view bearing & distance from 8 nearest air bases to location of incident.	Duplicate of 188-42	See 188-42	
216-28	Enhancement	When a Pre-order is 1 st developed for an Initial Attack response, resources are entered in a specific order (especially aircraft, as order entered matches voice out). When the Pre-order is utilized, the order in which they were entered is changed. Believe order was reversed when new version of ROSS was deployed. Have the program keep the same order that requests are entered.		Deferred – Address with Pre-order redesign	
217-29	Enhancement	Ability for ROSS to place order for individual. Develop more efficient way to mob an IMT. We can work with you on this one. More flexibility with rosters will help	VERSION 2.7	Deferred – will address with roster issues	

Suggestions to be Reviewed

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218-44	Enhancement	Be able to set aircraft status available even if demob travel ETA has not yet occurred.	Home Unit can currently do this.	Denied – change travel on travel screen.	
219-52	Enhancement	Be able to display counts by agency, so GACCs know if resources can go out of state or not. CDF resources normally do not go out of CA & are shown available, which gives inaccurate counts for assignments outside CA.	COMPACTS Module reengineer – This item will be included when the COMPACTS Module is reengineered	Denied – Address in COMPACTS Module reengineer	
220-65	Enhancement	After editing incident roster, have a button to click that replaces the master roster with the current incident roster.		Denied - Training	
221-66	Data Issue	Be able to Roster all Equipment types.	Configurations need to be established in the catalog to make this possible.	Deferred to Catalog working Team, will need config requirements for each piece.	
222-72	Enhancement	Be able to <u>OPEN/CLOSE</u> an incident from the Incident List.	Related to CR: 1485	Accept	L
223-76	Consistency	On some screens, the fields are grayed out (i.e.; NR), usually depicting the inability to type in that field. This confuses dispatchers. For consistency, make all available fields white background.		Will work on as appropriate	L
224-88	Enhancement	Need Date/Time stamp for each resource that shows the last time the status was changed.		Denied – Current functionality on Resource Status Screen. Note: Need to Auto Doc who and when	

Suggestions to be Reviewed

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225-91	Training Issue	On the Request Status Screen: Under the Request Status Column, for filled resources, instead of listing them as filled – use the same naming convention that us used in the Pending Request Screen for resources. Ex. Reserved, Mob In Route, At Incident.	TRAINING ISSUE - Column currently exists that displays this information.	Denied – Training issue as to the definition of the column	
226-92	Enhancement	Resources on a pre position order & then reassigned to an actual incident are shown as “filled” on both orders. Request Status (cont.) should show as “Pre Positioned” on the Pre Po order for requests that have been reassigned, not filled.	Need to review terminology and wording	Denied – Training on definitions -	
227-93	Software problem	When a Strike Team is sent out on a Pre Po order to another unit, & that unit assigns them to an actual incident, then back to the Pre Po order, ROSS deleted the S/T Roster.	TEST	Accept – Need to look at issue and define requirements	H-1
228-95	Enhancement	Be able to sort by provider (similar to the Resource Status screen) and be able to search by catalog <u>item</u> . At interagency centers, these lists are quite long. Example: All CA-SRF Engines.	Related to CR: 9176 and 9031	Accept – Needs revision of search resources dialog box on resource item screen.	M
229-112	Enhancement	When incident is closed have it automatically removed from most recent dropdown list		Denied -	
230-114	Enhancement	Pre-position resources do not show in available resources by subordinate.	Need additional information. This may be a software problem	Accepted	M

Suggestions to be Reviewed

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231-115	Enhancement	<p>Need option of going in and change “release to” location on resources once they have been assigned off a preposition.</p> <p>Example, HUU has a strike team of engines in the unit covering. MEU breaks a fire and only needs the strike team for a few hours and will give them back to HUU. The MEU fire gets big and strike team stays longer and when released, gets released back to preposition in HUU in ROSS. HUU does not need the coverage anymore and strike team in ROSS needs to be released home instead. HUU has no way doing that.</p>	Need to have a “Change release” option	Accepted – Needs testing for complete requirements.	L

Suggestions to be Reviewed

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232-117	Enhancement	<p>The GACC needs the ability to respond to Tentative Releases of resources assigned to Non-Local Incidents.</p> <p>The GACC needs the ability to set the resource's status as "Release Authorized" or "Hold Release". "Release Authorized" informs the Host Dispatch center that the resource is cleared to be released back to their home Unit/Forest. "Hold Release" informs the Host Dispatch center that the resource will be receiving a new assignment.</p> <p>The Local dispatch center needs to be able to status the resource in one of two ways, Tentative Release (A) or Tentative Release (U). Tentative Release (A) are for resources that are available for reassignment. Tentative Release (U) are for resources that are not available for reassignment.</p> <p>GACC needs ability to hold, approve, or advise for reassign. Include document field.</p>	This is a good idea	Denied – Business Practices issue Communication between entity	
233-86	Enhancement	Be able to PRINT as a spreadsheet & SAVE a copy of this screen. Then we could email it		Denied – Not possible	
234-3	Remove from consideration	Should be replaced with an indicator of how long query is expected to take. Use a bar indicator that extends to the right as query is accomplished, showing % of completion and/or time remaining.	This is not technically possible	Denied	
235-8	Enhancement	On any screen when searching for incidents is necessary, have the "enter" key initiate the search, rather than the search button. Space bar accesses anything highlighted	Need business rules	Denied – May be address in Version 3.0 redesign.	

Suggestions to be Reviewed

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236-10	Enhancement	Create “Back” button on each screen that takes you back to the previous screen you were on.	Need business rules	Denied – May be address in Version 3.0 redesign.	
237-12	Consistency	Be able to use the arrow keys to scroll windows, instead of the mouse.		Denied – May be address in Version 3.0 redesign.	
238-14	Reports	In application Workload Report, add unit provider under each interagency dispatch center to get just that agency’s info. Add resource filled, incident & request number. Currently shows as unit instead of dispatch center		Deferred to DEW Group	
239-26	Enhancement	Allow use for overhead resources.	CONTRACTS / AGREEMENTS module reengineer – This item will be included when the Contracts and Agreements module is reengineered.	Deferred to CONTRACTS / AGREEMENTS module reengineer	
240-27	Enhancement	Be able to identify special needs when <u>creating</u> pre-orders, not just upon activation of pre-order.		Deferred to Pre-Order Redesign	
241-49	Enhancement	Be able to differentiate between agency contract equipment by identifying the contracting agency (UFS, CDF, BLM, etc) for each resource. Possibly use the agreement number with the agency mnemonic (above) in it to identify. After all UFS imports EaTIS equipment, it will be hard to identify. Be able to sort by agency under this tab.	CONTRACTS / AGREEMENTS module reengineer – This item will be included when the Contracts and Agreements module is reengineered.	Deferred to CONTRACTS / AGREEMENTS module reengineer	
242-61	Enhancement	Be able to QF Overhead. Responding chief officers for example. Be able to identify one position as QF i.e. chief officer.	Related to CR: 4326	Accepted	L

Suggestions to be Reviewed

<u>Item ID</u>	<u>Category</u>	<u>Description</u>	<u>ROSS Team Comments / Recommendation</u>	<u>CCB Comments / Decision</u>	<u>Priority (L,M,H)</u>
243-68	Reports	Be able to PRINT all rosters. Develop an <u>application report</u> that prints rosters for individual, selected or all resources by catalog using Master Roster.		Deferred to DEW Group	
244-85	DUPLICATE	For CDF resources, have demobed resources show available automatically when returned from assignment, and not have to change them to available status.	Related to CR: 9271 Duplicate of item #160 Recommend combining into a single CR	See item 160	
245-87	Current functionality	There is no way to indicate who has control over them. The creator of the support request is asked if they want to yield control to the host incident, but if they don't, the host cannot identify who has control & cannot release it.	View request provides the ability to see who has control over a request.	Denied – Current functionality.	