



ROSS Module Summary

Personal Settings

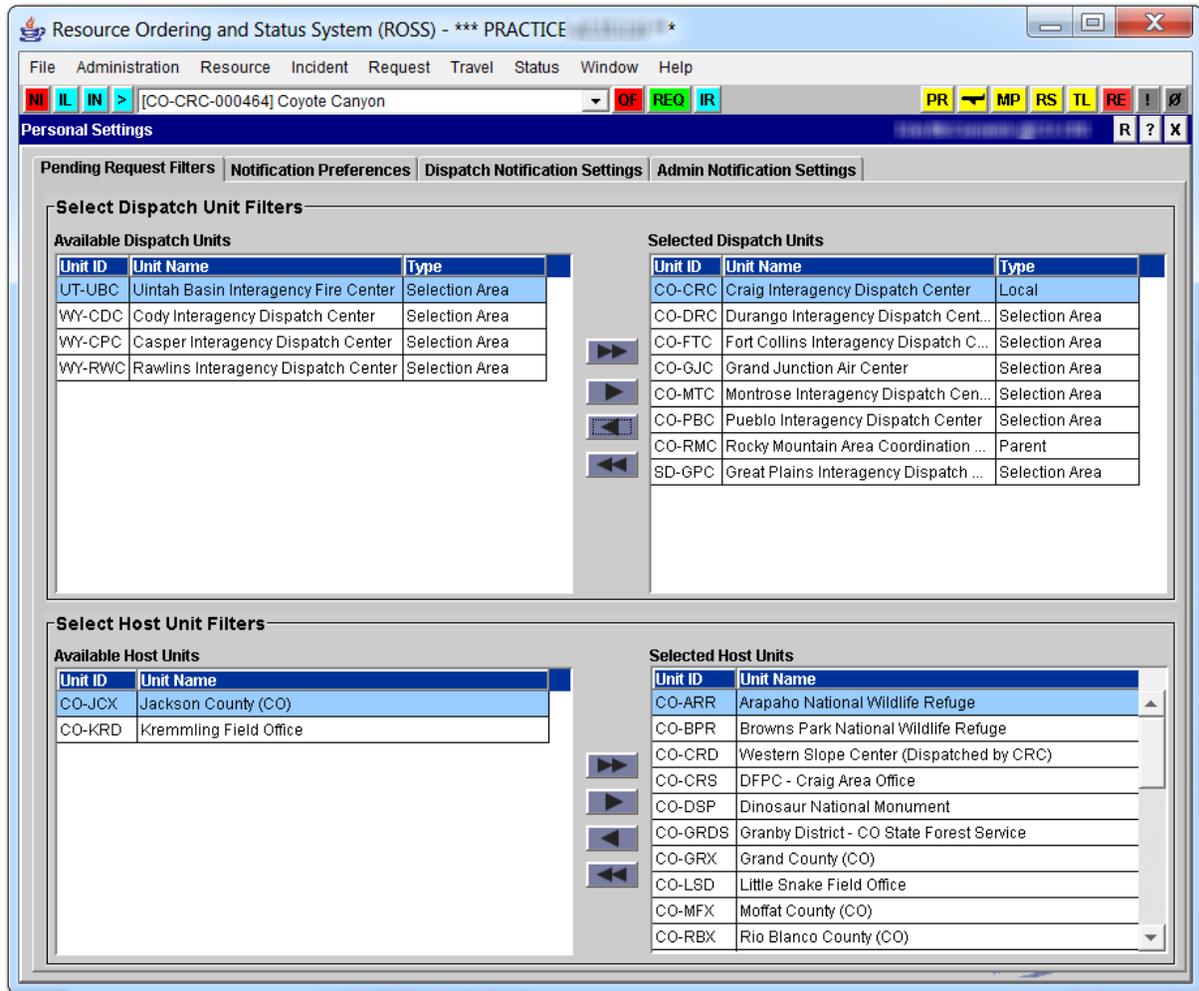


Figure 1. Personal Settings/Pending Request Filters tab

Description

The Personal Settings module allows users to select preferences for Pending Request filters and Notification Settings.

At each ROSS dispatch center, users with Dispatch privileges are able to set what will be viewed on the Pending Request screen. The Pending Requests Filters tab, as shown in Figure 1, “Personal Settings/Pending Request Filters tab,” allows users to set up which dispatch unit and/or host unit requests to view. The Available Dispatch Units table displays the user’s current dispatch center, its



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subordinate dispatch centers, its parent dispatch (unless from NICC), and any dispatch centers that have it included in their selection area. Any dispatch center with a resource item that has a non-local roster, to which one of the user's resources is assigned, will also be included in the Available list. For Example, a FSC1 dispatched by VA-VIC may be, by prior agreement, attached to an overhead team roster owned by UT-EBC. In this case, UT-EBC would be an Available Dispatch Unit for dispatchers at VA-VIC.

The Available Host Units table includes all the Government (Non-Dispatch) providers that a dispatch center has identified as incident hosts. This information is drawn from the dispatch center's Organization module entries. The arrow keys are used to move dispatch and/or host units between the Available and Selected lists.

The Notification Preferences tab, as shown in Figure 2, "Personal Settings/Notification Preferences tab," allows users to set Earliest Message Date and to show Action and No Action dialog boxes.

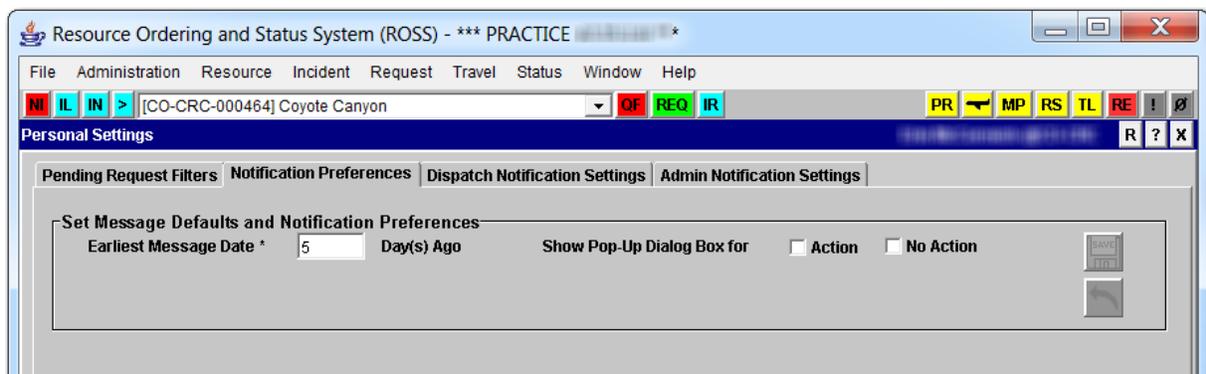


Figure 2. Personal Settings/Notification Preferences tab

The Dispatch Notification Settings tab, as shown in Figure 3, "Personal Settings/Dispatch Notification Settings tab," allows users to set the type of request notification they want to receive from request- or incident-related events that match the user's Pending Request Filters (See Figure 1). To receive notifications related to either the request or the incident that generated it, the user's current dispatch center must be in the ordering chain for the request.



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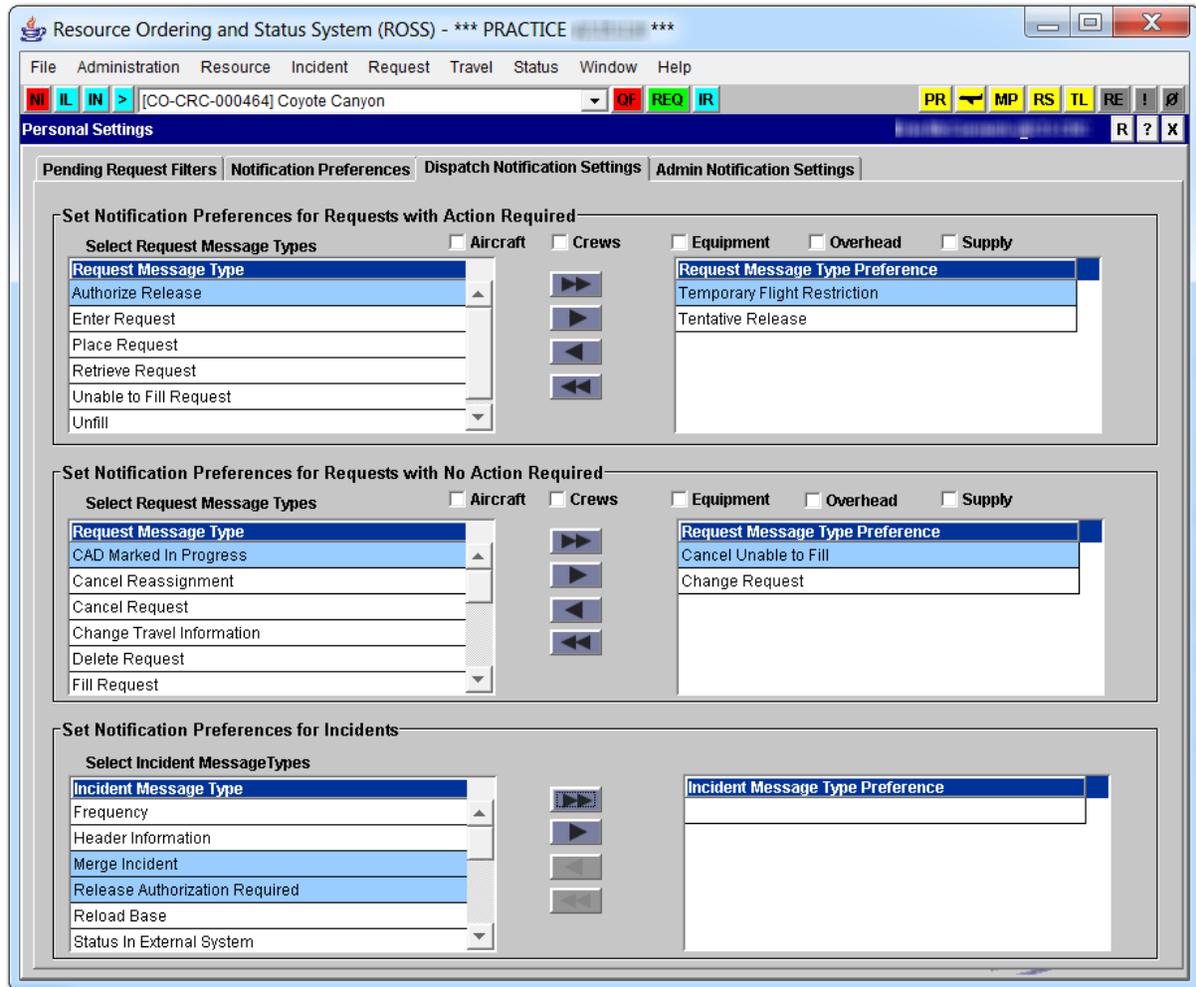


Figure 3. Personal Settings/Dispatch Notification Settings tab

There are two basic types of notification messages. “Action” messages, as shown in Figure 4, “Notification - Action Required screen,” require action by the ROSS organization receiving the message and are always related to requests. An example of an event that would generate an Action message is a request placed with the user's dispatch center. “No Action” messages, as shown in Figure 4, “Notification - Action Required screen,” are for information only. An example of a No Action message event is a resource reassignment. The toolbar hot buttons are used to access the Action and No Action Notification screens where messages can be filtered, read, and action taken. Users may choose to be alerted by a pop-up dialog box (*see Notifications Preference tab*).



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Resource Ordering and Status System (ROSS) - *** PRACTICE ***

File Administration Resource Incident Request Travel Status Window Help

[CO-CRC-000464] Coyote Canyon

Notification - Action Required

Set Action Notification Filter

All Incidents Local Incidents Non-Local Incidents Incident

Messages: Unread | Earliest Message Date: 09/26/2013 | Catalog: | Show All Dispatch Notifications:

Request Admin

Select Action Notification Message

Read	Incident	EXT	Request#	Last Action	Action By	Entered By	Date/Time Sent	Claimed
	[CO-CRC-000464] Coyote C...	No	A-10002	Enter Request	CO-CRC	Erin McCormick	01/31/2014 08:55:58 MST	
	[CO-CRC-000464] Coyote C...	No	A-10001	Enter Request	CO-CRC	Erin McCormick	01/31/2014 08:55:58 MST	
	[CO-CRC-000465] Gopher ...	No	A-10004	Enter Request	CO-CRC	Erin McCormick	01/31/2014 08:39:24 MST	
	[CO-CRC-000465] Gopher ...	No	A-10003	Enter Request	CO-CRC	Erin McCormick	01/31/2014 08:38:35 MST	
	[CO-CRC-000465] Gopher ...	No	A-10002	Enter Request	CO-CRC	Erin McCormick	01/31/2014 08:38:35 MST	
	[CO-CRC-000464] Coyote C...	No	A-10000	Enter Request	CO-CRC	Erin McCormick	01/30/2014 12:56:33 MST	
	[CO-CRC-000465] Gopher ...	No	A-10001	Enter Request	CO-CRC	Erin McCormick	01/30/2014 12:48:52 MST	
	[CO-CRC-000465] Gopher ...	No	A-10000	Enter Request	CO-CRC	Erin McCormick	01/23/2014 12:11:26 MST	
	[CO-CRD-000216] 2013 BL...	No	A-1	Enter Request	CO-CRC	Erin McCormick	01/23/2014 11:16:45 MST	
	[CO-R02-000006] R2 2013 ...	No	E-91.4	Place Request	CO-CRC	Brooke Malcolm	01/17/2014 13:30:53 MST	
	[CO-R02-000006] R2 2013 ...	No	E-91.4	Enter Request	CO-CRC	Brooke Malcolm	01/17/2014 13:30:53 MST	
	[CO-R02-000006] R2 2013 ...	No	E-91.3	Place Request	CO-CRC	Brooke Malcolm	01/17/2014 13:30:53 MST	

Message

Request A-10002 was added by Erin McCormick@CO-CRC ROSS.

Message Read + View

Figure 4. Notification - Action Required screen



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Resource Ordering and Status System (ROSS) - *** PRACTICE ***

File Administration Resource Incident Request Travel Status Window Help

[CO-CRC-000464] Coyote Canyon

Notification - No Action Required

Set No Action Notification Filter

All Incidents Local Incidents Non-Local Incidents Incident

Messages [] Earliest Message Date 01/26/2014 Catalog []

Last Action [] Show All Dispatch Notifications

Request Incident Admin

Select No Action Notification Message

Read	Incident	EXT	Request#	Last Action	Action By	Entered By	Date/Time Sent	Claimed
	[CO-CRC-000464] Coyote C...	No	A-10001	Change Request	CO-CRC	Erin McCormick	01/31/2014 08:55:58 MST	
	[CO-CRC-000464] Coyote C...	No	A-10002	Change Request	CO-CRC	Erin McCormick	01/31/2014 08:55:58 MST	
	[CO-CRC-000464] Coyote C...	No	A-10000	Release Resource	CO-CRC	Erin McCormick	01/31/2014 08:54:03 MST	
	[CO-CRC-000464] Coyote C...	No	A-10000	Change Travel Informat...	CO-CRC	Erin McCormick	01/31/2014 08:54:02 MST	
	[CO-CRC-000464] Coyote C...	No	A-10000	Change Travel Informat...	CO-CRC	Erin McCormick	01/31/2014 08:54:02 MST	
	[CO-CRC-000465] Gopher ...	No	A-10004	Change Request	CO-CRC	Erin McCormick	01/31/2014 08:39:24 MST	
	[CO-CRC-000465] Gopher ...	No	A-10003	Change Request	CO-CRC	Erin McCormick	01/31/2014 08:38:35 MST	
	[CO-CRC-000465] Gopher ...	No	A-10002	Change Request	CO-CRC	Erin McCormick	01/31/2014 08:38:35 MST	
	[CO-CRC-000464] Coyote C...	No	A-10000	Change Request	CO-CRC	Erin McCormick	01/30/2014 13:07:08 MST	
	[CO-CRC-000465] Gopher ...	No	A-10001	Change Travel Informat...	CO-CRC	Erin McCormick	01/30/2014 13:07:08 MST	
	[CO-CRC-000465] Gopher ...	No	A-10001	Change Travel Informat...	CO-CRC	Erin McCormick	01/30/2014 13:07:08 MST	
	[CO-CRC-000465] Gopher ...	No	A-10001	Reassign Resource	CO-CRC	Erin McCormick	01/30/2014 13:07:08 MST	

Go To []

Message

CO-CRC (Dispatch) 970-826-5037 was added as requesting contact to request A-10001 by Erin McCormick@CO-CRC ROSS.

Message Read + View

Figure 5. Notification - No Action Required screen



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The Admin Notification Settings tab, as shown in Figure 6, “Personal Settings/Admin Notification tab,” allows users to set notifications for when certain Administrative changes are made.

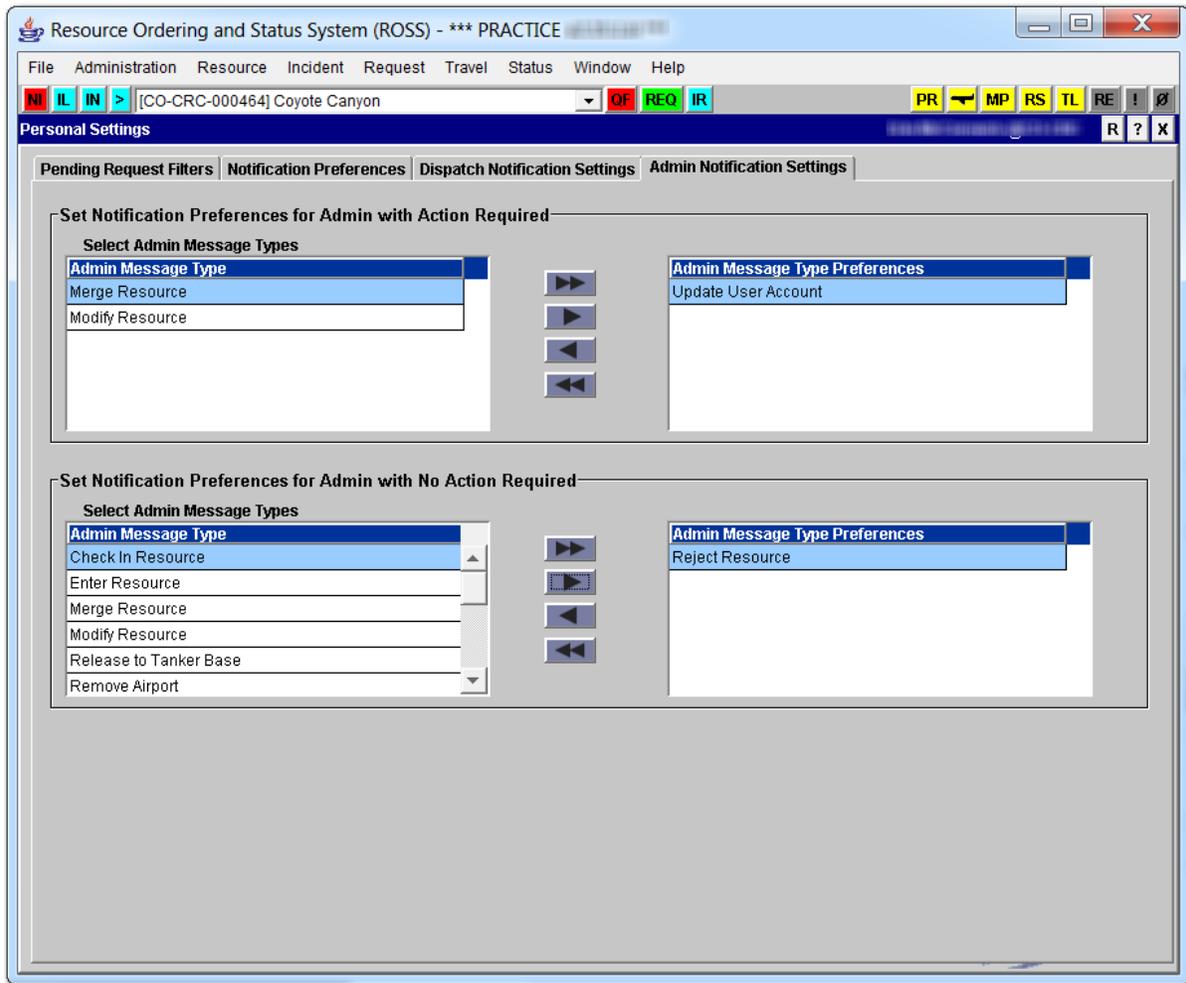


Figure 6. Personal Settings/Admin Notification tab

The Personal Settings module is related to Organization, New Request, Pending Request, Request Status, Incident Resources, Travel, Travel Plan, and Incident modules.



ROSS Module Summary

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Data Information

Data Element	Data Definition
Unit ID	A unique designator for a resource provider or dispatch center that is a combination of the appropriate two-letter State postal code followed by a three or four letter identifier (NC-NCC, NC-BRP)
Unit Name	The title given to an organization (agency, government office, dispatching entity, or private vendor) that is of interest to the dispatch community.
Type	Describes the type of relationship each Available Dispatch Unit has to the current dispatch office. Types include local (the current office), parent, subordinate, selection area, and roster.
Dispatch Unit Filters	Used to select which dispatch center's requests to view in the Pending Request module. The user's organization and parent dispatch should always be selected.
Host Unit Filters	Used to select which unit's incidents to view in the Pending Request module. Any requests from hosts not selected will not display.
Incidents	Used to filter messages to display only those for local or non-local incidents, a specific incident or all incidents.
Messages	Used to filter messages to display only read or unread messages.
Earliest Message Date	Used to filter messages to display only those dated on or after the specified date. <i>Required field on Notification Preferences tab.</i>
Catalog	Used to filter messages to display only those related to one catalog (e.g., aircraft)
Last Action	A drop-down list of the pertinent notification message types. Used to display only specific message types (e.g., UTF, Change Travel Information)



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Data Element	Data Definition
Show All Dispatch Notifications <i>check box</i>	When selected, this check box and Filter button allows notifications to be displayed even if user has not set the notification preferences.
Read+ <i>button</i>	Used to mark a request(s) read.
View <i>button</i>	Used to view the request or incident related to the message.
Request <i>tab</i>	Request(s) that require No Action – for information only. <i>Notification – No Action Required screen only.</i>
Incident <i>tab</i>	Incident information that has changed and requires No Action – for information only. <i>Notification – No Action Required screen only.</i>
Admin <i>tab</i>	Administrative information that has changed and requires No Action – for information only. <i>Notification – No Action Required screen only.</i>