

Message Board Posts 2012

May 16, 2012 – 1400MDT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS PRACTICE ENVIRONMENT IS NOW AVAILABLE
 2. ROSS PRODUCTION ENVIRONMENT SCHEDULED OUTAGE
 3. ICBS SPECIAL CHARACTER ERROR AND WORK AROUND
-
1. **ATTENTION ROSS PRACTICE ENVIRONMENT USERS:** The ROSS Practice environment (Version 2.15) is now available following a successful redirection of the ROSS Practice NAP to Production NAP and a data refresh. Users may now begin using their user name and password obtained from the NAP Production environment (<https://nap.nwcg.gov/NAP/>) for both the ROSS Production and Practice environments. Users who previously had only a Practice NAP account will need to establish a new account in Production NAP to access the Practice environment. [Posted 05/16/2012 at 1400 MDT]
 2. There will be a scheduled outage of the ROSS Production environment for a security update on May 29, 2012 beginning at 2100 hrs MDT and lasting approximately 5 hours. No additional user actions are required following the outage. [Posted 05/10/2012 at 0730 MDT]
 3. **ATTENTION USERS:** When a **space dash space** (“ – “) are copied from a **Microsoft Word** document and pasted into the ROSS Shipping Instructions or Special Needs fields, ICBS users are unable to view the items requested. ROSS users should avoid copying this combination into the Special Needs and Shipping Instructions fields. When this happens, an inverted question mark (¿) appears in the Shipping Instructions in ICBS where the space dash space was copied and the request cannot be viewed in ICBS.

For example, this set of Shipping Instructions in ROSS when cut/pasted from Word:

TO APACHE PASS ROAD - ENTRANCE TO FORT

appears like this in ICBS:

TO APACHE PASS ROAD ¿ ENTRANCE TO FORT

This will result in the ICBS user being unable to view the request.

WORK AROUND: If an ICBS user encounters this problem, they should contact the ROSS initiator of the request to retrieve the request, remove those characters, type in the desired text or copy it from a **WordPad** file, and then resubmit the request with the cache. [Posted 05/07/2012 at 1545 MDT]

May 11, 2012 – 0930MDT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS ENVIRONMENTS – INTERMITTENT OUTAGES

1. **ATTENTION ROSS USERS:** The USDA Network Team will be doing maintenance on the network that services the National Information Technology Center (NITC) where ROSS is hosted. Users can expect some periods with no access to the ROSS Production and Practice environments, as well as the ROSS webpage on May 13, 2012 beginning at 2100 hrs MDT and lasting approximately 7 hours. [Posted 05/11/2012 at 0930 MDT]

May 10, 2012 – 0730MDT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS PRACTICE ENVIRONMENT SCHEDULED OUTAGE

2. ROSS PRODUCTION ENVIRONMENT SCHEDULED OUTAGE

1. There will be a scheduled outage of the ROSS Practice environment for a redirection of ROSS Practice NAP to Production NAP and a data refresh on May 15, 2012 beginning at 0900 hrs MDT and lasting approximately 9 hours. Following the outage, the Practice NAP will no longer be available and the Production NAP username and password (<https://nap.nwcg.gov/NAP/>) will work for both the Practice and Production ROSS applications. [Posted 05/10/2012 at 0730 MDT]
2. There will be a scheduled outage of the ROSS Production environment for a security update on May 29, 2012 beginning at 2100 hrs MDT and lasting approximately 5 hours. No additional user actions are required following the outage. [Posted 05/10/2012 at 0730 MDT]

May 9, 2012 – 1430MDT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS ENVIRONMENTS – INTERMITTENT OUTAGES

1. **ATTENTION ROSS USERS:** USDA and AT&T are doing some more work tonight on the network that services NITC where ROSS is hosted. Users can expect some periods with no access to ROSS between **2100 MDT** tonight (May 9) and **0400 MDT** tomorrow (May 10). [Posted 05/09/2012 at 1430 MDT]

May 7, 2012 – 1545MDT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ICBS SPECIAL CHARACTER ERROR AND WORK AROUND

1. **ATTENTION USERS:** When a **space dash space** (“ – “) are copied from a **Microsoft Word** document and pasted into the ROSS Shipping Instructions or Special Needs fields, ICBS users are unable to view the items requested. ROSS users should avoid copying this combination into the Special Needs and Shipping Instructions fields. When this happens, an inverted question mark (¿) appears in the Shipping Instructions in ICBS where the space dash space was copied and the request cannot be viewed in ICBS.

For example, this set of Shipping Instructions in ROSS when cut/pasted from Word:

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appears like this in ICBS:

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This will result in the ICBS user being unable to view the request.

WORK AROUND: If an ICBS user encounters this problem, they should contact the ROSS initiator of the request to retrieve the request, remove those characters, type in the desired text or copy it from a **WordPad** file, and then resubmit the request with the cache. [Posted 05/07/2012 at 1545 MDT]

May 04, 2012 – 1300MDT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS SYSTEM WIDE SCHEDULED OUTAGE - NITC NETWORK MAINTENANCE

1. **UPDATE:** There will be a scheduled outage at the National Information Technology Center (NITC) for network maintenance on Sunday, May 6, 2012 beginning at 0045 MDT and lasting approximately 6 hours. **The ROSS Production, Practice and Training environments as well as the ROSS Webpage will be unavailable during that time.** No additional user actions are required following the outage. [Posted 05/04/2012 at 1300 MDT]

May 3, 2012 – 0845MDT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS SYSTEM WIDE SCHEDULED OUTAGE - NITC NETWORK MAINTENANCE
1. There will be a scheduled outage at the National Information Technology Center (NITC) for network maintenance on Friday, May 4, 2012 beginning at 2345 MDT and lasting approximately 5 hours. **The ROSS Production, Practice and Training environments as well as the ROSS Webpage will be unavailable during that time.** No additional user actions are required following the outage. [Posted 05/03/2012 at 0845 MDT]

May 1, 2012 – 1500MDT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS PRODUCTION ENVIRONMENT SCHEDULED OUTAGE
2. ROSS SYSTEM WIDE SCHEDULED OUTAGE - NITC NETWORK MAINTENANCE
1. There will be a scheduled outage of the ROSS Production environment for a security update on May 1, 2012 beginning at 2200 hrs MDT and lasting approximately 5 hours. No additional user actions are required following the outage. [Posted 05/01/2012 at 1240 MDT]
2. There will be a scheduled outage at the National Information Technology Center (NITC) for network maintenance on Friday, May 4, 2012 beginning at Midnight MDT and lasting approximately 2 hours. **The ROSS Production, Practice and Training environments as well as the ROSS Webpage will be unavailable during that time.** No

additional user actions are required following the outage. [Posted 05/01/2012 at 1500 MDT]

May 1, 2012 – 1240MDT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS RELEASE NOTES FOR VERSION 2.15
 2. ROSS PRODUCTION ENVIRONMENT SCHEDULED OUTAGE
 3. ROSS SYSTEM WIDE SCHEDULED OUTAGE - NITC NETWORK MAINTENANCE
-
1. The Release Notes for ROSS Version 2.15 have been posted on the ROSS Website at http://ross.nwcg.gov/releaseNotices/notes/2012_04_24_final_2.15release_notes.pdf. [Posted 04/10/2012 at 1200 MDT]
 2. There will be a scheduled outage of the ROSS Production environment for a security update on May 1, 2012 beginning at 2200 hrs MDT and lasting approximately 5 hours. No additional user actions are required following the outage. [Posted 05/01/2012 at 1240 MDT]
 3. There will be a scheduled outage at the National Information Technology Center (NITC) for network maintenance on May 5, 2012 at 0100 MDT and lasting approximately 2 hours. **The ROSS Production, Practice and Training environments as well as the ROSS Webpage will be unavailable during that time.** No additional user actions are required following the outage. [Posted 05/01/2012 at 1240 MDT]

April 27, 2012 – 1350MDT

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS RELEASE NOTES FOR VERSION 2.15
 2. ROSS PRODUCTION ENVIRONMENT SCHEDULED OUTAGE
 3. ROSS SYSTEM WIDE SCHEDULED OUTAGE - NITC NETWORK MAINTENANCE
-
1. The Release Notes for ROSS Version 2.15 have been posted on the ROSS Website at http://ross.nwcg.gov/releaseNotices/notes/2012_04_24_final_2.15release_notes.pdf. [Posted 04/10/2012 at 1200 MDT]

2. There will be a scheduled outage of the ROSS Production environment for a security update on May 1, 2012 beginning at 2000 hrs MDT and lasting approximately 5 hours. No additional user actions are required following the outage. [Posted 04/10/2012 at 1200 MDT]
3. There will be a scheduled outage at the National Information Technology Center (NITC) for network maintenance on May 6, 2012 at 0100 MDT and lasting approximately 2 hours. **The ROSS Production, Practice and Training environments as well as the ROSS Webpage will be unavailable during that time.** No additional user actions are required following the outage. [Posted 04/27/2012 at 1350 MDT]

April 10, 2012 – 1200MST

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS RELEASE NOTES FOR VERSION 2.15
 2. ROSS PRODUCTION ENVIRONMENT SCHEDULED OUTAGE – VERSION 2.15 DEPLOYMENT
 3. ROSS PRODUCTION ENVIRONMENT SCHEDULED OUTAGE
-
1. The Release Notes for ROSS Version 2.15 have been posted on the ROSS Website at http://ross.nwcg.gov/releaseNotices/notes/2012_04_24_final_2.15release_notes.pdf. [Posted 04/10/2012 at 1200 MST]
 2. There will be a scheduled outage of the ROSS Production Environment for deployment of the ROSS 2.15 system upgrade on April 24, 2012 beginning at 2000 hrs MST and lasting approximately 7 hours. [Posted 04/10/2012 at 1200 MST]
 3. There will be a scheduled outage of the ROSS Production environment for a security update on May 1, 2012 beginning at 2000 hrs MST and lasting approximately 5 hours. No additional user actions are required following the outage. [Posted 04/10/2012 at 1200 MST]

March 7, 2012 – 1400MST

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. **SPECIAL NOTICE:** ROSS REPORTS USERS
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1. **ATTENTION REPORTS USERS:** Between 0300 MST on March 8, 2012 and the deployment of ROSS 2.14.1 on March 9, 2012, users are advised to **NOT** make any report changes or create new reports in “My Folders” or “User Community” that need to be saved. Saves to reports

made during this time frame will not be available in the new release.

Normal report functionality will resume after the completion of the 2.14.1 deployment. [Posted 03/07/2012 @ 1400 MST]

March 6, 2012 – 1545MST

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

- 1. ROSS PRODUCTION ENVIRONMENT SCHEDULED OUTAGE—VERSION 2.14.1 DEPLOYMENT SCHEDULED FOR MARCH 8, 2012**

2. ROSS PRODUCTION ENVIRONMENT SCHEDULED OUTAGE – SECURITY UPDATE

1. **UPDATE:** There will be a scheduled outage of the ROSS Production environment for deployment of the ROSS 2.14.1 system upgrade on March 8, 2012 beginning at 1600 MST and lasting approximately 15 hours. Users (except for BLM) will be required to uninstall then reinstall the ROSS Production client following the outage. [Posted 03/06/2012 at 1545 MST]
 - a. The ROSS Production Version 2.14.1 / NESS Application Portal Production Implementation FAQ document has been posted to the ROSS website under Implementation Documents on the Documents Library page:
http://ross.nwcg.gov/documentslibrary/implementation/ROSS_2_14_1_and_NAP_FAQ_2012_0305.pdf [Posted 03/05/2012 at 1715 MST]
 - b. The ROSS Production Version 2.14.1 Post-Deployment Procedures has been posted to the ROSS website under Access to ROSS (NAP) on the Quick Reference Cards page:
http://ross.nwcg.gov/quick_ref/qf_What_to_do_after_ROSS_Deployment_Version_2_14_1.pdf [Posted 03/05/2012 at 1715 MST]
 - c. Additional information including step-by-step instructions on getting started in the NAP, how to request a NAP user account, and how to reset your NAP password has been posted to the ROSS website under Access to ROSS (NAP) on the Quick Reference Cards page: http://ross.nwcg.gov/quick_reference.htm [Posted 03/06/2012 at 1545 MST]

2. There will be a scheduled outage of the ROSS Production environment for a security update on March 20, 2012 beginning at 2000 MST and lasting

approximately 5 hours. No additional user actions are required following the outage. [Posted 02/08/2012 at 1300 MST]

March 6, 2012 – 1000MST

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS PRODUCTION ENVIRONMENT VERSION 2.14.1 DEPLOYMENT POSTPONED

1. Due to forecasted red flag warnings in the Southwest, the deployment of ROSS Production Version 2.14.1 scheduled for March 6, 2012 has been postponed. Please continue to watch the ROSS message board for the revised deployment date. [Posted 03/06/2012 at 1000 MST]

March 5, 2012 – 1715MST

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. **CRITICAL NOTIFICATION: ROSS PRODUCTION ENVIRONMENT SCHEDULED OUTAGE– VERSION 2.14.1 DEPLOYMENT SCHEDULED FOR MARCH 6, 2012**

2. ROSS PRODUCTION ENVIRONMENT SCHEDULED OUTAGE – SECURITY UPDATE

1. **CRITICAL NOTIFICATION:** There will be a scheduled outage of the ROSS Production environment for deployment of the ROSS 2.14.1 system upgrade on March 6, 2012 beginning at 1600 hrs MST and lasting approximately 15 hours. Users (except for BLM) will be required to uninstall then reinstall the ROSS Production client following the outage. [Posted 03/05/2012 at 1715 MST]

- a. The ROSS Production Version 2.14.1 / NESS Application Portal Production Implementation FAQ document has been posted to the ROSS website under Implementation Documents on the Documents Library page:
http://ross.nwcg.gov/documentlibrary/implementation/ROSS_2_14_1_and_NAP_FAQ_2012_0305.pdf [Posted 03/05/2012 at 1715 MST]

- b. The ROSS Production Version 2.14.1 Post-Deployment Procedures has been posted to the ROSS website under Access to ROSS (NAP)

on the Quick Reference Cards page:

http://ross.nwcg.gov/quick_ref/qf_What_to_do_after_ROSS_Deployment_Version_2.14.1.pdf [Posted 03/05/2012 at 1715 MST]

2. There will be a scheduled outage of the ROSS Production environment for a security update on March 20, 2012 beginning at 2000 hrs MST and lasting approximately 5 hours. No additional user actions are required following the outage. [Posted 02/08/2012 at 1300 MST]

February 29, 2012 – 1550MST

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS PRODUCTION ENVIRONMENT POTENTIAL OUTAGE

1. There will be a scheduled outage of the ROSS Production environment for deployment of the ROSS 2.14.1 system upgrade on March 6, 2012 beginning at 1600 hrs MST and lasting approximately 15 hours. Users will be required to uninstall then reinstall the ROSS Production client following the outage. [Posted 03/05/2012 at 1400 MST]

February 15, 2012 – 0945MST

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS PRODUCTION ENVIRONMENT POTENTIAL OUTAGE

1. The ROSS Production environment might experience an outage on February 16, 2012 at 2000 MST. [Posted 02/15/2012 at 0945 MST]

February 13, 2012 – 1630MST

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS PRACTICE ENVIRONMENT STATUS UPDATE – VERSION 2.14.1 AVAILABLE TO USERS
2. ROSS PRODUCTION VERSION 2.14.1 FREQUENTLY ASKED QUESTIONS
3. ROSS GENERIC DUTY OFFICER ACCOUNT CREATION PROTOCOL
4. ROSS PRODUCTION ENVIRONMENT SCHEDULED OUTAGE – VERSION 2.14.1 DEPLOYMENT
5. ROSS PRODUCTION ENVIRONMENT SCHEDULED OUTAGE – SECURITY UPDATE

1. The ROSS Practice environment (version 2.14.1) is now available. Users should be aware that the security module has been significantly upgraded. Access to the User Accounts Module has been disabled. ROSS Practice users will need to call the ROSS Helpdesk if they need passwords restored, accounts created, or roles assigned. Users will be required to uninstall then reinstall the ROSS Practice client. [Posted 02/13/2012 at 1630 MST]
2. The ROSS Production Version 2.14.1 / NESS Application Portal Production Implementation FAQ document has been posted to the ROSS Website, [ROSS Account Audit FAQ](#) [Posted 02/13/2012 at 1630 MST]
3. The ROSS Generic Duty Officer Account Creation Protocol document has been posted to the ROSS Website, [Duty Officer Accounts](#) [Posted 02/13/2012@1630 MST]
4. There will be a scheduled outage of the ROSS Production environment for deployment of the ROSS 2.14.1 system upgrade on March 6, 2012 beginning at 2000 hrs MST and lasting approximately 13 hours. Users will be required to uninstall then reinstall the ROSS Production client following the outage. [Posted 02/08/2012 at 1300 MST]
5. There will be a scheduled outage of the ROSS Production environment for a security update on March 20, 2012 beginning at 2000 hrs MST and lasting approximately 5 hours. No additional user actions are required following the outage. [Posted 02/08/2012 at 1300 MST]

February 8, 2012 – 1300MST

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS PRACTICE ENVIRONMENT STATUS UPDATE – VERSION 2.14.1 DEPLOYMENT
 2. ROSS PRODUCTION ENVIRONMENT SCHEDULED OUTAGE – VERSION 2.14.1 DEPLOYMENT
 3. ROSS PRODUCTION ENVIRONMENT SCHEDULED OUTAGE – SECURITY UPDATE
-
1. The ROSS Practice environment deployment of the ROSS 2.14.1 system upgrade is progressing. A notification will be sent out as soon as the Practice environment becomes available. [Posted 02/08/2012 at 1300 MST]
 2. There will be a scheduled outage of the ROSS Production environment for deployment of the ROSS 2.14.1 system upgrade on March 6, 2012 beginning at 2000 hrs MST and lasting approximately 13 hours. Users will be required to uninstall then reinstall the ROSS Production client following the outage. [Posted 02/08/2012 at 1300 MST]

3. There will be a scheduled outage of the ROSS Production environment for a security update on March 20, 2012 beginning at 2000 hrs MST and lasting approximately 5 hours. No additional user actions are required following the outage. [Posted 02/08/2012 at 1300 MST]

February 6, 2012 – 1415MST

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS PRODUCTION ENVIRONMENT SCHEDULED OUTAGE – VERSION 2.14.1 DEPLOYMENT
1. There will be a scheduled outage of the ROSS Production Environment for deployment of the ROSS 2.14.1 system upgrade on March 6, 2012 beginning at 1900 hrs MST and lasting approximately 13 hours. Additional information on the outage and actions needed to be taken by account managers will be provided as the release date approaches. [Posted 01/13/2012 at 1415 MST]

January 24, 2012 – 1245MST

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS RELEASE NOTES FOR VERSION 2.14.1
2. ROSS PRACTICE ENVIRONMENT SCHEDULED OUTAGE – VERSION 2.14.1 DEPLOYMENT
3. ROSS PRODUCTION ENVIRONMENT SCHEDULED OUTAGE – SECURITY UPDATE
4. ROSS PRODUCTION ENVIRONMENT SCHEDULED OUTAGE – VERSION 2.14.1 DEPLOYMENT
1. The Release Notes for ROSS Version 2.14.1 have been posted on the ROSS Website at http://ross.nwcg.gov/releaseNotices/notes/2012_0221_final_2.14.1_release_notes.pdf. [Posted 01/13/2012 at 1415 MST]
2. There will be an outage of the ROSS Practice Environment for deployment of the ROSS 2.14.1 system upgrade and subsequent testing on January 24, 2012 beginning at 1200 MST and lasting for approximately 96 hours.

Users will be required to uninstall then reinstall the ROSS Practice Client following the outage. [Posted 01/24/2012 at 1245 MST]

3. There will be a scheduled outage of the ROSS Production Environment for a security update on February 7, 2012 beginning at 2000 hrs MST and lasting approximately 5 hours. No additional user actions are required following the outage. [Posted 01/13/2012 at 1415 MST]
4. There will be a scheduled outage of the ROSS Production Environment for deployment of the ROSS 2.14.1 system upgrade in early March 2012. This outage is expected to last between 12 and 16 hours. Additional information on the outage and actions needed to be taken by account managers will be provided as the release date approaches. [Posted 01/24/2012 at 12245 MST]

January 13, 2012 – 1415MST

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS RELEASE NOTES FOR VERSION 2.14.1
 2. ROSS PRODUCTION ENVIRONMENT SCHEDULED OUTAGE – SECURITY UPDATE
 3. ROSS PRODUCTION ENVIRONMENT SCHEDULED OUTAGE – VERSION 2.14.1 DEPLOYMENT
-
1. The Release Notes for ROSS Version 2.14.1 have been posted on the ROSS Website at http://ross.nwcg.gov/releaseNotices/notes/2012_0221_final_2.14.1_release_notes.pdf. [Posted 01/13/2012 at 1415 MST]
 2. There will be a scheduled outage of the ROSS Production Environment for a security update on February 7, 2012 beginning at 2000 hrs MST and lasting approximately 5 hours. No additional user actions are required following the outage. [Posted 01/13/2012 at 1415 MST]
 3. There will be a scheduled outage of the ROSS Production Environment for deployment of the ROSS 2.14.1 system upgrade on February 21, 2012 beginning at 2000 hrs MST and lasting approximately 12.5 hours. Additional information on the outage and actions needed to be taken by account managers will be provided as the release date approaches. [Posted 01/13/2012 at 1415 MST]

January 11, 2012 – 0900 MST

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

1. ROSS PRODUCTION ENVIRONMENT SCHEDULED OUTAGE – SECURITY UPDATE

1. There will be a scheduled outage of the ROSS Production environment for a security update on February 7, 2012 beginning at 2100 hrs MST and lasting approximately 5 hours. No additional user actions are required following the outage. [Posted 01/11/2012 at 0900 MST]

January 3, 2012 - 1710 MST

PLEASE SCROLL DOWN TO VIEW INFORMATION ON THE FOLLOWING TOPICS:

ROSS PRODUCTION ENVIRONMENT SCHEDULED OUTAGES - UPDATED

1. The outage of the ROSS Production environment scheduled for January 3, 2012 at 2100 hrs MST has been POSTPONED. A decision on the revised outage schedule will be posted on the message board. Thank you for your patience. [Posted 1/3/2012 at 1710 MST]

2. There will be a scheduled outage of the ROSS Production environment to perform the annual data archive procedures on January 10, 2012 beginning at 2100 hrs MST and lasting approximately 10 hours. No additional user actions are required following the outage. [Posted 12/23/2011 at 1035 MST]