

National Interagency Resource Ordering and Status Project

ROSS CHANGE MANAGEMENT / QUESTIONS LOG For Business Requirements and Design Phases



**Working Copy
May 10, 2001**

ID #	NAME	SUBMIT DATE	DESCRIPTION	STATUS DOCUMENTATION	RESOLUTION	LAST UPDATE TO ROSS Home Page	STATUS CODE (see footer)
1	Gerry Day	April 7, 1999	Provide method for private vendors to status themselves via phone or internet in ROSS	OPEN – Change Management	<p>Will be sending request for proposal to Lockheed Martin in February 2000.</p> <p>Moved to change management</p> <ol style="list-style-type: none"> 4/22/99 Rod Chaffee letter to Neal Hitchcock & Jon Skeels 5/19/99 Core Team Review, Alternative to be developed & change will be submitted to contractor for consideration and bid. Alternative shall include ability for contractors and employees to status via the web or dial-in. Jon will contact Gerry Day by phone to discuss. - Completed 6/3/99 Response mailed to Gerry Day. Item has been approved and a work order (ROSS-WO-0001) issued to Lockheed Martin. 		APP - O CM
2	Dave Hendren	April 13, 1999	Request for information on computer hardware and software to support ROSS both within dispatch centers and expanded dispatch	CLOSED	<p>Neal will reply by e-mail.</p> <ol style="list-style-type: none"> 5/19/99 Core Team Review. White Paper to be developed. 7/9/1999 Rod will develop white paper for response Winter 2000 - Posted on the web 		C
3	Lockheed-Martin	June 1, 1999	Can "Event Local Identifier" be system generated given that PCODE (which is used by some units) & intelligent keys (such as <YR>-#### e.g. 99-0001) are used for sorting.	CLOSED (10/21/1999)	<p>System will default to next logical identifier. User is allowed to change default. If user changes default, system checks to assure uniqueness of ID.</p> <p>Local Office reference number has been added to the incident screen.</p>		C
4	Judy Crosby	July 9, 1999	Add cache manager to ROSS	CLOSED (10/21/1999)	<p>ROSS will be used in Caches. The Cache Manager will be treated the same as a dispatcher.</p> <p>Item added – Local Cache and National Cache Organization Types</p>		C

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5	Judy Crosby	July 9, 1999	Shipping Financial Code Shipping financial codes should apply to all equipment. Presently this only applies to prepositional radio kits. This should apply also to other equipment. This is a change in the business rule. Check constraint on shipping financial codes to make sure it applies to all resources	OPEN	An entity has been added to the model to make it possible to handle two types of financial codes (Shipping, Event) for a Resource Order Line Item. This will make it possible to ship items on one number and charge their event time to another.		APP - O
6	Judy Crosby	November 4, 1999	ROSS/ICBS interface Add new processes 4.3.16 Perform Cache Request Activities 4.3.16.1 Convert ROSS Request Data into ICBS Order Data 4.3.16.2 Convert ROSS Event Data into ICBS Order Header Data 4.3.16.3 Convert ICBS Issue Data into ROSS Selection Data 4.3.16.4 Convert ICBS Shipping Data to ROSS Travel Itinerary Data 4.3.16.4.1 Determine if ICBS Shipping Data is New or Updated Travel Itinerary	OPEN			APP - O
7	Judy Crosby	July 9, 1999	Financial Code Financial Code Character needs to be changed to 30 characters	OPEN	Financial code has been changed to 30 characters This will be reviewed and a decision made during the Application Build/Test Phase Detailed Design.		APP - O
8	Judy Crosby	July 9, 1999	Addresses broken - are fields long enough?	OPEN	An address entity will be added to handle this. (12/15/1999) This will be reviewed and a decision made during the Application Build/Test Phase Detailed Design.		APP - O

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9	Judy Crosby	July 9, 1999	Request shipping instructions -- this field needs to either have an address entered or the statement "Will pick up".	OPEN	An address entity will be added to handle this (12/15/1999) The user will be provided with a free form text field (where the user can enter anything they want including "will pick up") and a address field which is formatted to include such things as street address, city, state and zip. This will be reviewed and a decision made during the Application Build/Test Phase Detailed Design.		APP – O
10	Judy Crosby	July 9, 1999	In the documentation section, the "To/From" block is referred to as the "Dialog/Recording" name. The dialog name should be optional. The person name of the recording or dialog person should be optional in the documentation process. This is currently set to mandatory.	CLOSED	The documentation entity was updated to have To:, From: and General documentation fields. The "To:" reflects the field that indicates who the dialog is with, the "From:" field indicates who the initiator of the dialog is, the "General:" field indicates general documentation that may or may not involve to people dialoging. This will be reviewed and a decision made during the Application Build/Test Phase Detailed Design.		C
11	Judy Crosby	July 9, 1999	Travel in the current model has the carrier either as commercial or private aircraft. What if the travel is by other means?	CLOSED (8/30/1999)	Close and Delete per Judy Crosby.		C
12	Judy Crosby	August 11, 1999	BPM 1.16 Create Complex has been renumbered to 1.6	CLOSED – 8/30/1999	Action taken - will relay to Lockheed Martin.		C
13	Judy Crosby	August 11, 1999	Add Critical Item Flag to catalog. Add process to edit "NFES Catalog Critical Items Flag".	OPEN – Change Management	Two Critical Item Flags (National and Area) were added to the CATALOG_ITEM entity in the Physical Model (12/15/1999) by Kristi Richardson. Screens will be developed to manage this item. Item will be moved into change management. Item has been approved and a work order (ROSS-WO-0008) issued to Lockheed Martin.		APP – O CM

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14	Judy Crosby	August 11, 1999	Need to add NON-NFES Description for cases when the National Cache assigns a local item as a replacement for a NFES item. Add NON-NFES descriptions to the assignment of a cache item	CLOSED (12/20/1999)	The CATALOG_ITEM entity will be changed to add NON_NFES_ITEM_CODE and NON_NFES_CACHE_ITEM_STANDARD_PACK_QUANTITY This is tied to the ORGANIZATION_IDENTIFIER so the same NON_NFES_ITEM_CODE can be used for different organizations. Sorts and displays for NON_NFES items can be done by ITEM_DESCRIPTION as well as by NON_NFES_ITEM_CODE. This will be reviewed and a decision made during the Application Build/Test Phase Detailed Design.		C
15	Judy Crosby	August 11, 1999	Supply Assignment Add Supply assignment discrepancy flag	CLOSED (12/14/1999)	This issue has been resolved per Judy Crosby.		C
16	Judy Crosby	August 11, 1999	ICBS keeps the Telecommunications Kit Number in the Comments field. Does dispatch really need to track the kit number or is knowing that it is available in the documentation sufficient? ICBS keeps kit number in comments. Clarify whether dispatch needs to trace kit number.	CLOSED (12/14/1999)	This issue has been resolved per Judy Crosby		C
17	Judy Crosby	August 11, 1999	Organization Code The comment for agency code is incorrect. This is the agency code (e.g. USFS, BLM, BIA, CDF, DNR etc...)	CLOSED (RDM) (12/15/1999)	Model was modified		C
18	Judy Crosby	August 11, 1999	Incident Summary Verify if an incident summary will include both ROSS and ICBS resources.	CLOSED (8/23/1999)	Only those resources ordered through ROSS will appear in the summary. Potentially, items can be fed back into ROSS from the incident - making it a complete record. If further integration with ICBS occurs, a more complete report may be available.		C

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19	CDF	October 21, 1999	Need to establish a Draw Down Levels Function	OPEN – Change Management	Will request proposal from Lockheed Martin in February 2000 Move to change management process Item has been approved and a work order (ROSS-WO-0005) issued to Lockheed Martin.		CM APP - O
20	Judy Crosby	November 4, 1999	Selection Area Change Name of Data Store from "Placement Area" to "Selection Area"	CLOSED	Adjustments will be made to the Business Process Model and Entity Relationship Model once the Build Phase is brought to a close.		C
21	Judy Crosby	November 4, 1999	Resource Order Header Add: Location Name Legal Land Description Latitude/Longitude Contract Information Org ID (Event Benefiting)	CLOSED	Adjustments will be made to the Business Process Model and Entity Relationship Model once the Build Phase is brought to a close.		C
22	Judy Crosby	November 4, 1999	Shipping instructions Change cardinality to 1:N. Shipping instructions can be shared by many request	CLOSED	Adjustments will be made to the Business Process Model and Entity Relationship Model once the Build Phase is brought to a close.		C
23	Judy Crosby	November 4, 1999	Record Non-NFES, Non-ID Supply Selection (Process Descriptions) 3. Update Inventory/Organization Records: 4. If selected item is from PROVIDER RESOURCE QUANTITIES , 5. <u>4.3.2.5.7.2.1 Commit Supply Items from Provider Resource Quantities Inventory</u>	CLOSED	Adjustments will be made to the Business Process Model and Entity Relationship Model once the Build Phase is brought to a close.		C
24	Judy Crosby	November 4, 1999	EVENT TYPE Add domain values: Cache Restock/Redistribution	CLOSED	Adjustments will be made to the Business Process Model and Entity Relationship Model once the Build Phase is brought to a close.		C

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25	Judy Crosby	November 4, 1999	<p>EVENT</p> <p><u>Add Constraint:</u> Event Record Creation Only organizations whose ORGANIZATION FUNCTION = "Dispatch" or "Cache" may create, update, or delete an event record.</p> <p>A cache may only create events when the EVENT TYPE is "Cache Restock/Redistribution."</p>	CLOSED	Adjustments will be made to the Business Process Model and Entity Relationship Model once the Build Phase is brought to a close.		C
26	Judy Crosby	November 4, 1999	<p>EVENT FINANCIAL CODE and LOCATION</p> <p>Check on: Line between EVENT FINANCIAL CODE and LOCATION</p>	CLOSED (RDM) (12/15/1999)	The line (relationship) has been confirmed as having been removed.		C
27	Judy Crosby	November 4, 1999	<p>4.3.15 Evaluate Resource Availability</p> <p>Rename to: 4.3.15 Delegate Request Action Authority</p> <p>Add new process: 4.3.15.1 Designate Office Being Given Request Action Responsibility</p>	CLOSED	Adjustments will be made to the Business Process Model and Entity Relationship Model once the Build Phase is brought to a close.		C
28	Judy Crosby	November 4, 1999	<p>REQUEST (Telecom Kit)</p> <p>Data Structure - REQUEST INITIATION (NFES TELECOM KIT)</p> <p>Add: FINANCIAL INFORMATION (REQUEST SHIPPING)</p>	CLOSED	Adjustments will be made to the Business Process Model and Entity Relationship Model once the Build Phase is brought to a close.		C
29	Judy Crosby	November 4, 1999	<p>Process Description REQUEST (Telcom Kit)</p>	CLOSED	Adjustments will be made to the Business Process Model and Entity Relationship Model once the Build Phase is brought to a close.		C
30	Judy Crosby	November 4, 1999	<p>4.3.4 Perform Assignment Common Activities (Process Description)</p> <p>Correction is boldfaced:</p> <p>1. ... A. B. ... C. 4.4 Release Resource 4.3.9 Record Release To Location D. ...</p>	CLOSED	Adjustments will be made to the Business Process Model and Entity Relationship Model once the Build Phase is brought to a close.		C

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31	Judy Crosby	November 4, 1999	4.3.2.8 Document Resource Selection (Process Descriptions) Addition is boldfaced . A. B. .. C. .. D. 4.3.9 Record Release To Location	CLOSED	Adjustments will be made to the Business Process Model and Entity Relationship Model once the Build Phase is brought to a close.		C
32	Judy Crosby	November 4, 1999	ICBS Supply Assignment Add New Component: ICBS Issue Number (Numeric, 7) and Line Number (Numeric, 4) because ICBS may create several issue lines for one request.	OPEN – Change Management	This item will remain open until such time as the ICBS Team and Cache Managers determine how much integration they require between ROSS and ICBS. (12/15/1999)		APP – O OUT CM
33	Judy Crosby	November 4, 1999	Cache Item Code Change length to 6 char.	CLOSED (12/15/1999)	Lockheed Martin changed code. Kristi Richardson made appropriate changes to Physical Model. This will be reviewed and a decision made during the Application Build/Test Phase Detailed Design.		C
34	Judy Crosby	November 4, 1999	Travel Need to add Commercial Carrier to Header, in case one carrier does entire mission.	CLOSED (12/15/1999)	Resolved. Two columns were added to the Travel Leg entity (TRANSPORTATION_MODE and TRANSPORTATION_DESCRIPTION). These columns will add the ability to reflect that a leg of travel was completed using a specified mode (e.g. commercial carrier, POV etc..) of travel and a specified description of the mode (e.g. United Flight #550). Lockheed (Kristi Richardson) made appropriate adjustments to the Physical Model.		C

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35	Judy Crosby	November 4, 1999	<p>Organization Identifier</p> <p>The State Qualifications System team has implemented supplemental fields for the Organization Identifier. They plan to use the NWCG Organization/Unit Identifier. They plan to use the NWCG Organization/Unit identifier, but will also add four additional 20 character fields to further identify organizational levels: 1) State Department or equivalent, 2) State Bureau, region, or equivalent, 3) State Area or equivalent, and 4) Station.</p>	CLOSED (12/20/1999)	<p>The GEOPOLITICAL_UNIT entity and its relationship with an organization handles the recursive relationship of an organization with itself. Multiple levels of an organization are handled in ROSS.</p> <p>The ORGANIZATIONS and GEOPOLITICAL_UNIT entities have been modeled in such a manner that they will accommodate the needs of the state qualifications system.</p>		C
36	Judy Crosby	November 4, 1999	<p>Organizaiton/Geopolitical Unit</p> <p>I am not sure if the data model version I have is accurate in depicting the ORGANIZATION's relationship to GEOPOLITICAL UNIT. I think this relationship is supposed to identify that an organization is located (headquartered) within a specific state (to enable display the Unit ID Code in the way dispatchers are used to seeing it, which consists of State Code and Organization Identifier). I think this would more appropriately be shown as a relationship between LOCATION and GEOPOLITICAL UNIT, instead of from ORGANIZATION. A U.S. location identified in ROSS should always be associated with a State and County (or equivalent; e.g. parish).</p>	CLOSED (12/20/1999)	<p>The Physical Data Model has been corrected to reflect that an organization is recursive with itself, thus any organization can be the parent of another.</p> <p>The ability to establish a hierarchy between geopolitical entities has been modeled. Dispatchers will be able to see their unit id code in a manner they are accustomed.</p>		C
37	Judy Crosby	November 4, 1999	<p>Overhead Person Certification Status</p> <p>Need to add a field that provides the status of the person's qualification to accompany the Overhead Position Code. This will enable ROSS to import statuses such as "Trainee", "Fully Qualified", etc.</p>	CLOSED (12/15/1999)	<p>Changed the Overhead trainee flag in the Resource QUALIFICATIONS Table to Qualification Type. Permissible values are T=Trainee, Q=Qualified, and U= Unknown. More values may be required in the future.</p>		C

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38	Judy Crosby	November 4, 1999	Event Locations Already discussed with Lockheed Martin. See Event Delivery Location paper.	CLOSED	This has been added to the Physical Model. Will confirm to assure this exists and has been handled appropriately. Once confirmed, the RDM portion of this item is closed.		C
39	Judy Crosby	November 4, 1999	Record Status Vs. Durability Flag Delete: Durability Flag. Modify: Record Status to Add "Temporary" status. Values are now: Active Inactive Temporary Flag for Deletion Has this change been reflected in the Physical Model?	CLOSED(12/20/1999)	The DURABILITY_FLAG has been deleted and the RECORD_STATUS has been adjusted to add "Temporary". The values are now: Active, Inactive, Temporary, and Flag for Deletion.		C
40	Judy Crosby	November 4, 1999	Catalog Sub-category For Overhead, remove Fuel/Petroleum, and Hazardous Material.	CLOSED	Adjustments will be made to the Business Process Model and Entity Relationship Model once the Build Phase is brought to a close.		C
41	Judy Crosby	November 4, 1999	Prepositioned Flag Exists in Resource Item Table. Is this accurate? Business Team said it could be derived based on assignment to a Detail (pre-position) request. Does it need to be hard-coded?	CLOSED (12/15/1999)	The pre-positioned flag needs to exist.		C
42	Judy Crosby	November 4, 1999	Overhead Trainee Flag Rename to Certification Status. Values:Qualified, Trainee Should length be modified?	CLOSED (12/15/1999)	Changed the Overhead trainee flag in the Resource QUALIFICATIONS Table to Qualification Type. Permissible values are T=Trainee, Q=Qualified, and U= Unknown. More values may be required in the future.		C
43	Judy Crosby	November 4, 1999	Resource Qualifications Why is ROLI Type here? It is already linked via the catalog. If the catalog item is already designated as "overhead" the inventory item will also be "overhead".	CLOSED (12/15/1999)	Moved ROLI_Type to be associated with CATALOG_ITEM		C

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44	Judy Crosby	November 4, 1999	Resource Access Type Code (CWN, EXCL, GOV) Is this in the right place? In light of revelations about Contracts, I think this would be more appropriate in the CONTACT/AGREEMENT table. Remove "Govt" value, because this can be derived by looking at the owning organization.	CLOSED (12/15/1999)	Changed Table name from Resource Access Code to Contract Type since the content of the table reflects this (e.g. CWN for Call When Needed, EXCL for Exclusive Use). The table is now related to the CONTRACT/AGREEMENT Table.		C
45	Judy Crosby	November 4, 1999	ROLI Type vs. Resource Item Type Code Aren't these redundant?	CLOSED (12/15/1999)	Yes. Resource Item Type Code has been removed from the model.		C
46	Judy Crosby	November 4, 1999	Resource Item Release to Location Is this a redundant relationship? It is already defined in the Resource Order Line Item as an attribute of the assigned resource via the request. It would only occur if the resource is assigned.	CLOSED (12/15/1999)	Yes this is a redundant relationship and has been removed from the model.		C
47	Judy Crosby	November 4, 1999	Resource Item / Organization (may assign/is assigned by) I assume this is the "current owner". This changes from the provider to the event when assigned. How will this field be filled in? Will it be system generated, or will the user need to keep changing it? It can be derived, so I assume this is here to improve system performance.	CLOSED (12/15/1999)	New definitions were developed. They are: Resource Owner : The administrative unit that owns the resource. Resource Assigner : The Dispatch Office / Unit that is the home dispatch office for the resource Resource Manager: The Dispatch Officer / Unit that is the current manager for the resource. This item is system generated.		C
48	Judy Crosby	November 4, 1999	Contact Method Add - Phone - Home Phone - Office Phone - Cellullar	CLOSED (12/15/1999)	Added to the Physical Data Model This will be reviewed and a decision made during the Application Build/Test Phase Detailed Design.		C

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49	Judy Crosby	November 4, 1999	Resource Item Organization What is difference between "managing" organization and "providing" organization? Previously "owner" and "home". Which is which?	CLOSED (12/15/1999)	New definitions were developed. They are: Resource Owner : The administrative unit that owns the resource. Resource Assigner : The Dispatch Office / Unit that is the home dispatch office for the resource Resource Manager: The Dispatch Officer / Unit that is the current manager for the resource. This item is system generated.		C
50	Judy Crosby	November 4, 1999	Request Action Responsibility Organization vs. Request Assignment Responsibility Organization. Discussed with Tamara. Is it in the model? The ROSS system will only allow one office to be working on a request at one time. There will be three offices that will always have viewing access: 1) the initial requesting office, 2) the Request Action Responsibility office (the one who is responsible for ensuring that proper action is being taken), and 3) the Request Assigning Responsibility Office (the office who has been identified as having available resource to fill the request). Only the Request Assignment Responsibility office can actually fill a request.	CLOSED (12/15/1999)	The Physical Model reflects this. This will be tracked in the database but handled in the business logic code. A scenario will be built to test this in the application.		C
51	Judy Crosby	November 4, 1999	Event Locations An event may have many locations that are associated with it	CLOSED (12/15/1999)	The Physical Data Model reflects this.		C
52	Judy Crosby	November 4, 1999	Create Complex Renummer to 1.6.	CLOSED	Adjustments will be made to the Business Process Model and Entity Relationship Model once the Build Phase is brought to a close.		C

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53	Jerry Clements	November 22, 1999	Screen Layout - Aircraft The ability to enter an A/C # and it bring up A/C data or a drop down list that you can select from. When in the A/C (add, modify, delete screen), we need to be able to bring up another addition A/C without having to go back to the previous screen. This can be handled by having a drop down list of your units A/C. Also be able to add a new A/C.	OPEN Reference Internal External Issues #: 1	This will be reviewed and a decision made during the Application Build/Test Phase Detailed Design.		APP - O
54	Jerry Clements	November 22, 1999	Archiving of Data MIRPS has 3 years of data as of 1999 – If ROSS is intended to hold up to 3 yrs data, how will the additional 3 yrs be handled.	OPEN Reference Internal External Issues #: 2	Data can be recalled from tape. This will be reviewed and a decision made during the Application Build/Test Phase Detailed Design.		APP – O
55	Yvonne Burgess	November 22, 1999	User Procedure Diagram Check up on ability to launch a modal form for, for instance, maintenance of reference data, for which an update might be required to complete the task in the original model form – An example would be to update the contents of a drop-down selection box. Want to avoid having to exit an "in process" update to go somewhere else to create required reference data.	CLOSED (12/20/1999) Reference Internal External Issues #: 3	The ROSS application will allow modal forms where practical. The goal is to allow the user the flexibility to be working on an item and kick off another process (e.g. an event, resource order line item etc..). In regards to updating drop down boxes and other types of forms, an update button may be necessary to perform the update and refresh the screen.		C
56	Yvonne Burgess	November 22, 1999	Screen Layout Example Presume we will have data entry help e.g. along the bottom of the dialog such that when the cursor is placed in a field, a message below guides the user and/or notifies of invalid entry.	CLOSED (09/30/1999) Reference Internal External Issues #: 4	There are tool tips but no Status Bar tips.		C

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57	Yvonne Burgess	November 22, 1999	Contractors Testing Approach Test monitoring need to set some parameters and mechanisms for "how you know when your getting done" otherwise testing can perhaps go on and on. These parameters and mechanisms guide meeting the release schedule and may include monitoring of types and numbers of errors detected; other measures of stability (aka Mean Time Between Failures. Etc..)	CLOSED Reference Internal External Issues #: 5	When exit criteria is met the test is concluded, these criteria will be defined in test procedure(s). These metrics are defined in the ILS portion of the systems engineering effort for ROSS, which is a joint customer/vendor effort.		C
58	Yvonne Burgess	November 22, 1999	User Profiles Business Administrator – Consider renaming this role as it seems to be focused on "data" administration and may be confused with the role the, i.e. Neal has played serving as the leadership for resolving business rules. Paul's [Condit] point about this role deals with "business" data vs. "system" admin data is understandable with in the context of the project but outside the project this role may be confusing. Recommend: change name to "Business Data Administrator or Custodian".	CLOSED (09/30/1999) Reference Internal External Issues #: 6	Renamed to Data Administrator		C
59	Yvonne Burgess	November 22, 1999	User Training Roles/Functions/Jobs Re: Difficulty with team understanding difference between: Dispatcher Role Dispatch functions in system Dispatcher as a job title Suggest that in implementation and especially training, we devise a way of helping people understand the differences between these (1,2,3). It's been confused more then once already by folks on the team who ought to be the most knowledgeable. This means this is really a potential snag.	CLOSED (12/20/1999) Reference Internal External Issues #: 7	Will be handled in training.		C

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60	Yvonne Burgess	November 22, 1999	<p>Recommended Testing Approach Highlight approach to communications, which are necessary to support the testing approach. Even if you just say, "we'll use the standard ROSS change management process" at least it'll be addressed or noted for further definition.</p> <p>Communication and coordination among all participants will be critical for smooth operations during testing. Concern especially for timelines (of error reports + fixes + subsequent release) and accuracy of reporting / translation of test results so the team doesn't waste time chasing things that are for instance, already fixed or not well stated.</p>	<p>CLOSED (12/20/1999)</p> <p>Reference Internal External Issues #: 8</p>	<p>The LM Team will be using the TOWER RAZOR Product that will provide for documentation of items during (and after) the testing of each component of ROSS. Steve Tarver (ROSS) and John Heminway (LM) will be coordinating all testing and communications. A testing plan will be developed, reviewed and approved prior to commencing testing.</p>		C
61	Jon Skeels	November 22, 1999	<p>Roles Consider breaking up the Business Administration role into multiple roles. Revisit / validate what privileges each role has to assure ease to the dispatch organization. Similar to #6</p>	<p>CLOSED (09/30/1999)</p> <p>Reference Internal External Issues #: 9</p>	<p>Changes were made to rename Business Data Administrator to Data Administrator. Privileges were reviewed and approved as written.</p>		C
62	Mike Funston	November 22, 1999	<p>Audit Controls Are auditing data collected all the time ROSS is in operation? Or can we "sample" or target specific audit data? I am concerned about the system overhead & storage requirements. Also need the ability to focus of specific user processes that are suspect.</p>	<p>CLOSED (12/20/1999)</p> <p>Reference Internal External Issues #: 10</p>	<p>The auditing specifications call for the auditing utility to be very flexible. Auditing can be turned on and off. It will permit auditing of specific functions and specific users. The intent here is to provide the necessary flexibility to the ROSS System Administrators, Data Administrators and ROSS Support needed to allow the analysis needed to solve issues.</p>		C

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63	Mike Funston	November 22, 1999	System Architecture Does the ROSS Design include standard considerations (such as mouse/key alternatives) for persons with disabilities?	OPEN Reference Internal External Issues #: 11	Ask Mike Funston if there is a document available that lists the standard considerations for persons with disabilities? Is this potentially a requirement that must be met for ROSS? What are the ramifications in terms of time, people and money to meet these requirements? 9/30/1999 – Materials have been received regarding standard considerations for persons with disabilities. 12/1999 The official rules were received. A letter was prepared and given to Lockheed to request the affect on the project. A paper will be prepared (during the Application/Build Phase which addresses this issue. This will be reviewed and a decision made during the Application Build/Test Phase Detailed Design.		APP - O
64	Mike Barrowcliff	November 22, 1999	Documentation Provide hardcopy of presentation materials – to be used as a memory jogger and to “ponder” – hard to listen and take notes at same time Suggestion – Include URL on web page update – next time.	CLOSED (09/30/1999) Reference Internal External Issues #: 12	Handout prepared and handed out to the group on Wednesday 9/8/1999. URL will be provided to walk-through group		C
65	Jon Skeels	November 22, 1999	Security What are the data retention standards for USDA and DOI?	CLOSED (09/30/1999) Reference Internal External Issues #: 13	All data collected in ROSS shall be retained in electronic format for a minimum of 7 years after any litigation originating during the first 7 years is resolved.		C

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66	Jon Skeels	November 22, 1999	<p>Testing Need to establish a communications process for users during the testing process – the change management process currently in existence might handle this.</p> <p>Similar to #8</p>	<p>CLOSED (09/30/1999)</p> <p>Reference Internal External Issues #: 14</p>	<p>Lockheed Martin and the ROSS Team (ROSS Application Testing Specialist) will develop a communication process that will be utilized during the ROSS Testing Process. Communications processes will be documented (by the ROSS Application Testing Specialist – Steve Tarver) in the ROSS Application Test Plan (Task 3.1 of the Application Build/Test Phase).</p>		C
67	Jon Skeels	November 22, 1999	<p>Screen Layout Provide field sensitive prompts, help and error messages.</p> <p>Similar to #4.</p>	<p>CLOSED (12/20/1999)</p> <p>Reference Internal External Issues #: 15</p>	<p>Application will utilize field, context and process level help. The use of the tool-tips function will be implemented at virtually ever opportunity. The use of field sensitive prompts will be done where possible within the limits presented because the application is web based. Error messages will appear where necessary. The goal is to make the application robust enough that errors do not occur.</p> <p>This will be reviewed and a decision made during the Application Build/Test Phase Detailed Design.</p>		C
68	Deon Pollett	November 22, 1999	<p>Screen Design Specifics Recommend button locations etc not be specified in form design until form is actually built (the placement of many buttons could be automatic depending on tools used.).</p> <p>For example ORACLE 8 has previous, next, first, last icons built into forms 5.0 & great or (web Java based)</p> <p>In other words: I assume this walkthrough is functionality not specific as to where items are placed on form.</p> <p>Since Vision J was part of the tools used and selected by the selected vendor, this is not applicable.</p>	<p>CLOSED (12/20/1999)</p> <p>Reference Internal External Issues #: 16</p>	<p>The overall placement and design of buttons for the ROSS Application screens will be done in such a manner as to make it easy for the user to understand the buttons use and to avoid confusion by having to many buttons on the screen or buttons scattered in such a manner as to make it difficult to use the screen.</p>		C

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69	Mike Funston	November 22, 1999	User Profiles ROSS needs to better utilize earlier efforts by NWCG & NIST to define standard data & process roles & responsibilities. E.g. data administration, business steward, etc... Barrowcliff says "ditto"	CLOSED (09/30/1999) Reference Internal External Issues #: 17	Request copies (from Mike Funston & Mike Barrowcliff) of the NWCG/NIST standard data & process roles / responsibilities for data administration, business steward. Copies of the roles were requested, received and reviewed. It was determined that the roles identified for ROSS are appropriate and will be retained as documented in the system design document (SDD). Documents are filed in the ROSS Files.		C
70	Nancy Delong	November 22, 1999	Client Testing Approach This is an opportunity to introduce Implementation Team members to the application. I don't remember seeing it in the overhead slide.	CLOSED (09/30/1999) Reference Internal External Issues #: 18	This is a good idea, LM will fully support this initiative.		C
71	Nancy Delong	November 22, 1999	Screen Layout Help key – is it on each screen?	CLOSED (12/20/1999) Reference Internal External Issues #: 19	The vision product currently does not have a listener for a key press (e.g. <F1> for help). LM and Vision-Soft are working on solving this issue. In the mean time, a help icon will be utilized.		C
72	Nancy Delong	November 22, 1999	Screen Layout Description at bottom of screen <u>as well</u> <u>as</u> boxes coming up may be too inconsistent If the screen design includes error boxes <u>as well as</u> a description of the action or error showing at the bottom of this screen, it may cause confusion. Use one or the other, but not both. Similar to #4	CLOSED (09/30/1999) Reference Internal External Issues #: 20	Will address this in upcoming development, will use one standard method of error messaging.		C
73	Nancy Delong	November 22, 1999	Screen Layout Have a concern with the word "maintain" being used as an action (not just aircraft) – another word be less of a training issue	CLOSED (12/20/1999) Reference Internal External Issues #: 21	The word "MAINTAIN" has been removed from the majority of screens and replaced with "EDIT".		C

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74	Marianne Fitzgerald	November 22, 1999	Roles "A fully qualified dispatcher must have prior suppression training and experience..." Re-look at this. To my knowledge, it is rare for a dispatcher to be trained as FF-II. (In Minnesota, there are likely less then 10% of our highly qualified dispatchers that meet this standard). Other states in Eastern Area and Southern Area, I believe, are much the same. Need better definition.	CLOSED (09/30/1999) Reference Internal External Issues #: 22	The National Coordinator shall be advised of this issue so that appropriate review and update can be done to the Dispatcher Training Packages.		C
75	Jon Skeels	November 22, 1999	CRUD Provide READ ONLY Mode for Managers to review what is happening within ROSS.	CLOSED (12/20/1999) Reference Internal External Issues #: 23	The Functional Manager role will provide a read only mode for virtually every item within the ROSS Application.		C
76	Beth GreyCloud	November 22, 1999	Comparing Initial Report info Compare Initial Reports to prevent duplication. Compare initial reports to each other & existing events. Does an automatic search on text to locate matching words (geographic sites, etc) and/or locations, TRS, lat/long, GPS, mile posts, roadways, and so forth. If ROSS supplies the Create Initial Report, then there needs to be a way to determine if there are duplications.	CLOSED Reference Internal External Issues #: 24	This appears to be a new requirement – outside the original scope of ROSS. It can be addressed in upcoming efforts on ROSS as a new requirement. Moved to change management		C
77	Beth GreyCloud	November 22, 1999	Catalog Aircraft In Maintain Aircraft or Catalog: Add field for A/C Type – Light, Medium, Heavy helicopter, twin or single engine AC, high wing, low wing, IFR, Etc. Able to add or go to the roster screen of personnel assigned to the A/C (go there from the A/C screen)	CLOSED Reference Internal External Issues #: 25	In our design this hierarchy of abstraction/classification is in the Catalog. Additional fields may be required. This isn't done in our current design, is it a requirement? Moved to change management		C
78	Beth GreyCloud	November 22, 1999	Create Initial Report – Event Type When event type changes, buttons at bottom of screen should change to match type of event	CLOSED (09/30/1999) Reference Internal External Issues #: 26	This will be reviewed and a decision made during the Application Build/Test Phase Detailed Design.		C

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79	Beth GreyCloud	November 22, 1999	Merge Events Have ability to cut & paste (or somehow move) documentation from one merged event to the surviving event. We may not want all the documentation but select information. Possibly a screen could come up asking if you want to merge any documentation & then give you directions.	CLOSED (09/30/1999) Reference Internal External Issues #: 27	On "Merge Events", we plan to let the user pick even documentation to be copied. If the request has not been filled and transferred to the new event, then the request's documentation will be transferred. This will be reviewed and a decision made during the Application Build/Test Phase Detailed Design.		C
80	Beth GreyCloud	November 22, 1999	Infrared Request Delivery of film- Ability to enter specific drop off instructions in IFR film delivery location. I.e. Deliver to the green trailer west side of runway. (Need this ability for both primary & backup delivery points)	OPEN Reference Internal External Issues #: 28	This is included as part of the Event Delivery Location. If there is a need for additional Event Delivery Location, this is fine. This will be reviewed and a decision made during the Application Build/Test Phase Detailed Design.		APP - O
81	Beth GreyCloud	November 22, 1999	TFR Form – Default Default listings for specific office. i.e. The name of the center or FSS you would call for TFRs. There are other possible defaults but it's all I can think of at this late in the day.	CLOSED Reference Internal External Issues #: 29	This appears to be outside the original scope of ROSS. This could be accommodated with additional fields in the TFR and/or Organization tables.		C
82	Gina Bald	November 22, 1999	Mob Guide vs. ROSS re. IA Orders Difference between what Mob Guide says & what ROSS will allow. Mob Guide says that 3 things can go on a Resource Order: Resource, A/C, IA. Ross doesn't allow for an IA order. Example: AI-1 Load of jumpers. Mob Guide needs to change to reflect what ROSS will allow, or vice versa. I realize that not all offices put IA on a Resource Order.	CLOSED (09/30/1999) Reference Internal External Issues #: 30	This issue shall be turned over to the National Coordinator for further discussion and resolution.		C
83	Doug Shinn	November 22, 1999	Maintain Catalog Category Consider changing "Radio" folder to "Telecommunications" or "Incident Communications." This is not a big issue – most dispatchers use "Radios" to cover repeaters, satellite comm., air to ground base stations, radio links.	CLOSED (09/30/1999) Reference Internal External Issues #: 31	The first level is now called "Local Frequencies" and the rest of the folders in the catalog may be named by the government. The coordinators shall determine category Names for the first and second level categories. The third level category can be determined locally.		C

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84	Jerry Clements	November 22, 1999	<p>Preposition/Move-up Just how will the process work A/T move from MT to CA, then has multiple dispatches before returning back to it's home base. 1 or more engines move up to another unit for cover at different engine stations, is dispatched to 1 or more new incidents, then released home or reassigned to another unit.</p>	<p>CLOSED (09/30/1999) Reference Internal External Issues #: 32</p>	<p>The Preposition resource order remains open until the resource is demobilized by the Preposition unit and the resource returns to the home unit. Secondary assignments of the resource are always done as new resource assignments and then closed.</p>		C
85	Mark Vore	November 22, 1999	<p>General Capability to fax to/from ROSS & DMS (need to have) Dispatchers do need fire experience reference 8/4/99 BLM letter to State Directors from Director, Office of Fire and Aviation. Keep it simple at every opportunity!! We can't afford bit training programs for already qualified dispatchers or new dispatchers.</p>	<p>CLOSED (09/30/1999) Reference Internal External Issues #: 33</p>	<p>Agree. This may require additional software if the capability is not embedded in any of the currently planned COTS software products. The ROSS servers will have the ability to mail to a fax machine. Local faxing capability is the choice of the local unit (fax software and a modem is required).</p>		C
86	Mark Vore	November 22, 1999	<p>Request a resource Request type – E, A, O, C, S – we use "m" for APMC Medical & "K" for commissary – need flexibility to add user-defined or "other." Aircraft databases should be updated @ Regional/OAS level (or State level) After ROSS is in use for 1-2 years will need to do a review/update/change, etc.</p>	<p>CLOSED (09/30/1999) Reference Internal External Issues #: 34</p>	<p>The 1st level category for ROSS will be set at: (E)quipment, (A)ircraft, (S)upply, (O)verhead, (C)rew and (G)roup as a minimum. The Coordinators may decide to add additional groups. Since M (for medical supplies) is a supply item, a 2nd level category may be set up (by the Coordinators) for this purpose, but there will be no M Resource Order type at this time. K for commissary applies to the same rules as Medical.</p> <p>The data steward and data administrator will determine who will update the Aircraft Base data with recommendations from the Coordinators.</p> <p>Changes to ROSS will be logged immediately into the ROSS Change Management Process.</p>		C

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87	Mark Vore	November 22, 1999	<p>Create Initial Report Have computer with "date time entered" user enter "date time received" if different than "date time entered." Lat/long not required but still add proximity query. Have block for person entering report – we have 2-4 dispatchers entering on one terminal with a "generic" log on. Sequential numbers are NOT incident numbers – incident numbers need to be user input for each report. Multi tasking essential – quickly go from one report to another.</p>	<p>CLOSED (09/30/1999) Reference Internal External Issues #: 35</p>	<p>Agree. The system clock will be the default time. The user may alter suit the situation. However, documentation will show the actual time the transaction occurred. Lat/Long – do not understand the comment. We must have some form of empirical data to perform a proximity query. Every location must have a Lat/Long. Lat/Long can be derived from T/R/S or UTM. Agree. Will provide pull-down for identification of the individual performing the work. Use of the pull-down will be procedural and cannot be enforced by the system. The "incident numbers" are editable by the user. However, they will necessarily be unique. Multi-tasking is supported. Moving quickly from one screen to another is handled by the navigation bar at the bottom of the screen.</p>		C
88	Mary Toews	November 22, 1999	<p>Incident Number-Maintain Event screen This field needs to be a drop down to identify all the units within an interagency dispatch center- develop an easy way to select the organization of control. (This may need to be done at the Create Initial Report screen.) Dispatch ID will always be the same – (Default) Organizations, Benefiting Hosting, Paying will default to dispatch to dispatch ID but can be changed? I believe the data model specifies that the incident order number is split out to 3 separate fields. OR—OCO—12345</p>	<p>CLOSED (09/30/1999) Reference Internal External Issues #: 36</p>	<p>LM Agrees</p>		C
89	Mary Toews	November 22, 1999	<p>Create Initial Report Smoke behavior, wind direction & speed need to be removed – that information is nice to have but in my opinion is Initial attack info. That is not complete enough to deal with all incidents. This is a bit of scope creep.</p>	<p>CLOSED (09/30/1999) Reference Internal External Issues #: 37</p>	<p>Information has been removed</p>		C

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90	Doug	November 22, 1999	Create initial report screen Consider usefulness/need. If mandatory entry for all IA dispatchers this is useful. If IA dispatcher use paper IA report form. Some offices may use, some may not. Leave in.	CLOSED (09/30/1999) Reference Internal External Issues #: 38	The initial report screen is an optional use screen. It is designed to provide dispatchers a method of logging reports without filling out the Resource Order Header. An Initial report can be closed, merged with other initial reports and promoted into an event, or promoted (by themselves) to an event.		C
91	Doug Shinn	November 22, 1999	Financial Codes A financial code P45000 is assigned to a new fire. Multiple categories of resources are ordered & assigned 4 days after creation of event & initial financial code assignment, a new financial code (P45001) is assigned to all future ROLI assignments. Is this covered? (Fin. Code for each ROLI) 3 events, each w/ a set of unique financial codes (BLM=C123; NPS=XYZ; USFS=P50000) are combined to form a complex. Can all 3 original codes carry thru to a newly created complex event? Does the host unit have the option of replacing new finance codes for 1 or more of the original financial codes?	CLOSED (12/17/1999) Reference Internal External Issues #: 39	Yes, financial code change is covered. Addition of a flag to indicate whether it is active or dormant may be necessary. Yes, the financial codes will carry forward when a complex is formed. No, the financial code will be flagged as "inactive" and a new financial code will be flagged as "active."		C
92	Jerry Clements	November 22, 1999	Close of an incident Program should: When the dispatcher releases the last resource on the incident, a small; screen should pop-up that says: "All resources have been released. Do you wish to close the incident?" close & print the order close incident	OPEN Reference Internal External Issues #: 40	This will be reviewed and a decision made during the Application Build/Test Phase Detailed Design.		APP - O
93	Jerry Clements	November 22, 1999	Food service request Put order number & request number at top of form. Go over hard copy of form to ensure everything is included that is needed.	OPEN Reference Internal External Issues #: 41	This will be reviewed and a decision made during the Application Build/Test Phase Detailed Design.		APP - O

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94	Jerry Clements	November 22, 1999	When mistakes are made, will we be able to "undo" or something similar when a mistake has been made?	CLOSED (09/30/1999) Reference Internal External Issues #: 42	Undo is possible as a screen action, but once the data has been written to the database it can only be cancelled, not undone.		C
95	Nancy	November 22, 1999	Make the rules available for review on the system (this would help to know why things work the way they do, especially for trainers). A description of the action needs to be given when the cursor is on a button (cut, paste, add new, save, etc.)	CLOSED (09/30/1999) Reference Internal External Issues #: 43	The RTM contains all the rules. Agree. Tool tips provide this capability.		C
96	Deon Pollett	November 22, 1999	I didn't see help and field-sensitive help addressed on each screen documentation. Also the radio buttons at the bottom of Create Initial Report should change depending on which event type is selected. Ex: Event Hurricane radio buttons—people injured; floods, etc. Has anyone looked at what the Forest Service is doing with GIS data & if it could be used with this ROSS build?	CLOSED (09/30/1999) Reference Internal External Issues #: 44	Tool tips and status bar messages will be provided. Also, F1 will always open the help facility. Lockheed Martin has visited with Steve Gregonius (FS-R2) to discover what the Forest Service is doing. Data provided by the Forest Service, BLM or any participating agency may be usable with ROSS provided that it is in the approved format.		C
97	Jon Skeels	November 22, 1999	Screen layout/status location Establish a consistent template which put buttons on a standard place on screen. Build a scenario which trains/describes location/status to users. Incident Number needs to reflect host/jurisdiction as opposed to dispatch center What about offices that want to use a generic user ID	CLOSED (12/20/1999) Reference Internal External Issues #: 45	A standard set of buttons and button layout is being established. The overall placement and design of buttons for the ROSS Application screens will be done in such a manner as to make it easy for the user to understand the buttons use and to avoid confusion by having to many buttons on the screen or buttons scattered in such a manner as to make it difficult to use the screen. A template will be developed which maintains the consistency of the screens.		C
98	Group	November 22, 1999	Legal ramifications Will ROSS be a system of record for legal purposes?	CLOSED (09/30/1999) Reference Internal External Issues #: 46	Records from ROSS may be used in court, the same way resource orders have been.		C

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99	Y Burgess	November 22, 1999	Create Initial Report Layout of wind direction radio buttons: Adjust layout of these buttons graphically in a diamond shape with North at top, south at bottom, West at left and east at right.	CLOSED (09/30/1999) Reference Internal External Issues #: 47	Wind direction information has been removed – out of scope.		C
100	Y Burgess	November 22, 1999	Keyword search within text field of set of records. 6.3.4.1 Select Catalog Item Requirement describes functionality, which would allow a user to determine whether or not an existing catalog item description would satisfy what they have in mind to add. Seems like this would be served by some kind of keyword search within the catalog item description text field, not just a browsing of alphabetic list of the catalog item name or catalog item description. Yesterday's observation by Beth GreyCloud about the usefulness of this kind of feature in the Initial Reports Maintenance function points to another application of this same functionality.	CLOSED Reference Internal External Issues #: 48	Keyword search works.		C
101	Barrowcliff	November 22, 1999	Maintain Catalog screen Instead of a "cut" and "paste" function(s) – replace with a "move" function that would contain an implied cut & paste. Consider "drag & drop" (ex. Windows Explorer) to move category entries – if possible	CLOSED (09/30/1999) Reference Internal External Issues #: 49	We will use the cut and paste buttons, but will add drag and drop functionality to the tree.		C
102	Y Burgess	November 22, 1999	User Interface Screen tab customization May want the possibility to re-sequence or hide some screen tabs (e.g. organization tab on "maintain event" form) which have data which is infrequently modified by some users.	CLOSED (12/20/1999) Reference Internal External Issues #: 50	The screen tabs may be adjustable using a user preferences mode. This has not been determined yet. The moving of columns in a GRID Form may be possible either through click and drag or user preferences. This will be review further.		C

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103	Y. Burgess/P. Condit	November 22, 1999	<p>Resource Status Meaning/completeness of Resource Status data in ROSS. Write up explanation of ROSS support for various resource stating (for availability & location) approaches – [Ref. Jon’s questions about “when ordering from the Willamette, do I really care where their resources are located? Can I (as requestor) assign their resources?”] Issue is to help manage user expectations of ROSS data and help them understand that each ROSS office may choose to maintain their resource status data using a different approach. Important to clarify this during training.</p>	<p>CLOSED (09/30/1999) Reference Internal External Issues #: 51</p>	<p>These issues will be discussed and resolved through the issuance of direction from the Directors and Coordinators.</p>		C
104	Y Burgess/J. Clements	November 22, 1999	<p>Scenario walkthrough Multiple working threads: Need to be able to support dispatcher that gets a call in the middle of doing something else, that they can jump out - deal with the call (i.e. assign a resource, work up something, take an initial report) then return to the original task (thread) directly where they left off- because they didn’t really have to back out of the original task to handle the interruption task. [Ref: MIRPS palette functionality.]</p>	<p>CLOSED (12/20/1999) Reference Internal External Issues #: 52</p>	<p>The LM Team has developed the same palette functionality that MIRPS offers. Dispatchers will be able to perform multiple functions simultaneously (e.g. multiple incidents can be open at the same time while maintenance functions are being performed).</p>		C
105	Jerry Clements	November 22, 1999	<p>Complex How do you handle resources ordered under the complex order number that have been assigned to a specific event & then you separate that specific event from the complex (to become it’s own individual event). How will the resources be identified, realizing that a specific resource may be assigned to one event within the complex one day and to another event the next day. Incident Base automation may be one answer - Automatically updating ROSS when the event is separated.</p>	<p>CLOSED (09/30/1999) Reference Internal External Issues #: 53</p>	<p>This is handled by resource re-assignment. It requires action by the dispatcher because the system does not know what resources assigned to the complex event belong to the complexed event.</p>		C

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106	Jerry Clements	November 22, 1999	Placing/filling/ groups When coming out of the new event screen, the screen that pops up could be a quick fill screen in which a dispatcher will be able to quickly place/fill or place a request. Also, perhaps any group previously identified, such as an IA screen with pre-identified resources to be dispatched could be clicked & the program would give each resource its request or list all as "IA-AA" (AA is the group).	CLOSED Reference Internal External Issues #: 54	Agree. This appears to be a new requirement – outside the original scope of ROSS. It can be addressed in upcoming efforts on ROSS as a new requirement. Moved to change Management Quick Fill implemented closed		C
107	Jerry Clements	November 22, 1999	Maintain catalog item When adding an item, can the screen have the title on it such as "Add to the Non-NFES Item List" or "Adding to the NFES List" or "Adding to local NFES List."	CLOSED (09/30/1999) Reference Internal External Issues #: 55	LM Agrees. This was completed.		C
108	Jerry Clements	November 22, 1999	ROSS program in general Need to have either a "pallet" or some way to jump/go to another screen without backing out to where you drilled down from.	CLOSED (09/30/1999) Reference Internal External Issues #: 56	The menu works like the pallet. You do not have to back out from where you are except in the case of a modal dialog screen.		C
109	Jerry Clements	November 22, 1999	Initial Report Section, Twn, Range & lat/long should be visable on the screen at the same time.	CLOSED (09/30/1999) Reference Internal External Issues #: 57	LM agrees. Done		C
110	Mary Toews	November 22, 1999	Compacts Compact with Canada. Marianne Fitzgerald pointed out that her unit (Moose Lake, State of Minnesota) has a compact agreement with Canada – we need to check the model to make sure we can operate this way.	CLOSED (09/30/1999) Reference Internal External Issues #: 58	This is supported.		C

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111	Marianne Fitzgerald	November 22, 1999	Create Initial Report Allow the location field (lat/long, sec/twn/range, etc/ for user; i.e. if user uses sec/twn/rge, most of the time, that should be default, not lat/long. Also have ability to set default meridian – also this field should not be mandatory. Much of the time, no specifics about location is known. Finally, ROSS was not intended to be initial attack – so create Initial report is not for event entry of smoke report. Perhaps, cal this "Create Emerg. Record" – If need be, have business team re-visit this issue for clarification. Business Team did not intend to use this record as an "event", generating event #, etc.	CLOSED (09/30/1999) Reference Internal External Issues #: 59	Agree. If the type is event then location is required. Otherwise location will be optional for initial report. The name Initial Report was changed from Emergency Record sometime ago. The decision has been made for it to remain as Initial Report.		C
112	Marianne Fitzgerald	November 22, 1999	Screens When moving around on a screen, have the description of the button pop up; e.g. when cursor on adfd button have a descriptor appear in a box	CLOSED (09/30/1999) Reference Internal External Issues #: 60	Agree. Tool tips will be included in the ROSS application to support this.		C
113	Judy Crosby	November 22, 1999	Create & Update Resource Items Maintain Aircraft – "Resource Item Code" should be changed to "Aircraft FAA Registration Number."	CLOSED (1/3/2000) Reference Internal External Issues #: 61	Done		C
114	Judy Crosby	November 22, 1999	Create & Update Resource Items "Select Aircraft" should be changed to "Aircraft Information" or something that doesn't sound like you are picking a plane.	CLOSED (09/30/1999) Reference Internal External Issues #: 62	Done		C
115	Judy Crosby	November 22, 1999	Initial Reports Location information must be optional – the calling party may not know where it is.	CLOSED (09/30/1999) Reference Internal External Issues #: 63	Done		C
116	Judy Crosby	November 22, 1999	Initial Report vs. event Do you need to have different sequence of Incident Numbers for initial report vs. event?	CLOSED (09/30/1999) Reference Internal External Issues #: 64	The same set of reference numbers shall be used.		C

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117	Judy Crosby		<p>Four automated applications that interface with ROSS currently use the 3-Letter Identifiers defined by NWCG in their implemented systems. These systems are:</p> <ul style="list-style-type: none"> a. ICBS (Interagency Cache Business System) b. DOI SACS IQS (Department of Interior, Shared Application Computer System, Interagency Qualifications System) c. USFS RedCard System d. State IQS (Interagency Qualifications System) <p>Each of these systems reference the 3-letter Unit Identifier Code Book published by the National Interagency Coordination Center (NICC) to standardize the reference codes to wildland fire organizations. ROSS also plans to utilize the NWCG Unit Identifiers. In fact, it is proposed that the maintenance of the Unit Identifiers reside within the ROSS application. ROSS' current requirements include a modification to increase the length of the unit identifier to 4-characters. This change ensures that each organization will have a unique identifier.</p> <p>Are the Unit Identifiers in each of the four systems accurate and valid?</p>	<p>CLOSED</p> <p>NIC is accomplishing 3-20-2001</p>	<p>The ROSS Team is not responsible for assuring that the codes from each of the 4 systems is accurate and valid.</p> <p>It is unknown whether the Unit Identifiers from each of the 4 systems is accurate and valid. The NWCG has made the decision that the NWCG Unit/Organizational Identifier Book shall be the official record. In their June 1998 meeting the NWCG changed the Unit Identifier length from 3 to 4 characters. They also tasked each Geographic Area Coordinating Group with the management of the Identifiers for their Geographic Area. ROSS will maintain the electronic repository for the identifiers of record.</p> <p>The compilation of the identifiers is the responsibility of the National Coordinator. Eventually, this responsibility may fall under the NWCG Program Management Office.</p> <p>When ROSS is initially loaded with Organizational Identifiers data rationalization will occur. The data migration team will make a list containing problem identifiers, owning agency, and agency with data steward responsibilities. That list will then be forwarded to the National Coordinator for resolution.</p> <p>The Client Implementation Team will request an Organizational Identifier List Update from the National Coordinator who will work on the issue with each GACC. To be completed by 6/1/2000.</p>		C

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118	Judy Crosby		Same Description as #117 Have any of the four systems created additional codes that are not published in the Unit Identifier Code Book?	CLOSED Reference Implementation Issues: 1b	Yes. An example of this is the National Park Service 4 character ID's. These codes should be added to the NWCG Organizational Identifier Book.		C
119	Judy Crosby		Same Description as #117 If a new code needs to be added, how will this process be handled?	CLOSED Reference Implementation Issues: 1c	When a code needs to be added, the unit needed to add/update the identifier will make the request to their Geographic Area Coordinating Group. The Coordinator will assign or update the identifier and forward the information on to the National Coordinator.		C
120	Judy Crosby		Same as Description #117 Could there be more than one organization in the four systems that share the same 3-letter unit identifier? If so, how will ROSS resolve it?	CLOSED Reference Implementation Issues: 1d	Yes that is a possibility. The area coordinator will do resolution of this. This issue is mitigated by the concatenation of the State ID and the Unit ID (e.g. OR-WIF). The ROSS application will review records from each system for those records, which do not have a ID that can be verified within the ROSS database, the user importing the data shall be advised.		C
121	Judy Crosby		ROSS proposes a change to the Unit Identifiers/Organization Identifiers in which the length is changed to four-characters. What are the impacts on the other four systems and what agreements need to be in place to ensure that when ROSS is implemented all our organization data will match up.	CLOSED Reference Implementation Issues: 1e	The NWCG approved the change from 3 to 4 characters in June 1998. This action will provide greater flexibility for adding additional identifiers in the future. Units were advised of this change in writing from the NWCG. Any records read into ROSS that do not have an approved (published in the NWCG Organizational Identifier Book) identifier will be rejected. No agreements are necessary. Interfacing projects will be advised of the data matching requirements by the NWCG. The National Coordinator shall prepare a letter to the field by 4/1/2000 Letter written		C

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122	Judy Crosby		The State IQS System has added four fields to further define the state organization hierarchy. Does ROSS need to consider this?	CLOSED Reference Implementation Issues: 1f	The ROSS Business Requirements Team Leader and the ROSS Contractor shall reviewed these fields. ROSS accommodates this need.		C
123	Judy Crosby		Each GACC has been tasked with identifying unique identifiers within their area. Have these been defined for all organizations that will be in ROSS – such as offices that: 1) provide resources (including private vendors): 2) may host an event? This includes individual unit identifiers for each office in the state wildland fire organization. Is master list in NICC up-to-date?	CLOSED Reference Implementation Issues: 1g	Prior to the release of ROSS, each GACC will be requested to update their organizational list. More then likely, the current NWCG listing does not have all of the organizations that will be required within ROSS. The Client Implementation Team will request an Organizational Identifier List Update from the National Coordinator who will work with each GACC. To be completed by 6/1/2000. NIC is responsible.		C

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124	Judy Crosby		<p>Which agency do you list interagency offices under? (such as NICC.)</p> <p>Note: The following data will be needed for each government and private organization (Boldfaced are mandatory):</p> <p>Organization ID (Unit Identifier)</p> <p>Organization Name</p> <p>Org Level 1 – (See Examples Below) (Mandatory for govt.)</p> <p>Org Level 2 – (See Examples Below) (Mandatory for govt.)</p> <p>Org Level 3 – (See Examples Below)</p> <p>Org Level 4 – (See Examples Below)</p> <p>Organization Category (Private, Govt – Wildland Fire, Govt – Non-Wildland Fire)</p> <p>Organization Function (Cache, Dispatch, IRTCC)</p> <p>Phone (Office and FAX)</p> <p>Email Address (DMS and Administrative)</p> <p>Contract/Agreement Information (vendors only)</p>	<p>CLOSED</p> <p>Reference Implementation Issues: 1h</p>	<p>Each office has a primary agency sponsor (ie: NICC is officially a BLM office). Other agencies typically reside in these offices (which make them interagency in nature).</p> <p>The GEO-POLITICAL Unit entity has been modeled in such a manner as to provide for the information described.</p>		C
125	Judy Crosby		<p>The ROSS requirements have changed the traditional definition of equipment and supplies. Some resources that were previously considered "equipment" will now be considered a "supply" item.</p> <p>Will this impact ICBS, since they also categorize items as "equipment" and "supplies"?</p>	<p>CLOSED</p> <p>Reference Implementation Issues: 2a</p>	<p>No - All items within ICBS are considered a supply item within the Resource Ordering System (current and with ROSS) since they are assigned a NFES number.</p>		C

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126	Judy Crosby		Same Description as 125 Will dispatchers be ready for the change in definition?	CLOSED Reference Implementation Issues: 2b	The ROSS system will automate the Resource Ordering and Status process. For this to occur, certain consistencies will need to exist with definitions and processes. Users will need to adjust to these changes.		C
127	Judy Crosby		Same Description as 125 Will dispatchers understand the "Service" definition?	CLOSED Reference Implementation Issues: 2c	The service category falls under 3 different high-level categories (Aircraft, Supply, and Equipment). The definition of service has been further refined. The user community will have flexibility as to what items go in these categories. The National Coordinator will send a letter to the field documenting these definitions by 1/1/2001. NIC will handle.		C
128	Judy Crosby		Same Description as 125 Have appropriate changes to the NFES catalog been made (e.g. rename Cache Van to Mobile Cache).	CLOSED Reference Implementation Issues: 2d	These changes will be made prior to implementation. The National Coordinator will coordinate this with the National NFES Coordinator and send a letter to the field implementing these changes by 3/1/2000. New definitions will be implemented for field season 2000. NIC will handle.		C

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129	Judy Crosby		<p>In the past, personnel attached to aircraft and equipment were simply recorded with the leader's name and a number to indicate how many other personnel were sent with the resource. (e.g. Jones + 3). Because the ROSS system will now track Overhead personnel status, it will now be necessary to identify each of the individuals sent on the assignment; resulting in an Overhead request for each assigned person. ROSS will require the user to create a new resource record for any person who is not currently in the inventory.</p> <p>Will dispatchers be receptive to the requirement for the additional requests? (Could be pre-defined as a Group – 1 Engine, 3 operators.)</p>	<p>CLOSED</p> <p>Reference Implementation Issues: 3a</p>	<p>This is not really a change from current manual processes as dispatchers currently fill out manifests for each item at the time of mobilization. This will occur when the roster is filled out and attached to the resource.</p>		C
130	Judy Crosby		<p>Same Description as 129</p> <p>Will dispatchers have the information on hand to create a new Overhead personnel record for the support crew?</p>	<p>CLOSED</p> <p>Reference Implementation Issues: 3b</p>	<p>Yes. Dispatchers currently perform this process manually.</p>		C

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131	Judy Crosby		<p>In the past, dispatchers used the 3-letter FAA Airport Code to define a Delivery location for a resource request. This was "shorthand" instead of writing the city name. In other casts, the location was referenced as "Block 5," which is the descriptive location of the incident. ROSS will now require a Event place name (e.g. ICP located at Red Springs Campground) that is defined in the Locations table. If the place does not exist in the Locations table, the user will need to define it. The purpose of this is to define the point, in Latitude/Longitude for calculating closest forces. It is intended that ROSS will contain pre-loaded place names from USGS.</p> <p>Will ALL dispatchers be able to derive the appropriate Lat/Long from other sources external to ROSS?</p>	<p>CLOSED</p> <p>Reference Implementation Issues: 4a</p>	<p>Most dispatch offices currently have methods which convert location information from one format to another (e.g. Lat/Long to T/R/S, Lat/Long to UTM, T/R/S to Lat/Long....).</p>		C
132	Judy Crosby		<p>Same Description as 131</p> <p>Will dispatchers be willing to adapt to searching for and entering a location (instead of an airport code, or a reference to Block 5?)</p>	<p>CLOSED</p> <p>Reference Implementation Issues: 4b</p>	<p>The ROSS Application will bring with it many changes to the Resource Ordering process. Users will learn new procedures and discover new efficiencies as a result. It is felt that most dispatchers will have little difficulty adapting to the new processes.</p>		C
133	Judy Crosby		<p>Same Description as 131</p> <p>Will existing CAD data be importable into ROSS?</p>	<p>CLOSED</p> <p>Reference Implementation Issues: 4c</p>	<p>The ROSS Data Migration Team will be utilizing Commercial Off the Shelf Data Migration Tools to assist with the migration of data from existing systems. Data Migration from the MIRPS system is already planned. Other systems will be explored for applicability to data migration opportunities.</p>		C

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134	Judy Crosby		<p>Same Description as 131</p> <p>Will local GIS offices be able to assist in data migration efforts?</p>	<p>CLOSED</p> <p>Reference Implementation Issues: 4d</p>	<p>The ROSS Application will have a GIS component that permits the display of location data (for resources and incidents) on a map. ROSS will come equipped with basic GIS layers. Opportunities to utilize local GIS data will exist in the future. Specifications and procedures will be established to add GIS data to the ROSS system.</p>		C
135	Judy Crosby		<p>ROSS will system-generate request numbers. This causes concern to some dispatchers because some numbers are assigned by the fire and others are assigned by the dispatch office. They are concerned that this may cause problems. The Business Team's rationale is that the business process will need to be modified to where the number will not be assigned until it is entered into ROSS, they should not be pre-defined.</p> <p>Will dispatchers be willing to accept system-generated numbers?</p>	<p>CLOSED</p> <p>Reference Implementation Issues: 5a</p>	<p>ROSS will automatically generate Request Numbers but permit the user to make changes provided that they are not duplicating a number already used.</p>		C
136	Judy Crosby		<p>ROSS will implement a detailed method for documenting actions and decisions. Some documentation will be automatic, without user input required; while other documentation may require keyboard input by the user. ROSS will not allow dispatchers to modify documentation text, due to records management regulations.</p> <p>Will dispatchers be willing (and able) to use the keyboard to enter all notes, actions, phone conversations, etc. in ROSS?</p>	<p>CLOSED</p> <p>Reference Implementation Issues: 6a</p>	<p>The ROSS Application will bring with it many changes to the Resource Ordering process. Users will learn new procedures and discover new efficiencies as a result. Training in keyboard skills is suggested. It is felt that most dispatchers will have little difficulty adapting to the new processes.</p>		C

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137	Judy Crosby		Same Description as 136 Will dispatchers accept that they cannot make corrections to documentation?	CLOSED Reference Implementation Issues: 6b	It has always been a business rule that documentation would not be changed. This rule was established to assure that all documentation was captured and could not be altered. Users will be able to add documentation that will clarify or validate previously entered documentation.		C
138	Judy Crosby		In the past resource requests were handwritten. The format of data entered in the "requested resource" block of the resource order consisted of many variations of describing a single resource. With an automated system (for data entry and reporting purposes), these resource catalog descriptions must be standardized. Are dispatchers willing to standardize names nationally?	CLOSED Reference Implementation Issues: 7a	The ROSS Application will bring with it many changes to the Resource Ordering process. Users will learn new procedures and discover new efficiencies as a result. It is felt that most dispatchers will have little difficulty adapting to the new processes.		C
139	Judy Crosby		Same Description as 138 Who is going to create the standard list of names for the catalog?	CLOSED Reference Implementation Issues: 7b	For the most part, the Coordinators will be responsible for establishing a task group that will complete this task. NIC will handle.		C
140	Judy Crosby		Same Description as 138 Will dispatchers be prepared to search through a list of resources to "find" the resource they need?	CLOSED Reference Implementation Issues: 7c	The searching function in ROSS will be simple to use and be enhanced by a filtering mechanism that will speed searches.		C
141	Judy Crosby		Same Description as 138 Will ROSS be able to prevent a user from entering an item that already exists, but has a different name?	CLOSED Reference Implementation Issues: 7d	No. There is currently no way to add this functionality to ROSS as this is artificial intelligence technology based.		C

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142	Judy Crosby		<p>In the past, the jurisdiction block on the resource order form was used for several different purposes. In interviews with various dispatch offices, the following requirements for jurisdiction were defined:</p> <ul style="list-style-type: none"> a. Property Owner b. Protection Jurisdiction c. Foreign Country, for events outside the United States. d. Host Department, if outside wildland fire community (eg. FEMA, Dept. of State). e. Dispatch Office <p>The ROSS requirements have identified the following as necessary to define the associated organizations for an event:</p> <ul style="list-style-type: none"> a. Event Host – the wildland fire organization that is administratively responsible for managing the event. b. Event Dispatch Office – the dispatch or coordination center that is responsible for mobilizing resources to support the event. c. Benefiting Organization – the organization(s) that will benefit from the mobilization of resources to the event. d. Billing Organization – the organization to which bills for the event should be sent. <p>In most cases, the same organization identifier will be appropriate for all four organizations, (and will be entered as the default) but in some cases, each organization may be different. Entered as the default) but in some cases, each organization may be different</p> <p>Will dispatchers understand the usage of each of the terms?</p>	<p>CLOSED</p> <p>Reference Implementation Issues: 8a</p>	<p>The ROSS Application will bring with it many changes to the Resource Ordering process. Users will learn new procedures and discover new efficiencies as a result. ROSS Training Products will introduce dispatchers to new terms and their usage. It is felt that most dispatchers will have little difficulty adapting to the new processes.</p>		C

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143	Judy Crosby		<p>Same Description as 142</p> <p>Will dispatchers be willing to identify the appropriate organization for each case?</p>	<p>CLOSED</p> <p>Reference Implementation Issues: 8b</p>	<p>The ROSS Application will have pull down lists that will simplify the selection of organizations. Dispatchers will need to identify the organizations. There will be defaults that will speed the selection process.</p>		C
144	Judy Crosby		<p>In the past, the ETD/ETA was handwritten into a small block on the resource order assignment. The ROSS business team defined the assignment beginning time as when the resource is enroute to the delivery location, based on estimated departure time. In order for ROSS to be able to switch a resource's status to "committed", a more formal system must be implemented. The dispatcher will be required to either: 1) create a travel itinerary that describes the mode of transport, ETD and departing location, ETA and arrival location, which may include multiple legs; or 2) add the assigned resource to an already existing travel itinerary. In the case of aircraft transports, the dispatchers are accustomed to recording this level of detail; however, they are not used to this level of detail for engines, individual person transports, etc. ROSS will create a relational view of travel itineraries, so that if 20 resources are on a single travel itinerary, any changes or updates will need to be made only one time, instead of updating 20 individual records.</p> <p>Will dispatchers be willing to take the time to enter the travel itineraries? If they don't, ROSS will not be able to change request status to "Filled", which triggers a change to the Resource Readiness Status to "Not Available".</p>	<p>CLOSED</p> <p>Reference Implementation Issues: 9a</p>	<p>Dispatchers currently fill out travel itineraries. Travel itineraries will not be required for on unit travel. Orders that are filled on unit will show as committed without a travel itinerary.</p>		C

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145	Judy Crosby		<p>Same as Description 144</p> <p>Will it be easy to find an existing travel itinerary to which the dispatcher wants to add another traveling resource?</p>	<p>CLOSED</p> <p>Reference Implementation Issues: 9b</p>	<p>Yes this will be resolved during the detailed design sessions in the Application Build/Test Phase.</p>		C
146	Judy Crosby		<p>In the past, providers were sent a copy of the completed resource order, which served as an official document from which billing information could be obtained. The various financial codes were displayed in Block 4, and it was left up to the provider to decide which code to use for billing purposes. During the ROSS business analysis, it was determined that the appropriate financial code could be determined based on who provided the resource item. If the resource is owned by a federal agency, the owning agency's financial code should be used. If the resource is owned by a private organization, the financial code of the government agency that holds the contract with the provider should be used. If the resource is owned by a state agency, the state agency's financial code should be used. If a financial code for a provider is not available, the Event Host's financial code is used as a default. All of these rules have exceptions; therefore, these values should be provided as a default, providing the user with the ability to overwrite.</p> <p>Will dispatchers be willing to enter this additional information?</p>	<p>CLOSED</p> <p>Reference Implementation Issues: 10a</p>	<p>Dispatchers currently enter financial information. In ROSS, the provider will be given a list of the financial codes assigned to the incident. When they fill the order, they will select the appropriate code to assign to the resource. This issue will be reviewed during detailed design sessions of the Application Build/Test Phase.</p>		C

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147	Judy Crosby		<p>Same Description as 146</p> <p>Will this additional process slow down the dispatch process?</p>	<p>CLOSED</p> <p>Reference Implementation Issues: 10b</p>	<p>There should be no performance change as a result of this process. This will be reviewed during detailed design sessions of the Application Build/Test Phase.</p> <p>Users will enter the default finance code (for each agency involved) at the incident level (resource order header). Codes can be assigned to each Resource Order Line Item.</p> <p>Review during detailed design and build</p>		C
148	Judy Crosby		<p>If any of these four items are referenced in ROSS, there must be an associated record entry that provides more detailed information. This will require that the dispatcher/user take the time to create a new record. This includes vendors, temporary personnel, event locations, and never before requested items.</p> <p>Will dispatchers be willing to stop the dispatch process to enter reference data?</p>	<p>CLOSED</p> <p>Reference Implementation Issues: 11a</p>	<p>If the record does not previously exist, the user will be asked to provide the basic information required to establish a record. Non-mandatory information can be added to that record later. This process will be simple to complete. During detailed design sessions, dispatchers will work through this issue to make it fast and efficient.</p>		C
149	Judy Crosby		<p>Same Description as 148</p> <p>Will dispatchers be willing to stop the dispatch process to enter reference data?</p>	<p>CLOSED</p> <p>Reference Implementation Issues: 11b</p>	<p>All the information required for this process is currently used in the manual process.</p>		C
150	Judy Crosby		<p>Same Description as 148</p> <p>Will dispatch offices be ready (prior to implementation) with a list of all known records so that the Table may be pre-loaded?</p>	<p>CLOSED</p> <p>Reference Implementation Issues: 11c</p>	<p>The Data Administration Module will be rolled out ahead of time that will allow each dispatch office to preload the information. Some of this information may be loaded through a data migration process.</p>		C

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151	Judy Crosby		<p>Every organization defined in ROSS that may serve as either an event host, or resource owner must have a dispatch office defined as a contact point. This association may be via a contract.</p> <p>Will dispatch offices be ready with a list of all organizations with whom they do business (including state organizations and private vendors), so that the Organization Table may be pre-loaded?</p>	<p>CLOSED</p> <p>Reference Implementation Issues: 12a</p>	<p>This information is currently available. In many dispatch offices, this information is documented in the unit mobilization plan.</p> <p>The Data Administration Module will be rolled out ahead of time that will allow each dispatch office to preload the information. Some of this information may be loaded through a data migration process.</p>		C
152	Judy Crosby		<p>Same Description as 151</p> <p>Can a single dispatch affiliation be identified for each organization?</p>	<p>CLOSED</p> <p>Reference Implementation Issues: 12b</p>	<p>Yes in most cases. In those cases where more than one dispatch office services a unit, appropriate roles will be established permitting dispatching to continue as it currently does.</p>		C
153	Judy Crosby		<p>ROSS will use the system-generated identifier to internally track an event. From the user standpoint, the local identifier will be the only viewable identifier. The current resource order number on the form includes the Organization Identifier plus a locally assigned tracking number. It has not yet been decided if the Organization ID should be the Event Host, or the Event Dispatch Office. Whatever default the user prescribes will precede the user-defined local identifier. Example: ID-BOF-12345 ("F-2345" is the local identifier that must be entered by the user, the "ID-BOF" will be a default Organization ID.</p> <p>Will dispatchers be able to modify current business procedures to accommodate initial reports and incident resource orders that share the same series of identifiers?</p>	<p>CLOSED</p> <p>Reference Implementation Issues: 13a</p>	<p>This issue was discussed during the Design Phase. Provisions will be made to accommodate number changes.</p>		C

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154	Judy Crosby		<p>Same Description as 153</p> <p>If a dispatch office changes the local identifier; will it cause confusion to other supporting dispatch offices? What role will the national identifier serve?</p>	<p>CLOSED</p> <p>Reference Implementation Issues: 13b</p>	<p>Many dispatch offices serve more than one unit. In some cases, the unit changes the unit id based on the unit for which the incident belongs to. The ability to have more than one unit ID will exist. The user will determine and assign the host unit ID at the time the Resource Order originates.</p>		C
155	Judy Crosby		<p>ROSS utilized the event categories derived by the NIFSIP team. Since the interagency community has not officially approved these, there may be some debate as to whether the categories represent interagency reporting needs.</p> <p>Who has stewardship for interagency data values for categorizing events (incidents or planned events).</p>	<p>CLOSED</p> <p>Reference Implementation Issues: 14a</p>	<p>The NWCG is ultimately responsible for the categories. A data steward will be assigned to manage these data items. The data steward shall reside at the National Interagency Fire Center and may be associated with the NWCG Program Management Office.</p> <p>The National Coordinator shall assign a temporary data steward (by 1/1/2000) until such time as the NWCG Program Management Office is established</p> <p>Done</p>		C
156	Judy Crosby		<p>Same Description as 155</p> <p>Who will approve the standards proposed in ROSS?</p>	<p>CLOSED</p> <p>Reference Implementation Issues: 14b</p>	<p>The NWCG and Coordinators.</p>		C
157	Judy Crosby		<p>Same Description as 155</p> <p>Do existing event categories cover all the needs for all-risk?</p>	<p>CLOSED</p> <p>Reference Implementation Issues: 14c</p>	<p>The Business Requirements Team has proposed categories, which appear to cover most (if not all) incident (event) types. The categories will be reviewed during the Application Build/Test Phase.</p> <p>The National Coordinator shall assign this issue to the DEW Group for an answer by 6/1/2000</p> <p>Done</p>		C

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158	Judy Crosby		<p>The ROSS Business Team identified the need to provide on-line assistance to the dispatcher that will serve as reminders when a specific resource is requested. For example, if a mobile caterer is requested, the dispatcher should be reminded to evaluate the need for potable water, and to notify health department, if necessary.</p> <p>Who is going to identify standard reminders?</p>	<p>CLOSED</p> <p>Reference Implementation Issues: 15a</p>	<p>The National Coordinator shall assign this issue to the DEW Group for an answer by 6/1/2000.</p> <p>Done</p>		C
159	Judy Crosby		<p>Same Description as 158</p> <p>Who is going to maintain stewardship?</p>	<p>CLOSED</p> <p>Reference Implementation Issues: 15b</p>	<p>Initially, the National Coordinator will assign a data steward at the National Interagency Fire Center. Once the NWCG Program Management Office is established, they will determine the disposition of the data steward. It has been suggested that the DEW group be assigned this task.</p> <p>The National Coordinator shall assign a temporary data steward (by 1/1/2000) until such time as the NWCG Program Management Office is established</p> <p>NIC will handle</p>		C
160	Judy Crosby		<p>The ROSS catalog will provide the existing major categories (aircraft, crew, equipment, overhead, supply). Within each major category, ROSS will provide sub-categories to make it easier for the user to find specific items. For example, the overhead catalog will separate the positions into categories such as Medical, Science, Administrative, etc. to make the search through the thousands of catalog items easier.</p> <p>Who is going to identify standard sub-categories? (These have been defined, but not approved.)</p>	<p>CLOSED</p> <p>Reference Implementation Issues: 16a</p>	<p>These categories will be established during detailed design and build. The Coordinators will be involved in this determination.</p> <p>The National Coordinators will discuss this initially at the National Coordinators Meeting – 1999 and then further work in this area shall be accomplished during detailed design sessions.</p> <p>The National Coordinator shall assign this issue to the DEW Group for an answer by 6/1/2000.</p> <p>NIC will handle</p>		C

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161	Judy Crosby		<p>Same Description as 160</p> <p>Who is going to maintain stewardship?</p>	<p>CLOSED</p> <p>Reference Implementation Issues: 16b</p>	<p>Initially, the National Coordinator will assign a data steward at the National Interagency Fire Center. Once the NWCG Program Management Office is established, they will determine the disposition of the data steward.</p> <p>The National Coordinator shall assign a temporary data steward (by 1/1/2000) until such time as the NWCG Program Management Office is established</p> <p>NIC will handle</p>		C
162	Judy Crosby		<p>The ROSS design incorporates the usage of radio frequencies like any other resource. Radio frequencies are used in two ways: 1) as a contact for dispatch organizations and events; and 2) as an assigned resource</p> <p>Who will identify the known frequencies and usage for each dispatch office?</p>	<p>CLOSED</p> <p>Reference Implementation Issues: 17a</p>	<p>Initially, the frequencies will be taken from National Frequency guides and other sources available through the telecommunications groups within participating agencies.</p> <p>Will be handled once the data administration module is rolled out. Data migration opportunities may exist.</p>		C
163	Judy Crosby		<p>The currency of resource status depends on dispatchers. There are certain resources for which up-to-date status is mandatory (e.g. national resources?).</p> <p>What is the business rule for statusing resources that are maintained in ROSS?</p>	<p>CLOSED</p> <p>Reference Implementation Issues: 18a</p>	<p>This will be determined by the Coordinators at the National Coordination Meeting – 1999 The NWCG has suggested that status for all resources be up to date all of the time.</p> <p>Once the decision is made, written direction will be issued to field units.</p> <p>The National Coordinator shall assign this to the DEW group with an answer required by 6/1/2000.</p> <p>NIC will handle</p>		C

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164	Judy Crosby		Same Description as 163 Which resources require up-to-date status?	CLOSED Reference Implementation Issues: 18b	This will be determined by the Coordinators at the National Coordination Meeting – 1999. The NWCG has suggested that status for all resources be up to date all of the time. Once the decision is made, written direction will be issued to field units. The National Coordinator shall assign this to the DEW group with an answer required by 6/1/2000. NIC will handle		C
165	Judy Crosby		Who will manage hazards to make sure links to affected events are made?	CLOSED Reference Implementation Issues: 19a	This is the responsibility of the dispatch office which is hosting the event.		C
166	Judy Crosby		Who will remove obsolete hazards (e.g. if hazard is smoke, it will be short-term)?	CLOSED Reference Implementation Issues: 19b	The data administrator for the unit which entered the hazards.		C

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167	Judy Crosby		<p>In the past, requests to the national caches were handled manually (either by phone or FAX) which involved the creation of a redundant order within the ICBS system. With ROSS, the caches will have privileges as a ROSS user, so requests created by the dispatch office can be retrieved by the cache manager without external processing. The cache managers will then be able to enter action taken (Fill or Kill) on the ROSS request. In addition, cache managers will be able to enter 1) direct-to-cache orders from the incident and 2) cache-to-cache restock/redistribution into ROSS without going through dispatch channels, when authorized</p> <p>Are caches prepared to take on the extra workload that ROSS will create? (ROSS will save time by eliminating redundant input of orders, but will require that "fill" actions be documented in both ICBS and ROSS.)</p>	<p>CLOSED</p> <p>Reference Implementation Issues: 20a</p>	<p>This issue has been forwarded in writing to the Cache Managers. Alternative exist to further integrate ICBS and ROSS which will make operations more efficient.</p> <p>Further action may be taken based on the response received from the Cache Managers</p>		C
168	Judy Crosby		<p>Same Description as 167</p> <p>Have business rules been established that lay out the placement authority that will be given to the caches?</p>	<p>CLOSED</p> <p>Reference Implementation Issues: 20b</p>	<p>Yes – Caches will be treated as a dispatch office. They will have all of the authorities enjoyed by dispatch offices.</p>		C
169	Judy Crosby		<p>Same Description as 167</p> <p>Have system constraints been defined to identify the views that will be given to caches?</p>	<p>CLOSED</p> <p>Reference Implementation Issues: 20c</p>	<p>Constraints on views for Caches will be set up in the same manner that they will be for dispatch offices. Decisions will be made on viewing area during rollout.</p>		C

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170	Judy Crosby		<p>With a national database, the capability exists to view resource status for the entire nation. Some dispatchers have expressed a concern of allowing other offices to see their resource availability. ROSS utilizes selection areas to filter the view. These selection areas are created by each dispatch office. A dispatch office can have many selection areas, depending on the type of resource (e.g. a dispatch office can cross borders for an air tanker).</p> <p>Where are the 'rules' for defining selection areas?</p>	<p>CLOSED</p> <p>Reference Implementation Issues: 21a</p>	<p>These rules have not been formally established. At a minimum, each dispatch office will be able to see and order from the units they have traditionally ordered from using the manual system. Ordering rules are published in Mobilization Guides.</p>		C
171	Judy Crosby		<p>Same Description as 170</p> <p>Who is responsible for maintaining the selection area definitions?</p>	<p>CLOSED</p> <p>Reference Implementation Issues: 21b</p>	<p>Each Geographic Area Coordinator will be responsible for maintaining the selection areas for dispatch offices within their jurisdiction.</p>		C
172	Judy Crosby		<p>Same Description as 170</p> <p>When will dispatch offices provide a list of their selection areas?</p>	<p>CLOSED</p> <p>Reference Implementation Issues: 21c</p>	<p>Once the Data Administration Module has been rolled out, selection area creation will be initiated. Selection areas will be created at the GACC Level.</p>		C
173	Judy Crosby		<p>ROSS will enable the dispatcher to pass placement responsibility for filling a request to another dispatch (or cache) office. The business team is concerned that if business rules of the channels a resource request must follow are incorporated (hard-coded) into the system, it will cause delays for the "exceptions to the rules" during critical periods. ROSS will notify the receiving dispatch office.</p> <p>FYI</p>	<p>CLOSED</p> <p>Reference Implementation Issues: 22</p>	<p>The business rules of the channels a resource request must follow <u>will not</u> be hard coded within ROSS. The goal is to make ROSS as flexible to the business needs of the dispatch community as possible. The Notifier Utility will be programmable to the extent necessary to mitigate this issue.</p>		C

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174	Judy Crosby		<p>ROSS will enable the dispatcher to pass assignment responsibility for filling a request to another dispatch (or cache) office for resources not owned by the requesting dispatch office.</p> <p>FYI</p>	<p>CLOSED</p> <p>Reference Implementation Issues: 23</p>	<p>This is true. This will assist dispatchers in an overload or computer outage situation.</p>		C
175	Judy Crosby		<p>In the past, dispatchers commonly used the following to status resources: "available, not available, committed". In ROSS, resource status will be entered as: "Available-Local, Available-geographic area, Available-National, and Not Available". With the automated system, the "committed" status can be derived by checking to see if the resource is currently assigned to an event.</p> <p>Will rules need to be established on when a resource can/should be limited to local-only availability?</p>	<p>CLOSED</p> <p>Reference Implementation Issues: 24a</p>	<p>Yes – This will be the responsibility of the Coordinators, Unit Managers and Dispatchers.</p>		C
176	Judy Crosby		<p>ROSS will automatically change the assigned resource's status to "unavailable" upon assignment.</p> <p>FYI</p>	<p>CLOSED</p> <p>Reference Implementation Issues: 25</p>	<p>This is true.</p>		C
177	Judy Crosby		<p>To eliminate the need for a dispatcher to physically document a resource's release from an event, ROSS will automatically release a resource at the scheduled ETD of the travel itinerary. People who do not require travel, will be released upon entry of the Release Date & Time. The home unit will need to perform a check-in to update the resource status to either "available" or "unavailable".</p> <p>FYI</p>	<p>CLOSED</p> <p>Reference Implementation Issues: 26</p>	<p>This requirement will be changed per discussion among the Subject Matter Experts and the National Coordinator. Users will manually release each resource. The application will notify the user when the ETD has past.</p>		C

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178	Judy Crosby		Resource durability is used to define the longevity of a resource. While some resources are always physically trackable, others (such as Type 2 Crews) are only trackable during an assignment, and then dissolve. In creating resource inventories, dispatch offices will need to define which resources will be tracked, which of those will be permanently available, and when a resource will be archived. A resource that is temporary will still be kept in the inventory, but will not appear on the active list of resources. This will require some decision-making for dispatcher upon release. FYI	CLOSED Reference Implementation Issues: 27	This is true.		C
179	Judy Crosby		Most place names will come from USGS – be ready to answer questions about existing local GIS data – and how redundancies will be handled. Where are all location databases, including CAD systems?	CLOSED Reference Implementation Issues: 28a	The ROSS Data Migration Team will be requesting information from dispatch offices regarding potential data sources which can be migrated to ROSS.		C
180	Judy Crosby		Same Description as 179 How much location data do we want to pre-load?	CLOSED Reference Implementation Issues: 28b	As much as possible.		C
181	Judy Crosby		Need communication with other system managers so they know that format has changed, additions will be made, etc. Need change management system to keep all people informed when changes are made, so systems won't crash. May need to reconcile with state IQS system, since they incorporated org levels into their system. Who will serve as data administrator to notify other system managers about updates to the Organization Codes?	CLOSED Reference Implementation Issues: 29a	Initially, the National Coordinator will assign a data steward at the National Interagency Fire Center. Once the NWCG Program Management Office is established, they will determine the disposition of the data steward. The National Coordinator shall assign a temporary data steward (by 1/1/2000) until such time as the NWCG Program Management Office is established NIC, NWCG, IRMWT will handle		C

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182	Judy Crosby		Same Description as 181 Who will perform quality assurance on Org Codes used by various systems to make sure all are in sync?	CLOSED Reference Implementation Issues: 29b	Initially, the National Coordinator will assign a data steward at the National Interagency Fire Center. This individual will perform this activity. Once the NWCG Program Management Office is established, they will determine the disposition of the data steward. The National Coordinator shall assign a temporary data steward (by 1/1/2000) until such time as the NWCG Program Management Office is established NIC will handle		C

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183	Judy Crosby		Need to define how this is going to be gathered; what are the values, and who is in charge of maintaining them? Note: this list may contain some duplications Aircraft Category Airport Code Airport Function Name Cache Item Code Contact Method Country Code Documentation Category Employment Status Equipment Category Event Type Federal Agency Code Federal Agency Department Code Fire Type Group Category Hazard Affected OperationsType ICS Function Infrared Film Delivery Type Issue Unit/Unit of Issue Organization Category Organization Function Name Organization Identifier Phone Contact Type Radio Frequency Use Type Reason for Travel Record Source Request Provider Restriction Exclusion Request Provider Restriction Inclusion Request Status Resource Access Type Code Resource Category Resource Commitment Status Resource Location Status Resource Ownership Status Resource Sub-Category	CLOSED Reference Implementation Issues: 30	Initially, the National Coordinator will assign a data steward at the National Interagency Fire Center. This individual will perform this activity. Once the NWCG Program Management Office is established, they will determine the disposition of the data steward. The ROSS Data Migration Team will provide initial values for many of these categories. The values will come from documentation currently in use by dispatch offices nationwide. The National Coordinator shall assign a temporary data steward (by 1/1/2000) until such time as the NWCG Program Management Office is established		C

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183 cont.			Role Name Service Category Resource Readiness Status Resource Reminder Category Resource Reminder Text State/Province Code Supply Non-NFES Category Travel Status UTM Zone Vehicle Ownership Category Record Status Code Resource Access Type Code Resource Readiness Status Code Resource Item Type Code Commitment Status Resource Item Code Political Unit Type PaidBy Organization Role Organization Category Meal Facility Availability Category Location SubType Infrared Film Delivery Type Incident ROLE HAZARD TYPE Hazard Affected Operations Type GEOPOLITICAL UNIT EVENT TYPE Financial Codes Equipment Category Employment Status Drivers License Endorsement DOCUMENTATION CATEGORY CONTACT METHOD Contact Type catalog reminder				

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183 cont			Area Definition Type AIRPORT SPECIAL CONDITION AIRPORT FUNCTION TYPE AIRCRAFT TYPE AFFILIATION TYPE Delivery Place Name Meal Facility Availability Category RESOURCE CONDITION TFR contact person SECROLE				
184	Judy Crosby		It has not yet been resolved as to how the assignment process will work for NFES items filled by the NFES caches. Who is responsible for entering the assignment data into ROSS – the cache manager, or the dispatcher?	CLOSED Reference Implementation Issues: 31a	Since ROSS will be available to Caches, they will have the ability to fill/kill orders within ROSS. The business rule for this has not been established. The ROSS Client Implementation Team will work with the National Coordinator and the Cache Community to document the business rule for this process. The National and Local Caches or the Dispatcher		C

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185	Judy Crosby		<p>It has been mentioned that ROSS will be the official host for maintaining the master list of unit identifiers.</p> <p>The usage of Unit Identifiers has been adopted by many automated systems, including ICBS, SACS, REDCARD, SACS-IQS, and State IQS. Currently, these systems have taken the liberty to create their own Unit Identifiers as needed. With the implementation of ROSS, this can no longer happen. If ROSS imports an unknown Organization Identifier, it could crash the system; and vice versa, if ROSS exports an Organization Identifier that is unknown to the external system, it could cause a crashed system. It has not been fully acknowledged that the Organization Identifiers are a system in themselves that needs to define business requirements, external interfaces, and processes. It may also require development of a system that allows external systems to download the most current Organization Identifiers. A Change Management Process (separate from ROSS) needs to be established so that any change to the master list is communicated to other systems and evaluated to minimize impact; this should be an automatic notification. The organization table in ROSS will require a lot more data than is currently in the NWCG Organizational Identifier Book.</p> <p>Who is responsible for the administration of the Unit Identifiers "system?"</p>	<p>CLOSED</p> <p>Reference Implementation Issues: 32a</p>	<p>Ultimately, the NWCG is responsible for the Organizational Identifiers. The management of organization identifiers lies with the Geographic Area Coordinating Groups. The compilation of the Organizational Identifiers lies principally with the National Coordinator. The management of the data will initially be the responsible of the temporary data steward that is assigned by the National Coordinator. Identifiers which are specific to a given unit (e.g. local contractors etc..) will be maintained by that unit.</p> <p>Once the NWCG Program Management Office is established, further decisions will be made to accommodate this need.</p> <p>The National Coordinator shall assign a temporary data steward (by 1/1/2000) until such time as the NWCG Program Management Office is established</p> <p>NIC will handle</p>		C

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186	Judy Crosby		<p>Same Description as 185</p> <p>Are the Coordinators also looking at the Unit Identifiers created within the ICBS and the QUALS systems?</p>	<p>CLOSED</p> <p>Reference Implementation Issues: 32b</p>	<p>No. The decision on how organizational identifiers will be managed was made by the NWCG at their June 1998 meeting. The decision is that each Geographic Area Coordinator is responsible for identifiers within their respective Geographic Area. The identifiers shall be unique within each state and area. The master list of identifiers is maintained by the National Interagency Coordination Center (NICC). When the list is updated, NICC shall notify agencies and the NWCG of the changes.</p> <p>Identifiers for specific to local units shall be maintained by local units (e.g. contractors).</p>		C

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187	Judy Crosby		<p>It has been mentioned that ROSS will be the official host for maintaining the master list of Overhead Position Mnemonics.</p> <p>The usage of Overhead Position Mnemonics has been adopted by many automated systems, including SACS, REDCARD, SACS-IQS, and State IQS. Currently, these systems have taken the liberty to create their own Overhead Position Mnemonics as needed. With the implementation of ROSS, this can no longer happen. If ROSS imports an unknown Overhead Position Mnemonic, it could crash the system; and vice versa, if ROSS exports an Overhead Position Mnemonic that is unknown to the external system, it could cause a crashed system. It has not been fully acknowledged that the Overhead Position Mnemonics are a system in themselves that needs to define business requirements, external interfaces, and processes. It may also require development of a system that allows external systems to download the most current Overhead Position Mnemonics. A Change Management Process (separate from ROSS) needs to be established so that any change to the master list is communicated to other systems and evaluated to minimize impact; this should be an automatic notification.</p> <p>Who is responsible for the administration of the Overhead Position Mnemonics "system"?</p>	<p>CLOSED</p> <p>Reference Implementation Issues: 33a</p>	<p>The Management of Mnemonic Codes lies with the Mnemonic Change Board. The compilation of the Overhead Position Mnemonics lies principally with the National Coordinator. Management of the data will initially be the responsible of the temporary data steward that is assigned by the National Coordinator.</p> <p>Once the NWCG Program Management Office is established, further decisions will be made to accommodate this need.</p>		C

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188	Judy Crosby		<p>Same Description as 187</p> <p>While the ICS Mnemonics have been standardized, the narrative descriptions may vary between the three qualifications system. Who is responsible for reconciling the position names between the three systems?</p>	<p>CLOSED</p> <p>Reference Implementation Issues: 33b</p>	<p>The system of record is the 310-1 document. Positions that have been established by specific agencies will be shown in ROSS with the system of record being that agency. Position names will be in accordance with 310-1 or as approved by the National Coordinator or NWCG.</p>		C
189	Judy Crosby		<p>The ROSS system will only allow one office to be working on a request at one time. There will be three offices that will always have viewing access: 1) the initial requesting office, 2) the Request Action Responsibility office (the one who is responsible for ensuring that proper action is being taken), and 3) the Request Assigning Responsibility Office (the office who has been identified as having available resource to fill the request). Only the Request Assignment Responsibility office can actually fill a request.</p> <p>FYI</p>	<p>CLOSED</p> <p>Reference Implementation Issues: 34</p>	<p>This is true</p> <p>Many offices can work on an order at one time. The rules are: Only the incident (event) host dispatch office can create/edit the Resource Order Header. Only the incident (event) host dispatch office can create/edit Resource Order Line Item Requests for the incident with the exception of those offices authorized to place/fill line items in support of the incident (e.g. dispatch help for a dispatch office who is filling resource orders for a given incident (event)).</p>		C

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190	Judy Crosby		How often will ROSS expect to receive data from the QUALS systems?	CLOSED Reference Implementation Issues: 35a	This will be dependent on the system. The DOI SACS system is a centralized system and can make data available to ROSS as anytime. The state IQS and Forest Service QUALS system a decentralized. Since ROSS cannot control when data will be input from decentralized systems, the ROSS Contractor has suggested that this data be imported at the local level. The date the record last entered/updated will be displayed with the record. The National Coordinator shall determine how often qualification data will be read into the ROSS database. Data will be exported from each qualifications system using a system specific export utility. Once exported, the data will be move to NITC using a FTP interface which will be built into ROSS. Once at NITC, the data will be imported and a import log sent back to the party completing the import.		C
191	Judy Crosby		Does ROSS expect a complete dump of the entire qualifications database, or does it only want the updates?	CLOSED Reference Implementation Issues: 35b	The original specification stated that the entire database will be imported. That specification has been changed to reflect single record imports.		C
192	Judy Crosby		If a ROSS user added a qualification from the ROSS side, that is not identified in the Quals system, will the added qualification be overwritten when an update is received? What if the quals system update includes a duplication of the same qualification that was added within ROSS?	CLOSED Reference Implementation Issues: 35c	No because the source identifier will be ROSS as opposed to IQS, SACS or QUALS. If the update comes in that has the same information, the user will be asked if it is duplicate or different.		C
193	Judy Crosby		Does ROSS plan to reconcile redundant personnel records received from more than one system? (A person who used to work for Forest Service, now works for BLM, but still exists in the Forest Service system.)	CLOSED Reference Implementation Issues: 35d	If ROSS receives two records that appear to be the same, the user will be permitted to edit or delete the records.		C

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194	Judy Crosby		What are the data integrity expectations for the data coming from the qualifications systems?	CLOSED Reference Implementation Issues: 35e	The data imported will be accepted as accurate from the providing system. Items such as ORG Identifiers must match those within ROSS so that ROSS can put the employee within the organization they belong.		C
195	Judy Crosby		Will ROSS specify the case (upper, lower, mixed) in which the data should be received?	CLOSED Reference Implementation Issues: 35f	ROSS will convert all data to UPPER case.		C
196	Judy Crosby		Will the qualifications system be able to log onto an internet site to download the Organization/Unit Identifiers and the Overhead Mnemonics tables?	CLOSED Reference Implementation Issues: 35g	No site currently exists that has this information. ROSS will be system of record		C
197	Judy Crosby		The three qualifications systems use a variety of terms to specify the level of certification. What does ROSS need? <ul style="list-style-type: none"> • Fully Qualified • Qualified Less Fitness • Qualified Less Currency • Trainee • Wannabe 	CLOSED Reference Implementation Issues: 35h	ROSS will use only Fully Qualified and Trainees. The issue of what qualified less currency will be forwarded to the NWCG through the National Coordinator. ROSS has been designed to take all record types. Changes are being made to make ROSS recognize physical fitness scores and other pertinent information.		C
198	Judy Crosby		ROSS will be responsible for maintaining the Critical Items Flag for NFES Items. The NFES Catalog will be imported from the ICBS system, and then a ROSS user will be responsible for entering the appropriate flag (yes/no) to indicate critical items. Who is responsible for flagging critical items?	CLOSED Reference Implementation Issues: 36a	The National Coordinator, NFES Coordinator, and Cache Managers will determine who is responsible for flagging critical items.		C
199	Judy Crosby		Same Description as 198 Are there national vs. GACC critical items? If so, how will ROSS know the difference, and who is responsible for maintaining flags?	CLOSED Reference Implementation Issues: 36b	Critical items that are National in scope will be flagged.		C

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200	Judy Crosby		Same Description as 198 When and how will the critical item flag be used?	CLOSED Reference Implementation Issues: 36c	The critical item flag will be set through a ROSS Application interface. The National Coordinator, NFES Coordinator, and Cache Mangers will determine when this is to be completed. Item forwarded to the National Coordinator.		C
201	Judy Crosby		There are still inconsistencies on how and when the detail form is to be filled out. Need to clarify this. Who is the primary contact for resolving questions about the detail form?	CLOSED Reference Implementation Issues: 37a	The National Coordinator will determine the proper use and rules for use of the detail form. Item forwarded to the National Coordinator for resolution and written communication to field units.		C
202	Judy Crosby		Same Description as 201 Is the dispatch community willing to make changes to the form to make it more understandable and accurate?	CLOSED Reference Implementation Issues: 37b	The National Coordinator will resolve this. If changes are made to the form that add fields, it will need to be handled through the ROSS Change Management Process.		C
203	Judy Crosby		The term "Complex" or a group of extended attack fires, which are usually managed under an Interagency Management Team, is becoming an increasing business practice within the lower 48 states. The use of the Complex is far more common than individually managed large fires. It is also common practice to add new fires to an existing "Complex." What would be the normal definition of a Complex?	CLOSED Reference Implementation Issues: 38a	A complex is a term, which describes a grouping of incidents (events) which are grouped for ease of management.		C
204	Judy Crosby		Same Description as 203 How should the charge code (P number or BLM number) be chosen? Should the largest fire within the proposed complex be used as the charge code? Should a new charge code be established, independent from the original fire number?	CLOSED Reference Implementation Issues: 38b	This is a management responsibility. Fiscal codes can be assigned to individual incidents or the entire complex.		C

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205	Judy Crosby		Same Description as 203 How should fires within the complex be fiscally managed that may be subject to cost sharing?	CLOSED Reference Implementation Issues: 38c	This is a management responsibility. Fiscal codes can be assigned to individual incidents or the entire complex.		C
206	Judy Crosby		Same Description as 203 Should all fires order via the Complex charge code or should all fires individually order under their originally assigned charge code?	CLOSED Reference Implementation Issues: 38d	This is a management responsibility. Fiscal codes can be assigned to individual incidents or the entire complex.		C
207	Judy Crosby		Same Description as 203 What should be done if the chosen incidents charge code is no longer the fire being support, i.e., it is out?	CLOSED Reference Implementation Issues: 38e	This is a rule that is outside of ROSS. ROSS will not validate this rule.		C
208	Judy Crosby		Same Description as 203 What should the staging area be called and what should the staging area use for a charge code?	CLOSED Reference Implementation Issues: 38f	Staging areas can be established under a separate Incident/Event name on it's own resource order. This will permit assignment of appropriate financial codes.		C
209	Judy Crosby		Will the crew manifest be included under the request number? This would include engine crews, hand crews, and strike teams, exclusive use helicopters, crewmembers and so on. If a member of one of these crews is to be released, can the name be removed and placed into DMS for the demobilization? When a replacement member is found, can that name be inserted into the manifest by the sending unit?	CLOSED Reference Implementation Issues: 39a	A roster of members is assigned to each resource. In the case of a crew, changes in roster due to crewmembers being released will be handled by adding the replacement member to the roster. The ROSS Notifier utility will handle the communication for this transaction.		C

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210	Judy Crosby		Block 2 and block 3 of the resource order should be different from the incident block 2 & 3. Will ROSS allow for these support orders? supported by the local unit or area office, and that unit needs to order resources to help support the incident. Normally, a support order is created, and the incident charge code is utilized for the costs associated with the mobilization, per diem, wages, and demobilization of the supporting resources.	CLOSED Reference Implementation Issues: 40a	Yes – Units will be allowed to place orders against another incident for the purposes of supporting that incident. There are two ways this can be accomplished: #1 request placement/fill authority from the host unit or #2: establish a support event using the financial code from the events host unit.		C
211	Judy Crosby		Same Description as 210 An out-of-area unit, such as a GACC may need to create a support order, to bring in resources that are required because of the additional workload.	CLOSED Reference Implementation Issues: 40b	Same answer as #210		C
212	Judy Crosby		Same Description as 210 A resource that was on the incident is now demobilized, and the resource needs to be refurbished. It is the incident charge code that is fiscally responsible for this, and the home unit is to create a support order for the refurbishment cost.	CLOSED Reference Implementation Issues: 40c	Same answer as #210. Equipment is then ordered to refurbish.		C
213	Judy Crosby		Gerry Day's recommendation on contractors doing their own status is good. This should be carried beyond just contractors. All non-typical resources should be able to status themselves. Contractors should be able to status their equipment from their home unit location, or go to their local level dispatch and use a computer. The EERA format could be used with ROSS, and that information would then be available via ROSS once the contractor has done the status update.	CLOSED Reference Implementation Issues: 41a	Move to Change Management This item has been added to the ROSS Change Management Process. The format that ROSS uses will be determined during detailed design and build. See ID #1		C

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214	Judy Crosby		Same Description as 213 EERA's should not be limited to agency or geographic boundaries, once the status is done, ROSS will post the status, all units within the GACC should have access to that information. Other GACC's should also have access.	CLOSED Reference Implementation Issues: 41b	This is a management decision.		C
215	Judy Crosby		Same Description as 213 Other agency overhead, such as VFD, NPS, USFWS, BIA, cities, counties, states, and so on should status themselves. The existing system has the local unit dispatch doing the status, and it is often not done. When needed, those resources are not considered and are not utilized.	CLOSED Reference Implementation Issues: 41c	Any agency can provide status to ROSS through their local dispatch center. NPS, USFWS and BIA will have their resources (overhead etc..) statused through their servicing dispatch center. Cities, counties and other municipalities will not be statused in ROSS unless they are a part of the dispatch plan for that area; in that case, the status shall be entered by the servicing dispatch center.		C
216	Judy Crosby		Same Description as 213 How to get the word of ROSS status to these non-typical resources?	CLOSED Reference Implementation Issues: 41d	ROSS status will be available on a conventional web page and access identifier.		C