

ARE YOU ROSS READY FOR 2004?

We learned a lot last year about ROSS and dispatch ([Lessons Learned 2003](#)), and if we are clever, we will build on those lessons so we can have buckets of fun in 2004.

Things to consider:

- Do you need refreshers for regular and *militia* dispatchers?
- Is your geographical area able to support itself with ROSS specialists?
- Do you have enough people with admin privileges to support an expanded?
- Are your [resources](#) in the system (remember last year's 'Fill With New Resource' over kill that we are still cleaning up.)
- Are your [contracts](#) in the system?
- Are your [pre-orders](#) set up?
- Are your [rosters](#) configured and resources available?
- Availability: Who's going to set it and when?
 - Will [vendors use web status](#)?
 - Will your [overhead use web status](#)?
- Do you understand [Request Block Numbering](#)?

One more thing...Print out those [quick reference cards](#) and laminate them for expanded. They are handy, they are cheap, and they're pretty.