

D-110 and ROSS Talking Points

The following are talking points to be addressed during a D-110 session. Due to the tight time frame of D-110, these points are minimal and meant only to orientate D-110 instructors to the main issues between ROSS and the current D-110 paper world. These are presented by chapter.

There is also a PowerPoint overview of the ROSS screens pertinent to a Dispatch Recorder.

Chapter 1 – Expanded Dispatch Organization

Page	Text Reference	ROSS Changes
Page 3, II.A.2	Duties of a dispatch recorder.	Training paths for Dispatch Recorder are available on the ROSS web site.

Chapter 2 – Main Function of Dispatching, and Dispatching Principles		
Page	Text Reference	ROSS Changes
Page 2, B.1.	Written Communication Methods, Resource Order forms	The resource order forms may now be replaced by ROSS.
Page 2, C.	Follow established ordering channels.	Ordering channels are set in ROSS for each dispatch office. You will not be able to place an order outside your ordering channels.

Chapter 3 – Resource Order and Processes		
Page	Text Reference	ROSS Changes
Page 3, 1. C	“Generally when an order is placed from the incident, the expanded dispatch organization will assign the request number...”	ROSS will automatically assign the next sequential request number, unless the user selects to use a block of numbers. In that case, the user can assign the request number
Page 4, 4.a	“The resource order will be kept open by the receiving unit until all the resources are released or reassigned to another order.”	This is still the case in ROSS. If the user attempts to close an incident before all resources have been released, ROSS will display a message that there are resources still committed to the incident.
Page 6, Block 4,	Office Reference Number	In ROSS, this number is exclusively for any internal office number (i.e., WildCad number), not the financial codes. There is a separate selection for identifying the financial codes for an incident.
Page 8, D. 1.	From/To	These actions will be auto-documented in ROSS. Names are determined by the user name and password used to log onto ROSS.
Page 8, E. 1	Agency Identification	The resources agency identification is set up ahead of time in ROSS and will be attached to the resource assigned.
Page 9, E. 3.	ETD/ETA	Refer to the National Mob Guide, Chapter 20 (21.2.1.2): “Units Operating with ROSS: Travel information for resources traveling to and from an incident will be transmitted by creating a travel itinerary in ROSS. Travel legs will reflect the mode of travel, carrier (with flight numbers), departure location, date and time, and destination location, date and time.”
Page 9, F.	Documentation	All actions (place, fill, UTF) are auto-documented in ROSS. However, any personal conversations regarding a request will still need to be documented by the user in ROSS

Chapter 4 – Forms and Associated Processes		
Page	Text Reference	ROSS Changes
Page 3, B.	Passenger and Cargo Manifest	Manifests are now referred to as Rosters. They can be built ahead of time or as a request is filled in ROSS.
Pages 3, C	Food Service Request	All requests for mobile caterers have the food service request form as a supplemental form in ROSS.
Page 7, F.1	Other Resource Tracking Systems	Include ROSS